



**PREVOST**

# SAFETY RECALL

**SR22-311**

DATE:	August 2022	SECTION: 18 BODY
SUBJECT:	PASSENGER SEATS INSPECTION - RECLINE MECHANISM C-CLIPS & PINS FALLING OFF	

First Release

08-25-2022

## APPLICATION

<b>NOTICE TO SERVICE CENTERS</b>	
<i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of PrevoSt website.</i>	
Model	VIN 
X3-45 Commuter Model Year: 2021 - 2023	Specific vehicles within the following range  From 4RKJ33492 <u>M9737751</u> up to 4RKJ33491 <u>P9738023</u> incl.
<b>This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b>	

## DESCRIPTION

INVOLVES: recline mechanism on Commuters equipped with **American Seating** passenger seats.

APPLIES TO: fixed seats & sliding seats.

C-clip that holds the pin in place at the connection point with the backrest falls off and missing. Once the pin holding the recline mechanism comes out the seat, the reclining function doesn't operate properly.

**MATERIAL**

Kit SR22-311 includes the following parts:

Part No.	Description	Qty
865819	C-clip (retaining ring)	1
865828	pin (pin connector link)	1

*NOTE*  
Material can be obtained through regular channels.

**SAFETY PRECAUTIONS**

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



**Safety  
First!**



## PROCEDURE



### DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

1. **FIXED SEATS & SLIDING SEATS.** At the connection point with the backrest, make sure that the pins (2 per seat) and c-clips (2 per seat) are present and installed properly. See Figure 1 and Figure 2 to locate the potentially missing C-clips and pins.
2. Correct any faulty installation. Install a C-clip and a pin where missing.
3. Record any faulty installation and the quantity of missing pins & C-clips for this coach.

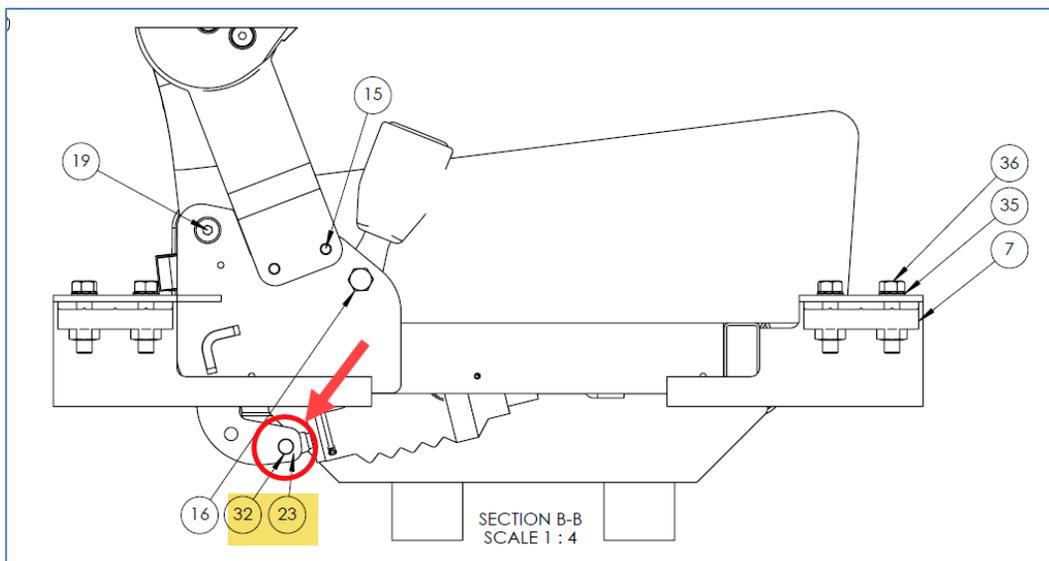


Figure 1: SEEN FROM THE SIDE (FIXED SEAT SHOWN, SIMILAR ON SLIDING SEAT)

