

PREVOST

WARRANTY BULLETIN

WB23-37

DATE:	December 2023	SECTION:	06 ELECTRICAL
EXPIRATION:	December 2025		
SUBJECT:	WIPER MOTOR HARNESS MODIFICATION		

First Release

12-4-2023

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN 
H3-45 coaches Model Year: 2024	From 2PCH3349XRC721467 up to 2PCH3349XRC721615 incl.
H3-45 VIP motorhomes Model Year: 2023	From 2PCVS3498PC721468 up to 2PCVS3498PC721566 incl.
H3-45 VIP motorhomes Model Year: 2024	2PCVS3492RC721582 / 2PCVS349XRC721605 2PCV3349XRC721617
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, the wiper motor harness needs a modification to avoid connector terminals corrosion.

MATERIAL

Order kit **WB23-37** which contains the following parts:

Part No.	Description	Qty
563145	CAVITY PLUG AMP SEALED 1.5-2.5	2

NOTE
<i>Material can be obtained through regular channels.</i>

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE

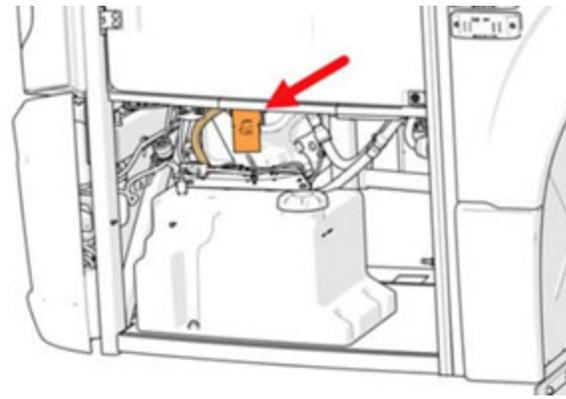


DANGER

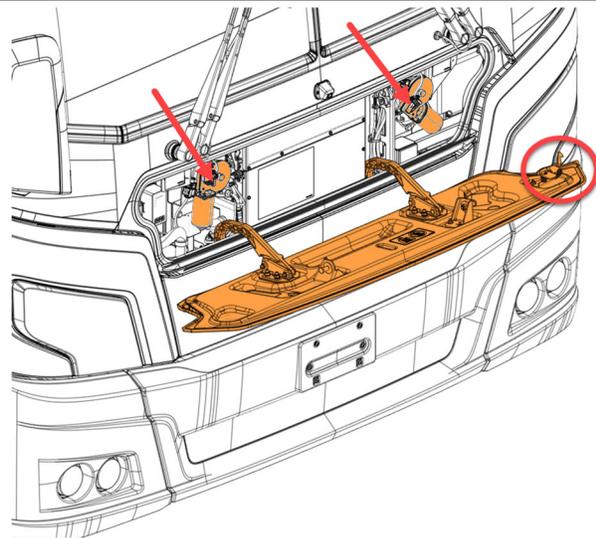
Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

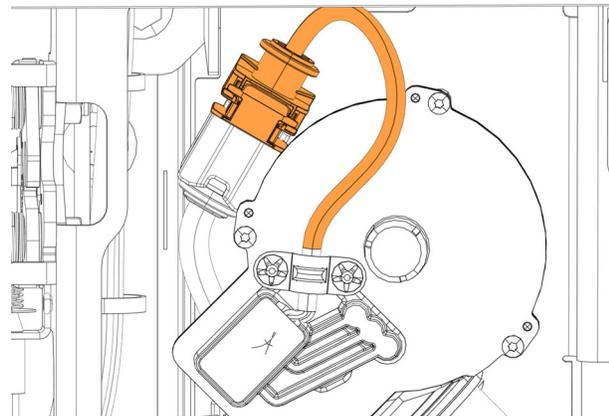
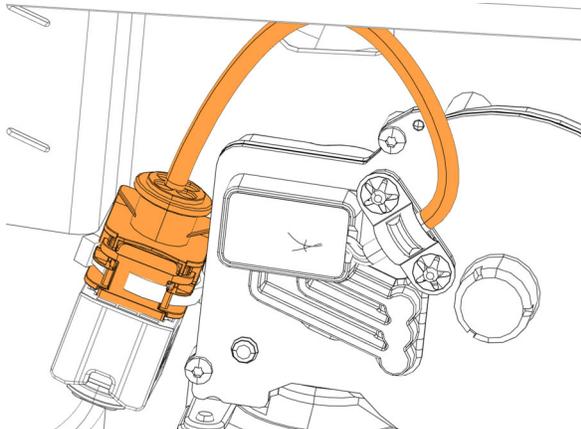
1. Pull the release lever located inside the front service compartment to unlock.



