

# PREVOST

## WARRANTY BULLETIN

**WB23-18**

DATE :	August 2023	SECTION :	18 BODY
EXPIRATION:	August 2025		
SUBJECT :	<b>MISSING GLUE REARVIEW MIRROR SUPPORTS</b>		

First Release

07-13-2023

### APPLICATION

<b>NOTICE TO SERVICE CENTERS</b>	
<i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 VIP motorhomes Model Year: 2022	 2PCVS3498NC721211, 2PCV33490NC721247 2PCVS3491NC721258, 2PCVS349XNC721274
H3-45 VIP motorhomes Model Year: 2023	From 2PCVS3499PC721348 up to 2PCVS3497PC721428 incl.
H3-41, H3-45 coaches Model Year: 2023	2PCH33496PC721382
<p><b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b></p>	

### DESCRIPTION

On the vehicles affected by this bulletin it is possible that there is a lack of glue on the mirror support. If this is the case, you will need to add it to eliminate the risk of the front-end fiber cracking when tightening the mirror bolts.

## MATERIAL

Other parts that may be required:

Part No	Description	Qty
684743	GLUE METHACRYLATE PLEXUS MA832, 490 ML 	Approx. 1 tube per 10 vehicles
680808	MIXER RATIO 10 :1 	1
680698	SYRINGE (10CC) 	1
503402	NYLON TUBE #4 BLACK (12 inches)	1

**NOTE**

Material can be obtained through regular channels.

## REQUIRED TOOLS cost not covered by this bulletin

<p><b>PNEUMATIC GLUE GUN RATIO 10.1 PREVOST 688467(INCLUDE RATIO 10:1)</b></p> 	<p><b>MANUAL GLUE GUN RATIO 10.1 PREVOST 680951(INCLUDE RATIO 10:1)</b></p> 
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**NOTE**

Before ordering the gun specify the 10:1 ratio.

## SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



# Safety First!



## PROCEDURE



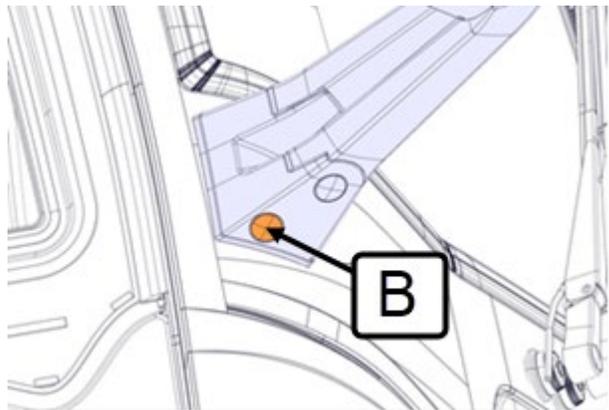
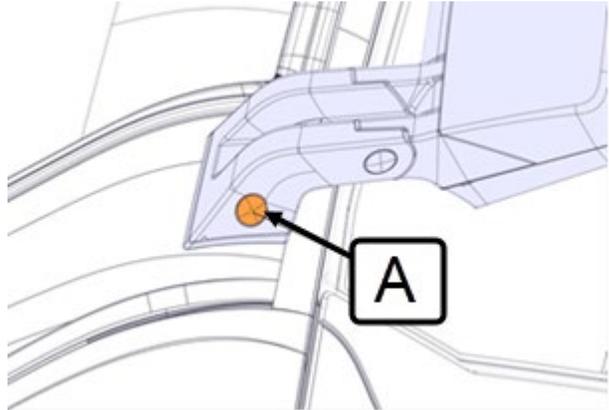
### DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

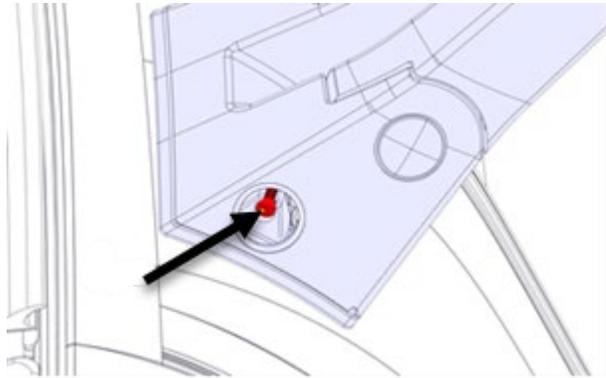
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

