

PREVOST

WARRANTY BULLETIN

WB23-17

DATE :	July 2023	SECTION :	07 TRANSMISSION
EXPIRATION:	July 2025		
SUBJECT :	ENGINE CRADLE HARNESS BOLT RETORQUE		

First Release

07-03-2023

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 coaches Model Year: 2023 - 2024	From 2PCH33490 <u>PC721359</u> up to 2PCH33494 <u>RC721478</u> incl.
H3-45 VIP motorhomes Model Year: 2022 - 2023	From 2PCVS3498 <u>NC721211</u> up to 2PCVS3495 <u>PC721492</u> incl.
X3-45 coaches Model Year: 2023	From 2PCG33494 <u>PC736863</u> up to 2PCG33490 <u>PC736875</u> incl.
X3-45 VIP commercial use Model Year: 2023	From 2PCCS3490 <u>PC736859</u> up to 2PCCS349X <u>PC736884</u> incl.
X3-45 VIP motorhomes Model Year: 2023	From 2PCBS3494 <u>PC736861</u> up to 2PCBS3495 <u>PC736870</u> incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, retorque the engine cradle harness bolt of the transmission connector.

MATERIAL

No material is need for this warranty bulletin.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



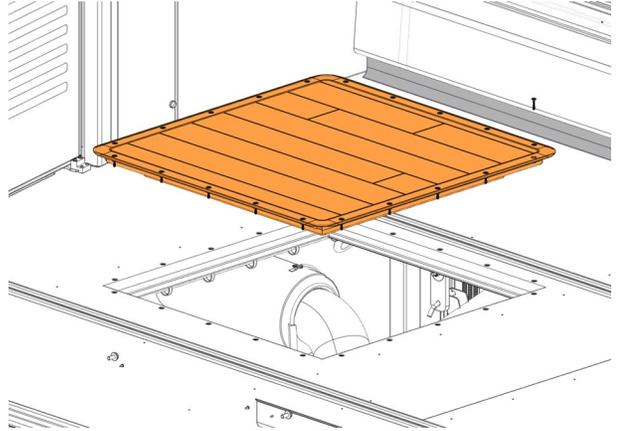
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

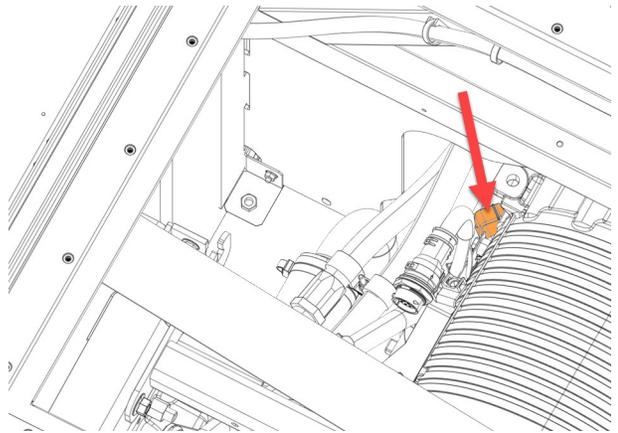
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

For H3-45 and X3-45

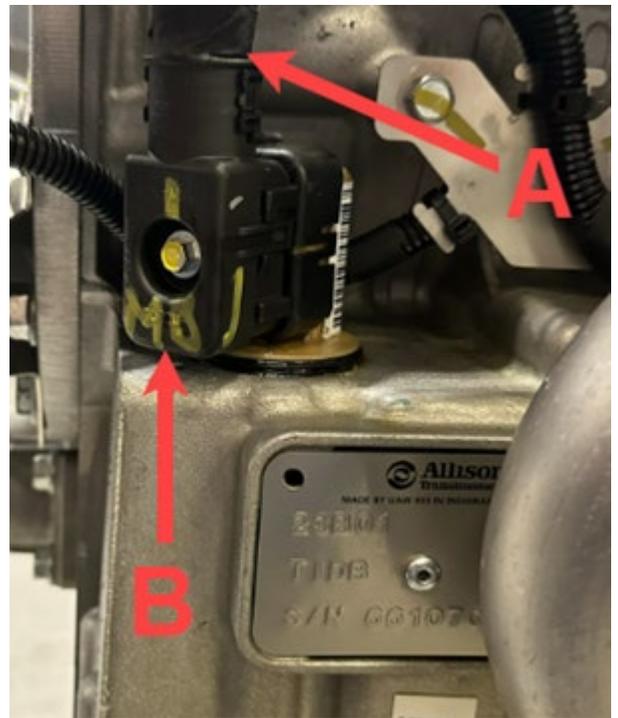
1. Open the floor access panel of the engine compartment inside vehicle.