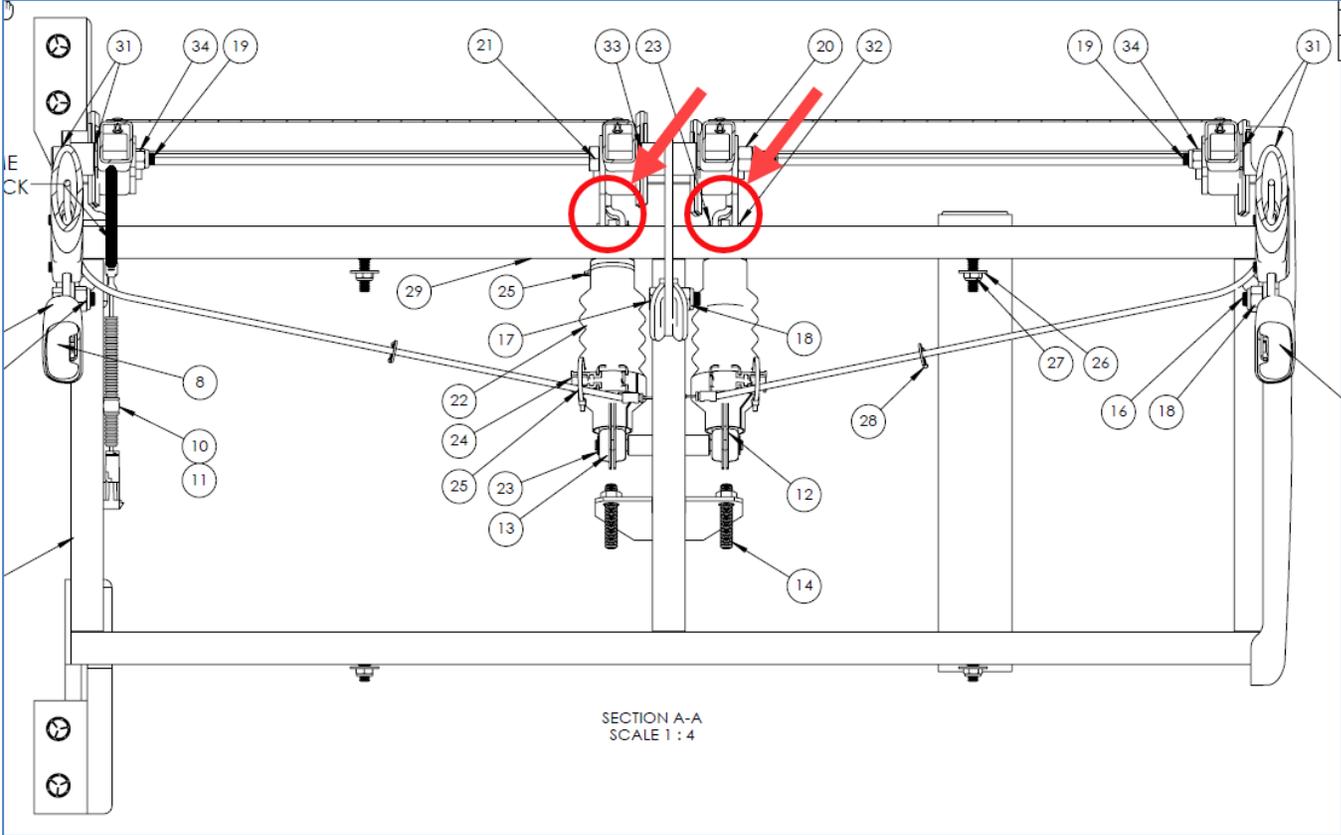


Figure 2: SEEN FROM UNDERNEATH (FIXED SEAT SHOWN, SIMILAR ON SLIDING SEAT)



Figure 3: PIN MISSING



Figure 4: PIN

## PARTS DISPOSITION

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This inspection/correction is covered by Prevo's normal warranty. We will reimburse you the parts and 0.33 hour(s) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at [www.prevo.com](http://www.prevo.com) (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR22-311".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at [prevo.onlinewarranty@volvo.com](mailto:prevo.onlinewarranty@volvo.com) or by fax at 418-831-9301.

## OTHER

VBC Bulletin	N/A
Fail Code	18.03-2
Defect Code	09
Syst.Cond	R
Causal Part	865819

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