ABBREVIATION

DESCRIPTION

ABS Antilock Brake System / Système de freinage antiblocage

A/C Air Conditioning / Air climatisé

AFSS Automatic Fire Suppression System / Système automatique de détection et d'extinction des incendies

ATC Automatic Traction Control (Bendix) / Système d'antidérapage automatique

CECM Chassis Electronic Control Module

CVC Chauffage, Ventilation et Climatisation / heating, ventilation and air conditioning HVAC

DCDL Driver Controlled Differential Lock / Verrouillage du différentiel

DDR Diagnostic Data Reader

DEF Diesel Exhaust Fluid / Fluide d'échappement diesel FED
DEL Diode Électroluminescente / Light Emitting Diode LED

DID Driver Information Display / Écran d'affichage du panneau des instruments

D-MIC Driver Microphone / Microphone du conducteur
DPF Diesel Particulate Filter / Filtre à particules
DTC Diagnostic Troubleshooting Code / Code d'anomalie
DUFS Diesel Ultra Faible en Soufre / Ultra Low Sulfur Diesel ULSD

ECM Electronic Control Module / Unité de commande électronique ECU Electronic Control Unit / Unité de commande électronique

EECU Engine Electronic Control Unit / Unité de commande électronique du moteur EGR Exhaust Gas Recirculation / Recirculation des gaz d'échappement ESC Electronic Stability Control / Dispositif électronique de contrôle de la stabilité

ESC Escape / Échap

ESP Electronic Stability Program (Bendix) / Dispositif électronique de contrôle de la stabilité

E+ Eco-Roll

FAP Filtre À Particules / Diesel Particulate Filter DPF FDA Following Distance Alert / Alerte de distance

FED Fluide d'Échappement Diesel / Diesel exhaust fluid DEF

GECU Gear selector Electronic Control Unit / Unité de commande électronique du sélecteur de vitesses

G-MIC Guide Microphone / Microphone du guide

HVAC Heating, Ventilation and Air Conditioning / Chauffage, Ventilation et Climatisation CVC

IA Impact Alert / Alerte de collision

IFS Independent Front Suspension / suspension avant indépendante

LED Light Emitting Diode / diode électroluminescente DEL

MPH Miles Per Hour / Milles à l'heure

PPT Premium Tech Tool

PTO Power Take Off / Prise de pouvoir

PRIME Power Recovery by Intelligent Management of Energy

SCR Selective Catalytic Reduction / Réduction catalytique sélective

TCM Transmission Control Module / Module de commande de la transmission

TCS Traction Control System / Dispositif d'antipatinage

TECU Transmission Electronic Control Unit / Unité de commande électronique de la transmission
TPMS Tire Pressure Monitoring System / Système de surveillance de la pression des pneus

TWS Threshold Warning System / Système avertisseur du seuil de porte

ULSD Ultra Low Sulfur Diesel / Diesel Ultra Faible en Soufre DUFS

VCADS Outil informatisé de diagnostic

VEB Volvo Engine Brake / Frein moteur Volvo

VECF Vehicle Electrical Center Front VECR Vehicle Electrical Center Rear

VECU Vehicle Electronic Control Unit / Unité de commande électronique du véhicule

VSS Video and Sound Selector / Sélecteur audio-vidéo

WCL Wheelchair Lift / Système d'élévation de fauteuils roulants

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SERVICE LITERATURE

Visit our web site at www.prevostcar.com for on-line product information and technical publications!

Additional copies of the following service literature are available on request and at low cost. These can be helpful to mechanics and drivers alike.

- * Maintenance Manual
- * Operator's Manual
- * Parts Manual
- * Service Center Directory

You have three possibilities to order service literature:

- 1. By phone with this toll free number 1-800-463-8876
- 2. By email at:
 - a. prevostparts.commandes@volvo.com (Canada)
 - b. function.prevostparts.orders@volvo.com (USA)
- 3. By mail at:

PREVOST PARTS

2955-A Watt Street Sainte-Foy, (Quebec) Canada G1X 3W1

Specify the complete vehicle serial number (VIN). Allow 30 days for delivery

NOTICE

DECLARATION OF THE MANUFACTURING DEFECTS TO THE GOVERNMENT OF THE UNITED STATES

If you believe that your vehicle has defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Prevost.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer, or Prevost Car Inc.

To contact NHTSA you may either call the Auto Safety Hotline toll-free at **1-800-424-9393** (or **366-0123** in Washington, D.C. area) or write to:

NHTSA U.S. Department of transportation Washington, D.C. 20590.

You can also obtain other information about motor vehicle safety from the Hotline.