## REMOVE REARVIEW MIRRORS

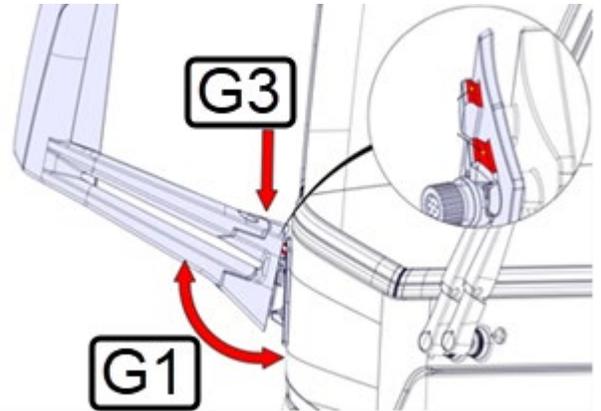
1. Remove cap
  - A left mirror
  - B right mirror



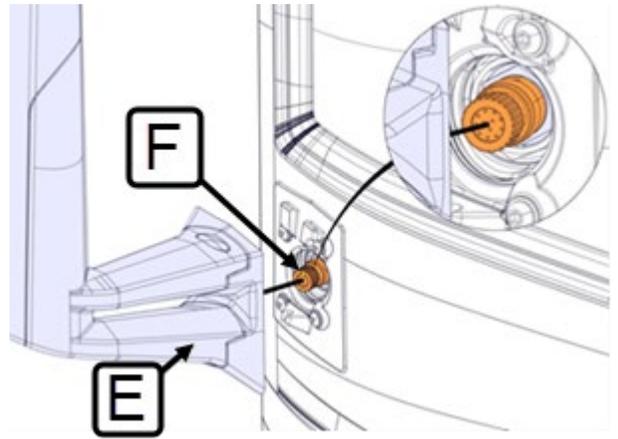
2. Unscrew bolt.



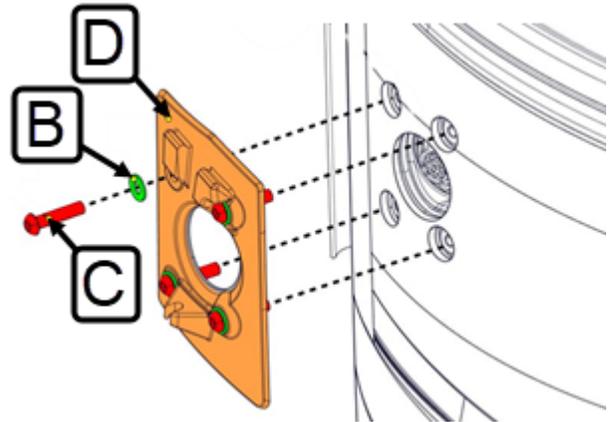
3. Lift mirror arm (G1) and slide up (G3) to remove it from its anchoring plate.



4. Disconnect the mirror (E) connector (F).



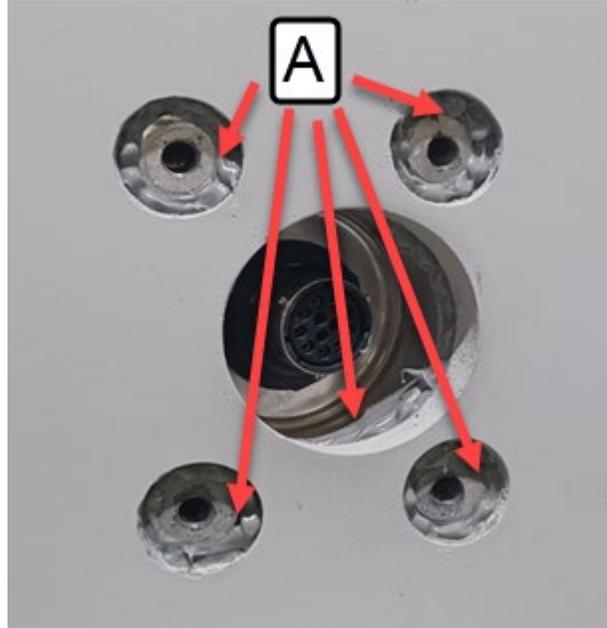
5. To Remove anchor plate (D) unscrew bolts (C) and washers (B).



