Warranty Bulletin

WB23-88

Date Expiration

Group

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02.2024

02.2025

1(8)

First Release 02-22-2024

T-PIPE REPLACEMENT

9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY

SYSTEM available on Service / Warranty tab of Prevost website.

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	Model	VIN
	Volvo 9700 US/CAN Model Year: 2023	From 3CET2W423P5209574 up to 3CET2W427P5210873 incl.

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this bulletin, possibility of coolant leaking through the T-fitting.

MATERIAL

Order kit WB23-88 which contains the following parts:

Part No	Description	Qty
24299436	T-PIPE	2

NOTE

Material can be obtained through regular channels.

PROCEDURE



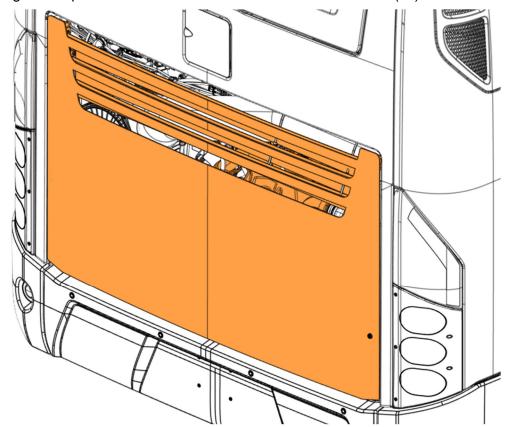
DANGER

Park vehicle safely, apply parking brake, stop the engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

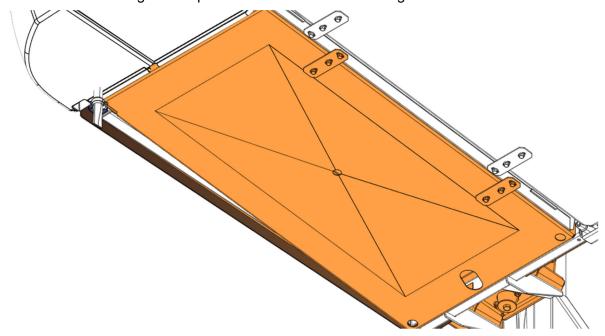
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

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1. Open the engine compartment hatch to access to "T" hoses connectors (2x).

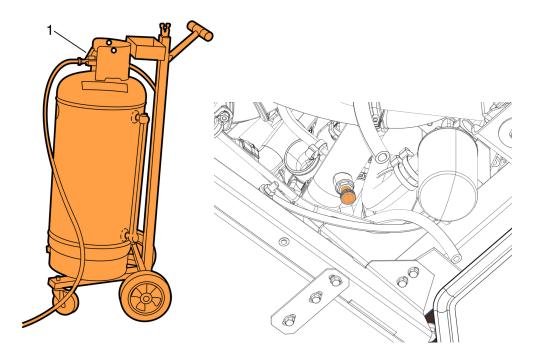


2. Remove the under-engine encapsulation cover for drain the engine coolant.

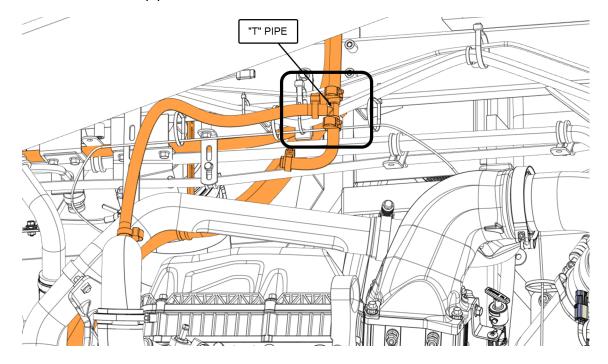


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3. Locate coolant extractor fitting under the vehicle. Remove protector cap. Plug the coolant recovery machine to the fitting. Remove all the coolant.

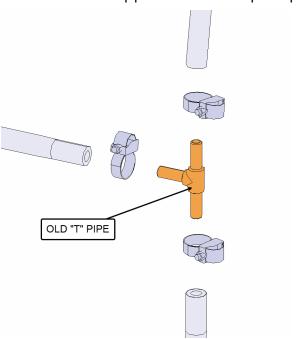


4. Locate the first "T" pipe below the coolant reservoir.

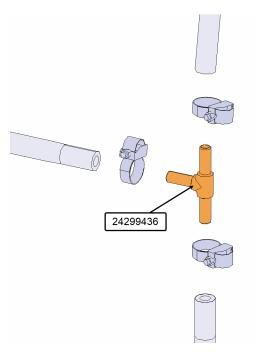


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5. Remove the old "T" pipe and discard. Keep clamps (3x).