2. Locate the connector A7 on engine cradle harness that plug into transmission.



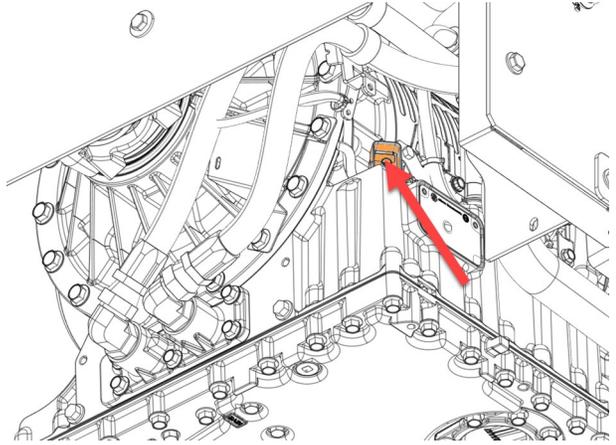
3. Retorque the bolt (B) of the connector (A) tighten the bolt to **26 lb-in.**
4. Applied torque seal on the bolt.



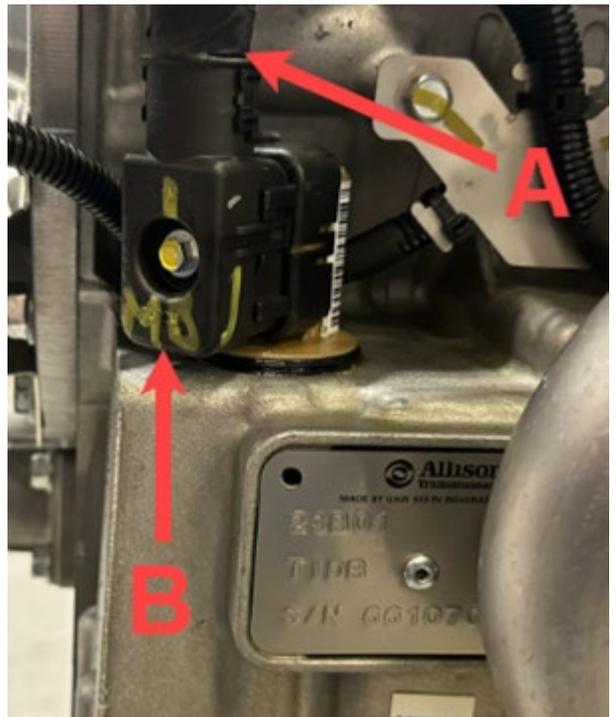
For H3-45 VIP and X3-45 VIP

1. Lift the vehicle to give you access to transmission section of the engine compartment.

2. Locate the connector A7 on engine cradle harness that plug into transmission.



3. Retorque the bolt (B) of connector (A) tighten the bolt to **26 Lb-in.**
4. Applied torque seal on the bolt.



WARRANTY

This modification is covered by Prevost's normal warranty.

1. For model H3-45 and X3-45

We will reimburse 1/2 hour(s) (0.5) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-17".

2. For model H3-45 VIP and X3-45 VIP

We will reimburse one hour(s) (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-17".

OTHER

VBC Bulletin	N/A
Fail Code	06.15
Defect Code	09
Syst. Cond	B
Causal Part	0600115

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.