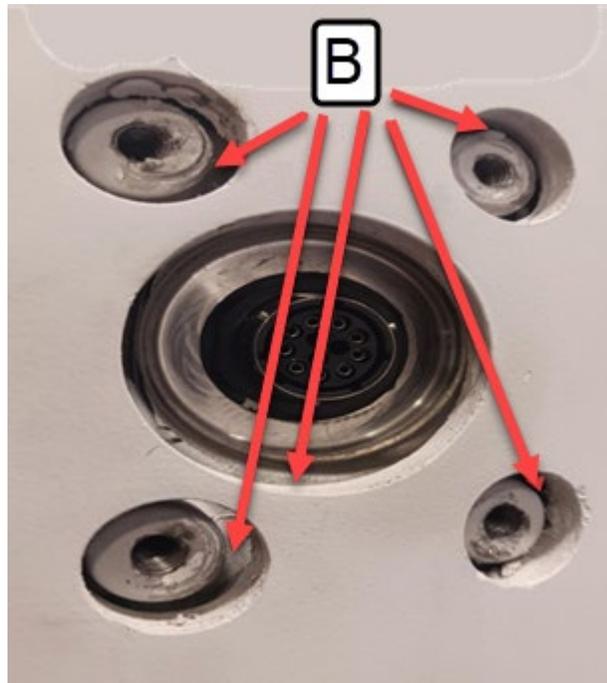
## VERIFICATION

1. Check if you see glue or not

A) With sufficient glue go to mirror re-installation section.

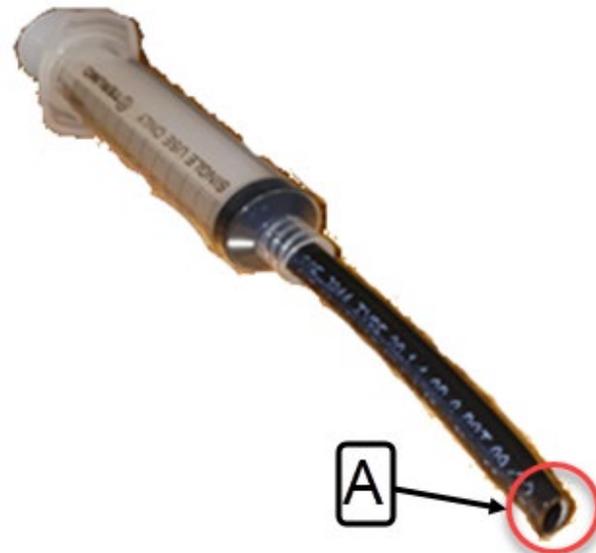


B) With insufficient glue go to add glue section.



### ADD GLUE (IF NEED IT)

1. Assemble syringe with nylon tube 1/4" (3inch).
2. Flatten tip with pliers (A).



3. Fill the syringe with glue 684743 using gun (pneumatic or manual).



**NOTE:** Check expiration date of the glue. Once the tube has been opened, leave the mixer at the end and the glue will dry in the mixer, acting as a hermetic seal. When you are ready to use the product again, remove the mixer containing the dried glue and replace it with a new one, ready to use the remaining cartridge again.

4. Insert the tube as far as possible and push the glue to the edge of the hole.



5. Fill all five cavities.

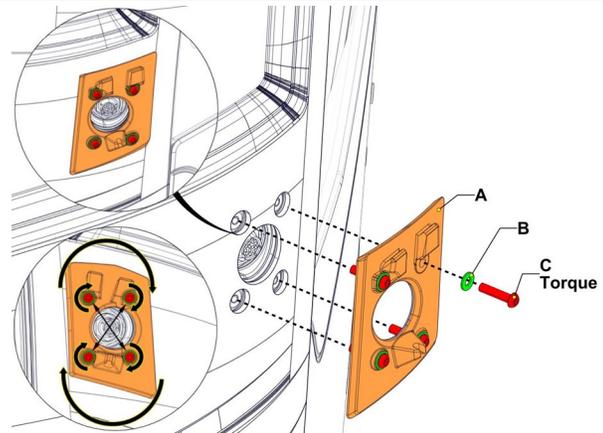


6. Use a spatula to remove the excess glue.
7. You must wait 4 hours before reinstalling the mirror for curing of the glue.