DECLARATION OF THE MANUFACTURING DEFECTS TO THE CANADIAN GOVERNMENT

If you live in Canada, and if you believe that your vehicle has a safety defect, you should immediately inform Transport Canada and Prevost. You may write to:

Transport Canada Box 8880 Ottawa, Ontario, K1G 3J2

DECLARATION OF THE MANUFACTURING DEFECTS TO PREVOST.

In addition to notify the NHTSA (or Transport Canada), please contact Prevost at **1-418-831-2046**. Or you may write to:

Prevost
After-sales service department
850 Olivier Road,
Saint-Nicolas (Quebec)
Canada, G7A 2N1

Troubleshooting

Problem/Symptom	Probable Causes	Actions	
Vehicle does not Start	The Engine Stop pushbutton located on the rear start panel is depressed Main electrical shut-off switch is in the OFF position	Pull or twist the Engine Stop pushbutton to place it in normal operating position, check that the main electrical shut-off switch is in the ON position and retry cranking from the ignition switch	
		Start the vehicle from the engine compartment using the rear start button	
		If the vehicle does not start from the rear:	
	CAN network problem	Verify that module A53 is powered:	
	(Multiplex) Module AE53 not powered or is defective	a) Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA53, Active", indicates a power problem on the module or a CAN network problem.	
	Engine ECM does not	b) Check / reset circuit breaker CB5	
	receive the ignition signal	c) Check / replace fuse F65	
		 d) Probe gray connector on module to see if it is powered. 	
	Engine ECM is not powered	Verify that the engine ECM is powered and get the ignition signal	
		a) Check / reset circuit breaker CB8 Check / replace fuse F74	
		b) Check / reset circuit breaker CB2 Check / replace fuse F78	
None of the Multiplexed functions are operating, including the basic limp- home functions (door opening, flashers, wipers in speed 1)	The program version in the MCM is different than the program in the I/O modules and the MCM is forcing all I/O modules to stay inactive	Engage the auto-programming of the I/O modules: Turn the ignition key to the ON position, trip and reset circuit breaker CB6. The DID indicates "MUX	
"FLIP REAR BREAKER TO INITIATE I/O MODULES PROGRAMMING" pop-up message appears in the DID		AUTOPROGRAMMING I/O MODULE PLEASE WAIT" until the reprogramming is complete.	
Note: The sunshades are still functioning since these are not multiplexed			

Problem/Symptom	Probable Causes	Actions
Many secondary functions (not essential for driving) not functioning (interior lighting, driver's area lighting, wiper speed 2 and intermittent). Marker lights and clearance lights are turned ON when setting ignition to the ON position.	The MCM module does not receive 24 V power. The CAN network is not working. It could be caused by a short on the network, an open circuit, a problem with the MCM or the MCM being disconnected from the network.	1. Check / reset circuit breaker CB6. Check / replace fuse F1 2. Operate in limp-home mode by starting the vehicle from the engine compartment (REAR START). All functions essential to drive are available To close and lock the door, pull the door manually up to its closed position and it will lock by itself. The door opening button is still functioning
No temperature control in the passenger area Passenger temperature display indicates two dashes ""	Problem with the temperature sensor located in the evaporator compartment air intake or the sensor wiring	Instruct the driver to manually control the temperature by playing with the passenger set point. Set above 22°C (72°F) to heat and below 22° C (72°F) to cool
Entrance door does not open nor close using the control buttons Defroster fan not functioning Windshield wipers not functioning in speed 1 or intermittent	Module AE47 is not powered or is faulty	 Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA47, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce these symptoms). Check / reset circuit breaker CB1 Check / replace fuse F45 Probe gray connector on module to see if it is powered. Use the air release valves near the entrance door and in the front service compartment to lock / unlock the door
Windshield wipers not functioning in speed 1 or intermittent	No power on R27	Check CB48 (VECF)
HVAC condenser fans not functioning in speed 1	Circuit breaker CB5 tripped	Check / reset circuit breaker CB5
HVAC condenser fans not functioning in speed 2	Circuit breaker CB5 tripped	Check / reset circuit breaker CB5 Check / replace fuse F135
Windshield washer not functioning Windshield upper section	Module AE44 is not powered or is faulty	Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The

