

PREVOST

WARRANTY BULLETIN

WB23-28A

DATE :	November 2023	SECTION :	18 BODY
EXPIRATION:	November 2025		
SUBJECT :	BAGGAGE DOOR SEAL REPLACEMENT		

Revision: A

Vehicle VIN range change

02-22-2024

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN 
X3-45 coaches Model Year: 2023 - 2024	From 2PCG33496 <u>PC736900</u> up to 2PCG33493 <u>RC736999</u> incl. & From 2PCG33492 <u>RC734001</u> up to 2PCG33491 <u>RC734023</u> incl.
X3-45 VIP motorhomes Model Year: 2023 - 2024	From 2PCBS3497 <u>PC736885</u> up to 2PCBS3495 <u>RC736998</u> incl. & From 2PCBS3495 <u>RC734006</u> up to 2PCBS3491 <u>RC734021</u> incl.
X3-45 VIP commercial use Model Year: 2023 - 2024	From 2PCCS349X <u>PC736884</u> up to 2PCCS3496 <u>RC736996</u> incl. & From 2PCCS3499 <u>RC734000</u> up to 2PCC33492 <u>RC734031</u> incl.
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

DESCRIPTION

On the vehicles affected by this bulletin baggage door seal must be replaced to avoid water seepage into the compartment.

MATERIAL

Order kit **WB23-28** which contains the following parts:

Part No.	Description	Qty
2800423	RUBBER SEAL, LUGGAGE DOOR 	6

Other parts that may be required:

Part No.	Description	Qty
684685	ADHESIVE SIMSON #ISR 70-03 / 310 ml 	1

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



DANGER

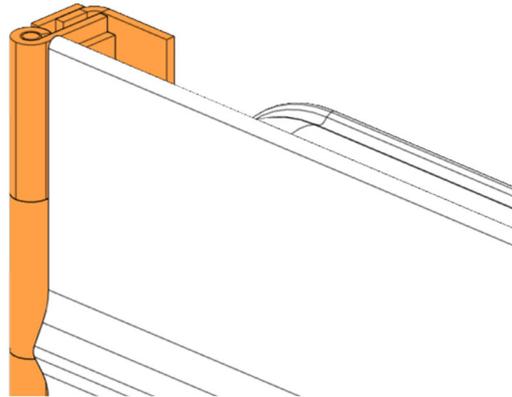
Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.



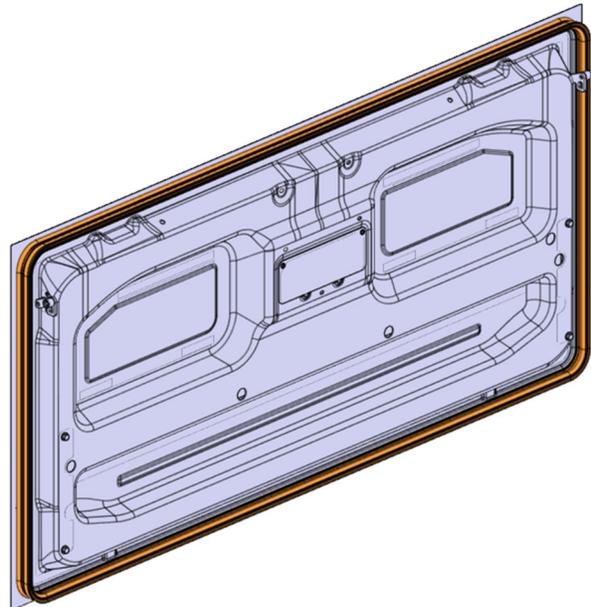
CAUTION

Do not replace the gasket on doors with piano hinge.