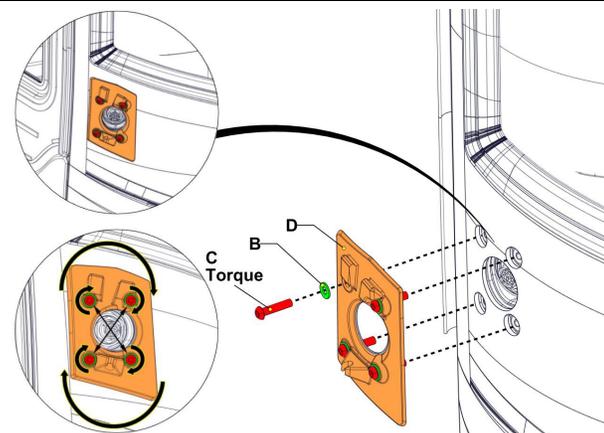


### REARVIEW MIRROR RE-INSTALLATION

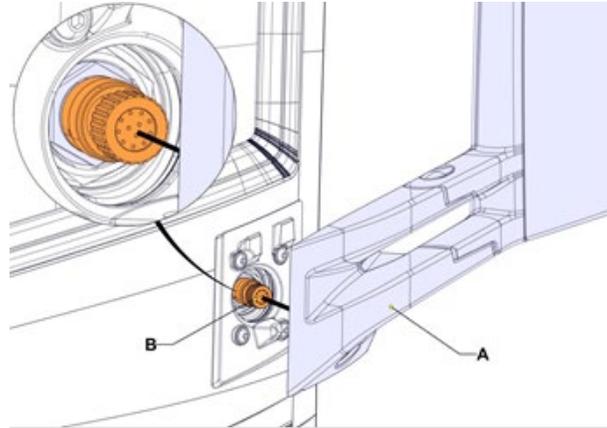
1. Install left anchor plate (A) with washer (B) 5001341 (4x) and bolt (C) 5002142 (4x) with a torque 14 lb-ft.



2. Install right anchor plate (D) with washer (B) 5001341 (4x) and bolt (C) 5002142 (4x) with a torque 14 lb-ft.

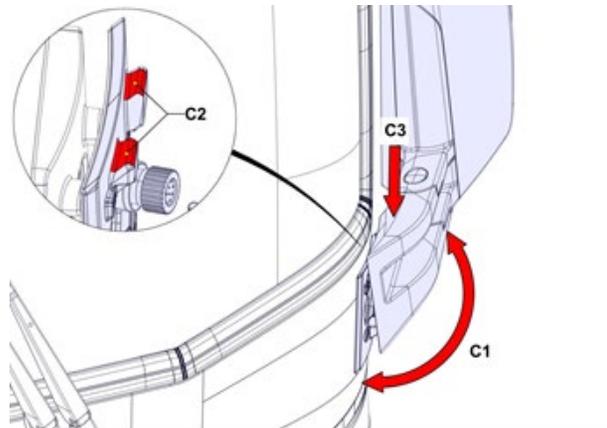


3. Plug connector (B) to the left mirror (A).

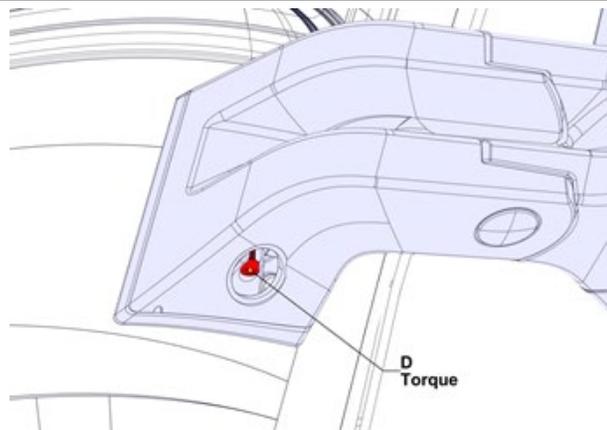


4. Install left mirror (C)

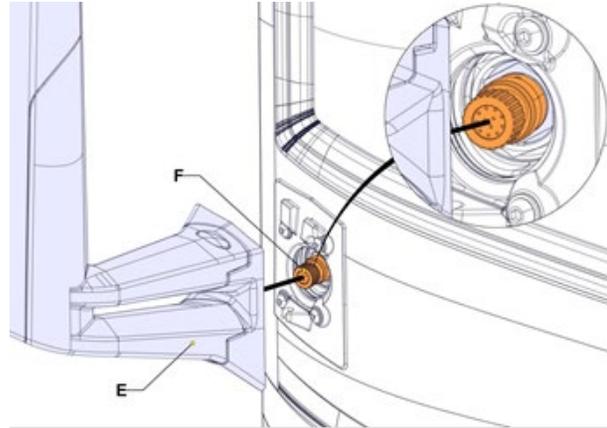
1. Tilt mirror towards vehicle.
2. Press down on top of anchor plate.
3. Lower it into place.