Problem/Symptom	Probable Causes	Actions
de-icing system not functioning		message "No Response ModA44, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce these symptoms).
		2. Check / reset circuit breaker CB1
		3. Check / replace fuse F44
		Probe gray connector on module to see if it is powered.
Defroster fan is functioning but no heat or cooling available in the driver area.	Module AE47 is not powered or is faulty	1. Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA47, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce these symptoms).
		2. Check / reset circuit breaker CB1
		3. Check / replace fuse F45
		Probe gray connector on module to see if it is powered.
Low beam headlights and front flasher on left side not functioning Electric horn not functioning	Module AE46 is not powered or is faulty	1. Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA46, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce these symptoms).
		2. Check / reset circuit breaker CB10
		3. Check / replace fuse F19
		Probe gray connector on module to see if it is powered.
Low beam headlights and flasher on right side not functioning	Module AE48 is not powered or is faulty	Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA48, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce these symptoms).
		2. Check / reset circuit breaker CB10
		3. Check / replace fuse F21

4 Appendix B – Troubleshooting Guide for Multiplex Vehicles

Problem/Symptom	Probable Causes	Actions	
		Probe gray connector on module to see if it is powered.	
Rear flashers not functioning Stoplights and center stoplights not functioning	Module AE51 is not powered or is faulty	1. Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA51, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce this symptom).	
		2. Check / reset circuit breaker CB8	
		3. Check / replace fuse F107	
		Probe gray connector on module to see if it is powered.	
Engine is overheating and radiator fans do not engage	Module AE52 or AE49 is not powered or is faulty	1. Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA52/ ModA49, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce this symptom).	
		2. Check circuit breaker CB5	
		3. Check / replace fuse F133, F134	
		4. CB201-CB208	
The A/C compressor clutch does not engage	Module AE54 is not powered or is faulty	1. Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA54, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce this symptom).	
		2. Check / reset circuit breaker CB5	
		3. Check / replace fuse F135	
		4. Probe gray connector on module to see if it is powered.	
Evaporator fan not	Circuit breaker CB3 tripped	Check circuit breaker CB3	
functioning	Module AE54 is not powered	2. Check relay R12	
	or is faulty	3. Check the SYSTEM DIAGNOSTIC	

Problem/Symptom	Probable Causes	Actions
		menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA54, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce this symptom).
		4. Check / reset circuit breaker CB5
		5. Check / replace fuse F135
		Probe gray connector on module to see if it is powered.
HVAC condenser fans not functioning in speed 1	Module AE54 is not powered or is faulty	Check the SYSTEM DIAGNOSTIC menu of Driver Information Display (DID). Select FAULT DIAGNOSTIC and ELECTRICAL SYSTEM. The message "No Response ModA54, Active" indicates a power problem on the module. (A CAN network problem would show the same message but doesn't produce this symptom). Check / reset circuit breaker CB5
		3. Check / replace fuse F135
		4. Check / replace fuse F141-F144
		Probe gray connector on module to see if it is powered.
Sound system not	Circuit breaker CB11 tripped	1. Check CB11
functioning		2. Check / replace fuse F148, F200
Fire alarm telltale light and audible alarm always ON and there is no fire or high temperature in the engine compartment	Short-circuited fire sensor or defective sensor	Prior to start the vehicle, cycle the ignition key to the ON position, OFF position and then ON position again and then start the vehicle. This will deactivate the fire alarm function. This has to be repeated each time the vehicle is re-started
The vehicle is parked and the electrical horn is activated to indicate a fire in the engine compartment but there is no fire	Short-circuited fire sensor or defective sensor	Cycle the ignition key between the ON and OFF position twice within 3 seconds. This will deactivate the fire alarm function. This has to be repeated each time the vehicle is parked
A single light, a group of LED lights or another function of the vehicle is not functioning	Multiplex outputs are protected in current by an internal "soft-fuse". When an output is shorted, it turns OFF and stays OFF until the "soft-fuse" is reset	Turn the ignition key to the OFF position and turn to the ON position again. This resets all "soft –fuses"

Problem/Symptom	Probable Causes	Actions
No backlighting in the instrument cluster	Circuit breaker CB10 is tripped or fuse F10/F29 blown	Check circuit breaker CB2, CB10 Check / replace fuse F10, F29 Check / replace relay R22, R23
The radiator/CAC fans do not function and the engine is overheating		You can manually engage the radiator/CAC fans half speed (50%) or full speed (100%). 1. On the Driver Information Display, select DIAGNOSTICS menu. Select VEHICLE TESTS submenu and then ACTIVATE RADIATOR FAN SPEED 50% or ACTIVATE RADIATOR FAN SPEED 100%. 2. The DID status line will show TEST to confirm the forced activation of the radiator fans. To cancel, turn the ignition switch to the OFF position or press ESCAPE button, select STOP TEST submenu and then press ENTER button twice. TEST will disappear from the DID status line.