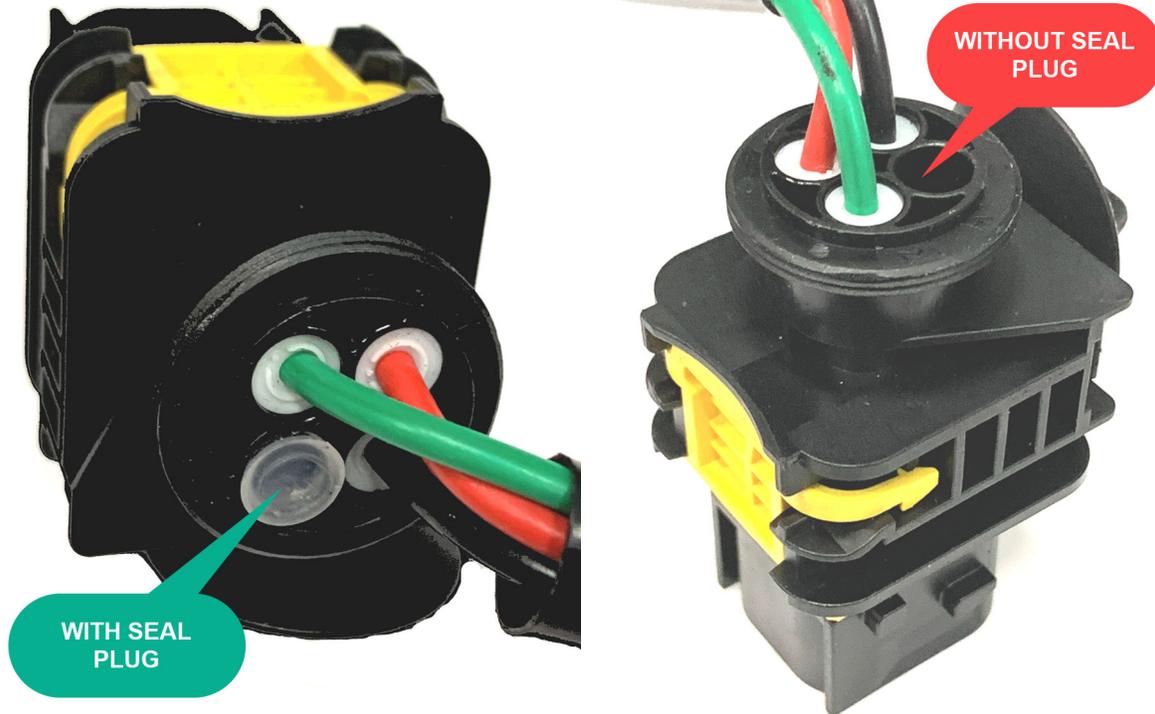
2. Pull the safety latch located on the upper right inner side of the hatch.
3. Locate the two wiper motors



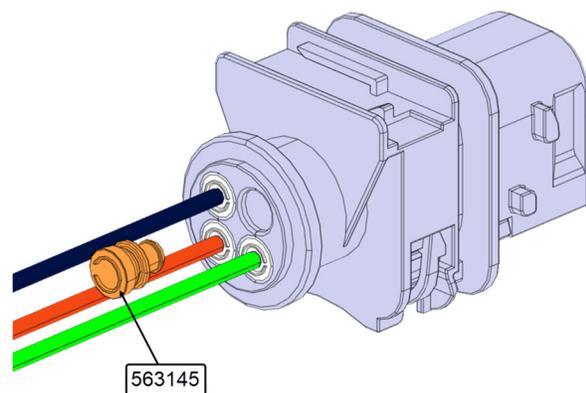
4. Locate the connector of the wiper motor.



5. Verify if the connector has a plug into the empty cavity.
- If no, go to the next step.
 - If yes, the procedure is complete.



6. Add cavity plug 563145 to connector empty terminal hole.



PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and ¼ hour(s) (0,25) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-37".

OTHER

VBC Bulletin	N/A
Fail Code	06.15
Defect Code	09
Syst. Cond	B
Causal Part	800387

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.