

Warranty Bulletin

WB24-80A

Date	Expiration	Group	No.	Page
01.2024	01.2025			1(4)

Revision: A

Error kit number

01-26-2024

DEF DECAL REPLACEMENT 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service/Warranty tab of Prevest website.</i>	
Model	VIN
Volvo 9700 US/CAN Model Year: 2020 - 2024	From 3CET2V92XL5200495 up to 3CET2W421R5213643 incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, need to replace DEF decal because missing English translation.

MATERIAL

Order kit **WB24-80** which contains the following parts:

Part No.	Description	Qty
21467930	DECAL, UREA FILLING	2

NOTE

Material can be obtained through regular channels.

PROCEDURE

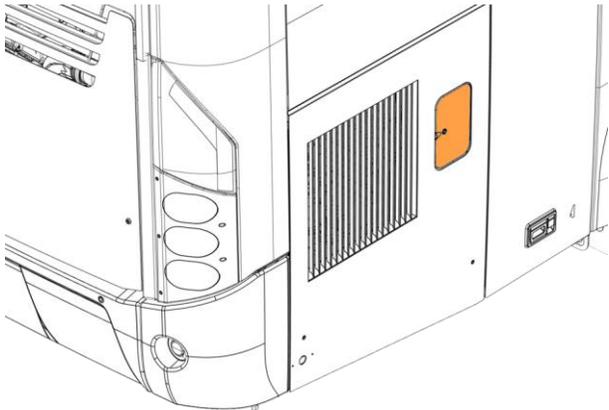


DANGER

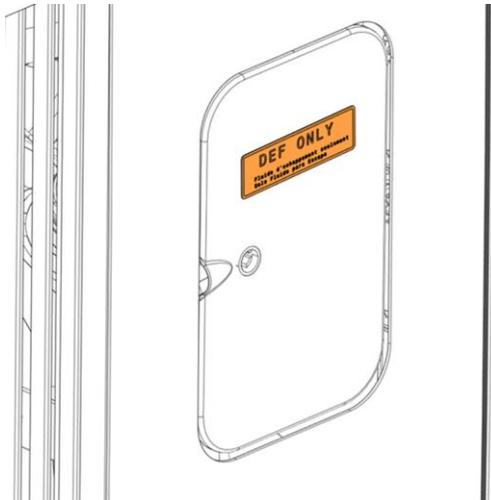
Park vehicle safely, apply parking brake, stop the engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

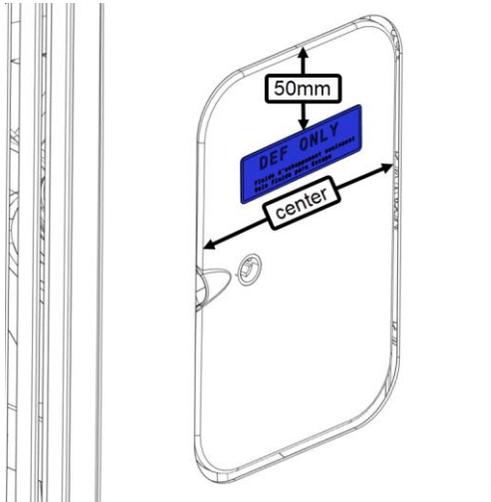
1. Locate DEF door.



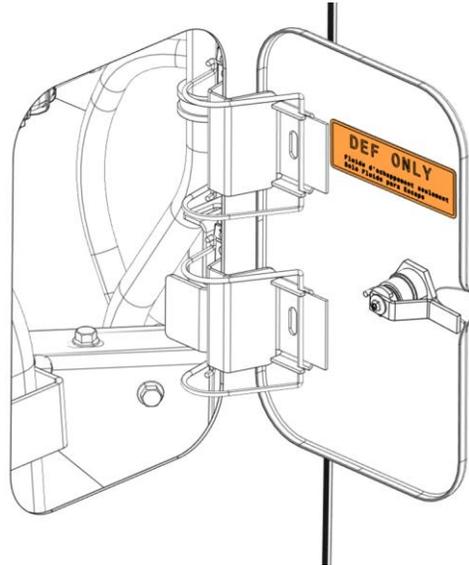
2. Remove the old DEF decal outside of door.
Clean the surface with alcohol.



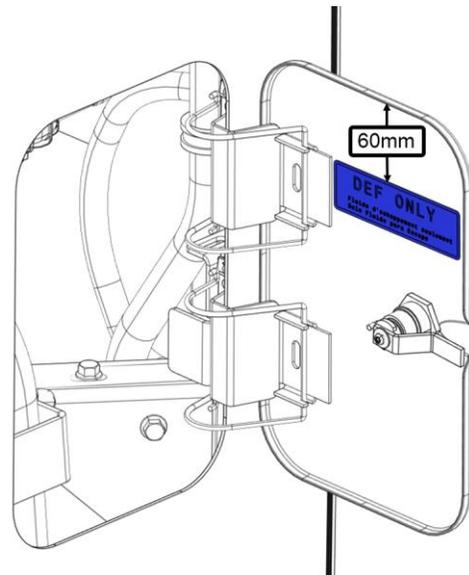
3. Install the new outside decal 21467930 at
same position of the older one.



4. Remove the old DEF decal inside of door.
5. Clean the surface with alcohol.



6. Install the new inside decal 21467930 at same position of the older one.



PARTS/WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State [Prov.]/Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and ¼ hours (0.25) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB24-80".

OTHER

VBC Bulletin	S3855
Fail Code	18.04
Defect Code	09
Syst. Cond	B
Causal Part	21467930

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>

or scan the QR-Code with your smart phone.

E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost/Volvo Bus engages in a continuous program of testing and evaluating to provide the best possible product. Prevost/Volvo Bus, however, is not committed to, or liable for updating existing products.