APPENDIX C

ALLISON TRANSMISSION 5TH GENERATION OIL LEVEL CHECK USING THE PUSHBUTTON SHIFT SELECTOR	₹2
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ALLISON TRANSMISSION 5TH **GENERATION OIL LEVEL CHECK USING THE PUSHBUTTON SHIFT SELECTOR**

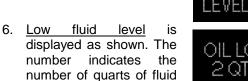
The oil level sensor (OLS) is standard in your transmission. With the OLS and Allison 5th generation shift selector, you can get a more accurate electronic fluid level check than with a dipstick.

Oil level codes are obtained as follows:

- 1. Park vehicle on a level surface, select «N» (neutral) on the pushbutton shift selector and apply parking brake.
- 2. Wait for at least 2 minutes to allow the oil to settle:
- Press simultaneously the ♠ (Upshift) and ▼ (Downshift) arrow buttons once.
- 4. Oil level codes are displayed once the following parameters are met:
 - The vehicle has been stationary for approximately 2 minutes to allow the oil to settle;
 - Engine at idle;
 - Oil at normal operating temperature, between 104°F (40°C) and 220°F (104°C);
 - Transmission in «N» (Neutral);
 - Transmission output shaft stopped;
 - Oil level sensor present and working.
- 5. Correct fluid level is displayed as shown.

the

requires.



transmission

7. <u>High fluid level</u> condition with the number of quarts in excess is displayed as shown.







NOTE

Confirm a low fluid level condition by making a manual fluid level check.

8. To exit the Oil Level Display Mode, press any range button «R», «N» or «D» at any time.

NOTE

Note that the quantities LO 4 and HI 3 are the largest values displayed and that the actual variation in oil level may exceed these numbers.

If the fluid level check cannot be completed, an Invalid for Display fault is reported. Refer to table below to review the codes and conditions.

CODE	CAUSE OF FAULT CODE
SETTLING OK	Settling time too short
ENG RPM TOO LOW	Engine speed (rpm) too low
ENG RPM TOO HIGH	Engine speed (rpm) too high
MUST BE IN NEU	N (Neutral) must be selected
OIL TEMP TOO LOW	Sump fluid temperature too low
OIL TEMP TOO HIGH	Sump fluid temperature too high
VEH SPD TOO HI	Output shaft speed
SENSOR FAILED	Sensor failure

CONTROL SYSTEM PROGNOSTICS

The transmission control system includes the provision for the user to monitor various transmission operating parameters. Transmission operating parameters monitored by the prognostics feature are:

- Oil Life Monitor
- Filter Life Monitor
- Transmission Health Monitor

NOTE

The prognostics package requires the use of TranSyndTM or an Allison approved TES295 or TES389 licensed fluid in the transmission and Allison High Capacity filters. If any other fluids or filters are used, Prognostic mode must be disabled. Prognostic information will not be accurate with any other fluids or filters and could result in missed maintenance activities resulting in transmission damage.

Refer to TES 295 or TES389 Approved Fluids list, found under the Service/Fluids heading on the home page of the Allison Transmission web site.

www.allisontransmission.com

When a specified threshold is detected for any of the serviceable conditions, the TRANSMISSION SERVICE indicator \dagger is illuminated to alert the operator. Failure to attend to the service condition and reset the TRANSMISSION SERVICE indicator within a defined operating period will result in illumination of the CHECK light with associated message in the DID, indicating the increased probability that the service condition will develop into a more serious condition.

To access the Prognostic Mode functions, simultaneously press the ♠ (Upshift) and ♥ (Downshift) arrow buttons repeatedly. See the reference table at the end of this section.

NORMAL PROGNOSTICS INDICATION AT ENGINE START

- A system bulb check illuminates the TRANSMISSION SERVICE indicator in approximately 0.5 seconds.
- If Prognostics features are enabled, the TRANSMISSION SERVICE indicator I illuminates again for 3 seconds after the bulb check. If Prognostics features are disabled, the TRANSMISSION SERVICE indicator I does not illuminate again after the bulb check.

OIL LIFE MONITOR

The display message denotes the calculated remaining life of the transmission fluid. This value is based on the established life for the required baseline fluid, and then is continuously adjusted for cumulative

effects of such operating parameters as operating time, retarder operation, output shaft revolutions and shift frequency.

Display

The display is a two-digit number, denoting percentage of the fluid life which remains. New fluid is displayed as 99%.

The TRANSMISSION SERVICE indicator I will be illuminated, denoting a required change of transmission fluid, when the remaining fluid life reaches approximately 1 %. The indicator will be lit steadily upon each initialization of the TCM, and will remain on steady for approximately 2 minutes after the first selection of "D" (drive) range each time, until service is performed and the indicator is reset.