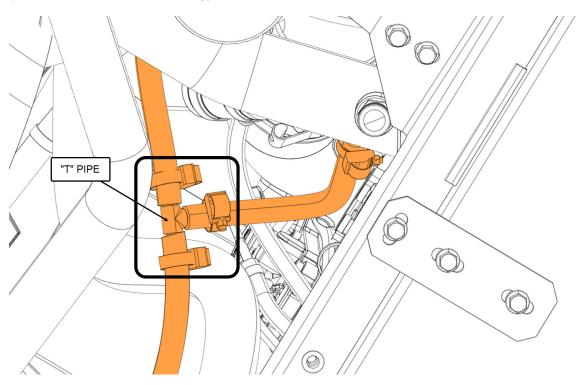


6. Install the new "T" pipe 24299436 on the hoses with clamps (3x).

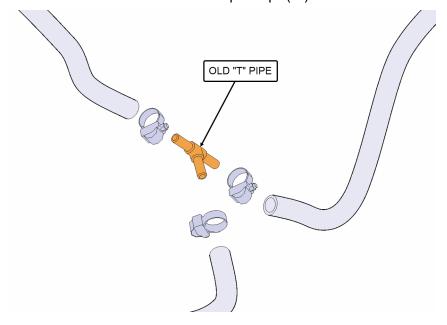


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7. Locate second "T" pipe between radiator and engine block on coolant hose of the DEF tank (near the coolant extract fitting).

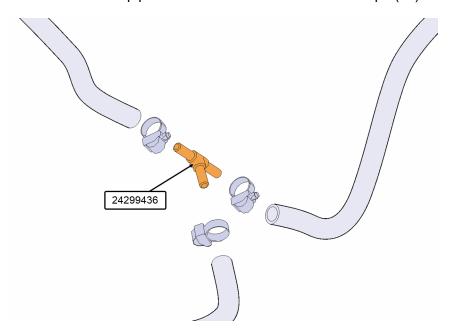


8. Remove the old "T" and discard. Keep clamps (3x).

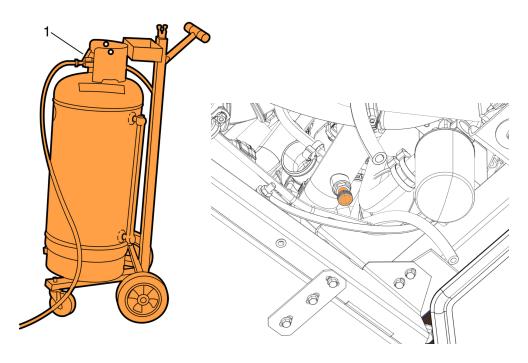


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9. Install the new "T" pipe 24299436 on the hoses with clamps (3x).

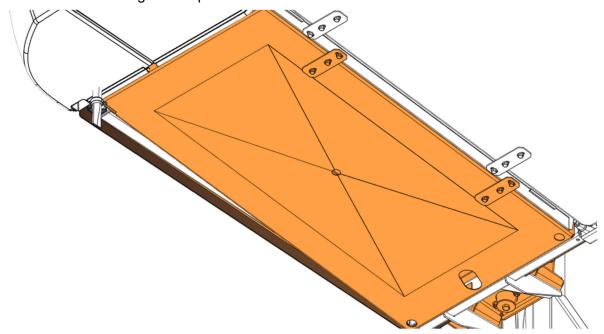


10. Locate coolant extractor fitting under the vehicle. Remove protector cap. Plug the coolant recovery machine to the fitting. Refill the coolant.

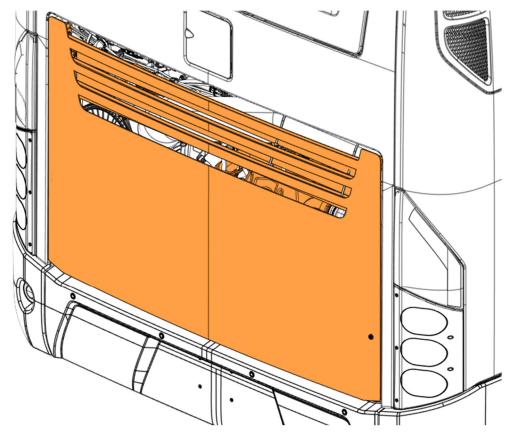


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11. Reinstall the under-engine encapsulation cover.



12. Remove the expansion tank fill cap and fill up it with the engine coolant until to the MAX level mark on the expansion tank and close the engine compartment hatch.



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PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State [Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 1 ½ hour(s) (1.5) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-88".

OTHER

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Access all our Service Bulletins on http://techpub.prevostcar.com/en/

or scan the QR-Code with your smart phone.

E-mail us at <u>technical publications prev@volvo.com</u> and type "ADD" in the subject to receive our warranty bulletins by e-mail.



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