5. Install Bolt (D) with a torque 72lb-in.

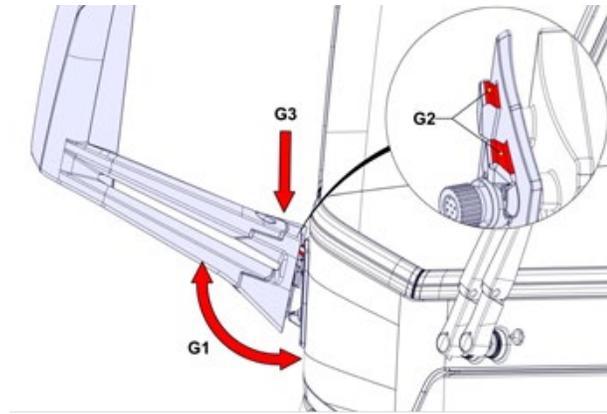


6. Plug connector (F) to the left mirror (E).

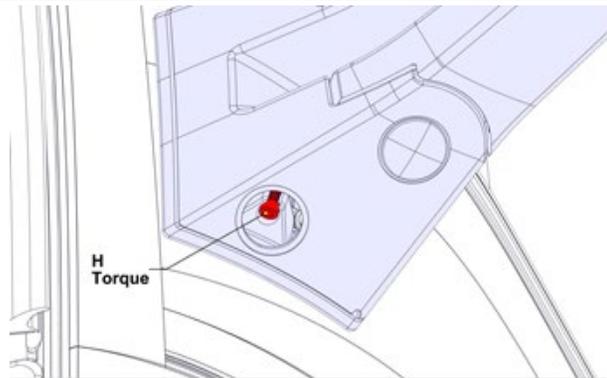


7. Install left mirror (G)

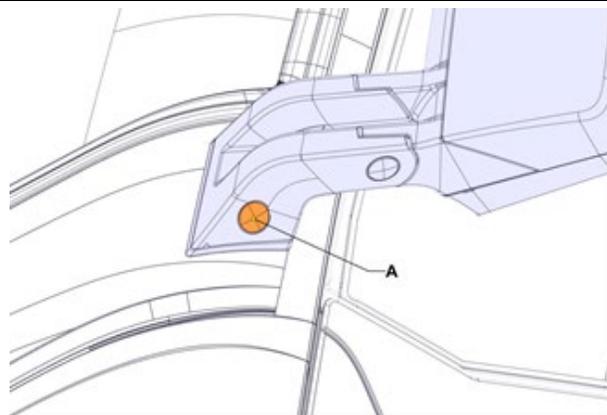
1. Tilt mirror towards vehicle.
2. Press down on top of anchor plate.
3. Lower it into place.



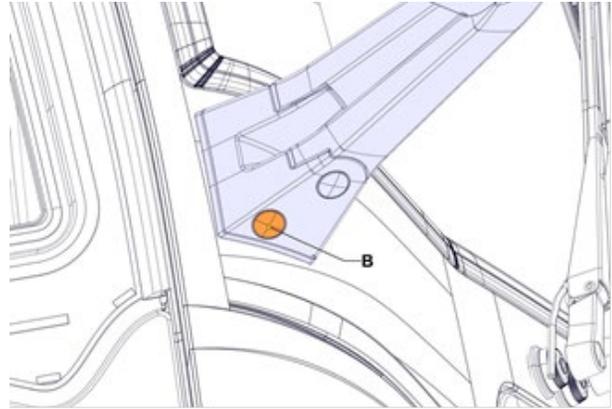
8. Install Bolt (H) with a torque 72lb-po.



9. Install finish cap (A) on left mirror.



10. Install finish cap (B) on right mirror.



## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by PrevoSt's normal warranty. We will reimburse 3/4 hour(s) (0.75) of labor and material (if it is required) upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevoStcar.com](http://www.prevoStcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-18".

## OTHER

VBC Bulletin	N/A
Fail Code	18.04
Defect Code	09
Syst. Cond	B
Causal Part	684743

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