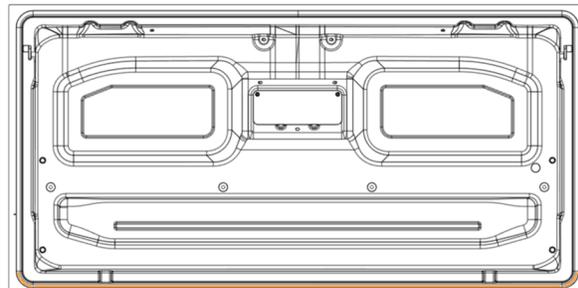


REMOVE THE DOOR SEAL

1. Remove the old seal.

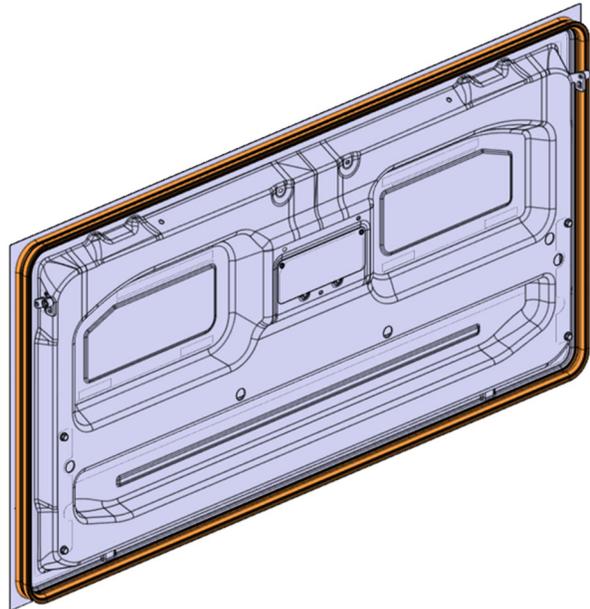


2. Remove adhesive on the bottom section of the door.
3. Clean the surface with anti-silicone.

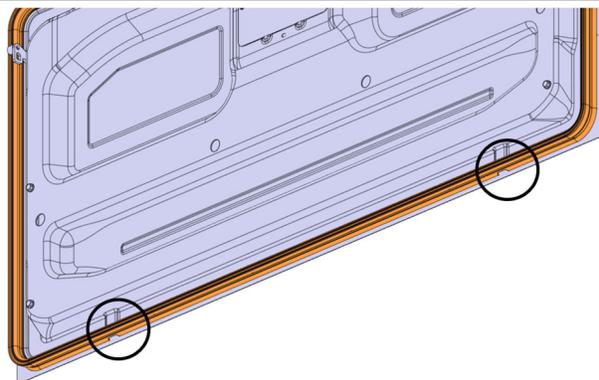


INSTALL THE NEW DOOR SEAL

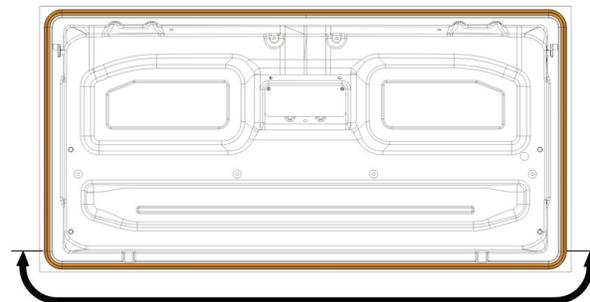
1. Install the new door seal 2800423.



2. The two notches must be at the bottom of the door.
3. Start installations from the bottom of the door upwards.

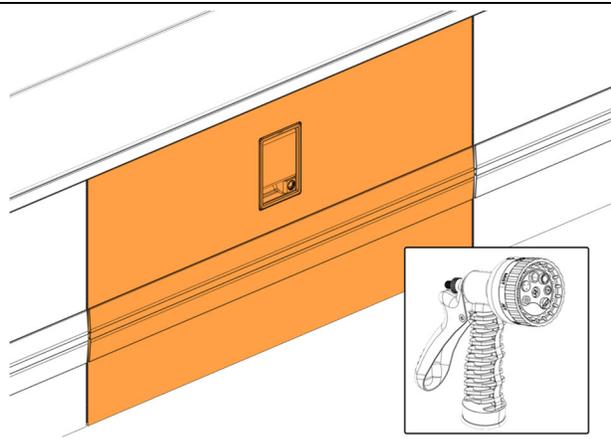


4. Apply adhesive at the bottom section between the seal and frame.



CHECK FOR SEEPAGE INSIDE BAGGAGE COMPARTMENT

1. Validate the tightness of the new seal using a spray gun in rain mode.



PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevo's normal warranty. We will reimburse you the parts and three hours (3.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevo.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-28A".

OTHER

VBC Bulletin	N/A
Fail Code	18.05
Defect Code	09
Syst. Cond	B
Causal Part	2800423

Access all our Service Bulletins on
<http://techpub.prevo.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.