Failure to perform maintenance and reset the TRANSMISSION SERVICE indicator within a defined period will result in the illumination of the CHECK light with associated message in the DID and diagnostic code P0897 Transmission Fluid Deteriorated.

Reset

The TRANSMISSION SERVICE indicator can be reset by a message over the SAE J1939 communication interface, with the Allison DOC™ for PC diagnostic program, or by depressing and holding the MODE button for ten (10) seconds while the Oil Life Monitor function is displayed. It may also be reset by selecting N-D-N-D-N-R-N on the shift selector, pausing briefly (less than 3 seconds) between each selector movement, with the ignition on and the engine not running. The TRANSMISSION SERVICE indicator illuminates briefly following a reset to acknowledge the reset was successful.

Setting Fluid Type for Prognostics

The fluid type can be programmed if the specific calibration allows it. The operator can do the following:

With the engine off and the ignition on, perform the following sequence on the selector, N-R-N-D-N-R-N-D-N-R-N-D-N.

The TRANSMISSION SERVICE indicator flashes if TES389 is the current setting and illuminates solidly if TES295 is the current setting. To change the transmission fluid type, wait 5 seconds after entering transmission fluid

type mode and perform the following sequences to select the proper transmission type:

N-R-N to select TES295

N-D-N to select TES389

The selector exits 30 seconds after entering transmission fluid type mode or the ignition may be turned off to exit earlier. Only one transmission fluid type selection may be made after entering transmission fluid type mode. All other attempt will be ignored. Transmission fluid type mode needs to be entered again if the wrong type of fluid is selected.



CAUTION

Verify prognostics fluid type setting matches transmission fluid type. Oil Life Monitor notifications will be inaccurate when mismatched. This could result in transmission damage from running a TES389 fluid too long or cause shortened TES295 fluid changes to occur.



CAUTION

Required calendar-based oil & filter change intervals (based on month) still apply because Oil Life Monitor function cannot measure time while ignition power is OFF.

If the Oil Life Monitor function has not indicated the need for a fluid change before 60 months have passed when using TES295 fluid type or before 24 months have passed when using TES389 fluid type, it will be necessary to change the fluid and filters per calendar requirements and reset the system.

FILTER LIFE MONITOR

This feature provides an alert when the transmission's fluid filters need to be replaced. It helps extend filter change intervals to reduce routine maintenance downtime while providing maximum protection for the transmission.

The filter life indicator pressure switch signals the transmission control module when fluid exiting the main filter drops below a predetermined pressure. Both the main and lube filters **must be** changed when the TRANSMISSION SERVICE indicator **1** shows the main filter should be changed.

Filter Change Notification

The TRANSMISSION SERVICE indicator I will flash for 2 minutes after the first selection of "D" (drive) range. Once the Filter Monitor mode has been accessed via the shift selector, the "OIL FILTER OK" or "REPLACE FILTERS" message is displayed in the selector display window. An acceptable filter life status is displayed as "OIL FILTER OK". An unacceptable filter life status is displayed as "REPLACE FILTERS".

Once the programmed threshold for maximum filter pressure drop has been observed and verified. the diagnostic code P088A Transmission Filter Maintenance Alert will be recorded to indicate that the filter has reached the end of its designed life. At the next initialization of the TCM, the TRANSMISSION SERVICE indicator I will flash for 2 minutes after the first selection of "D" (drive) range. Thereafter, the indicator will illuminate and flash upon each TCM initialization, continuing to flash for 2 minutes after the first selection of a drive range each time, until service is performed and the indicator is reset.

Failure to perform maintenance and reset the monitor after a calibration-defined number of warnings will result in the illumination of the CHECK light with associated message in the DID and diagnostic code P088B will be recorded to indicate a highly deteriorated filter.

Read and Reset Filter Life Monitor from Selector

To enter the filter life monitor, press simultaneously the ♠ (Upshift) and ♥ (Downshift) arrows three times. An acceptable filter life status is displayed as "OIL FILTER OK". An unacceptable filter life status is displayed as "REPLACE FILTERS".

The feature will reset automatically when the main fluid filter has been changed and the pressure drop across the filter no longer exceeds the threshold value. A manual reset can be performed by depressing and holding the MODE button for ten (10) seconds while the Filter Life Monitor function is displayed. It may also be reset by selecting N-R-N-R-N-D-N on the shift selector, pausing briefly (less than 3 seconds) between each selector movement, with the ignition on and the engine not running. The **TRANSMISSION SERVICE** indicator illuminates briefly following a reset to acknowledge the reset was successful.

TRANSMISSION HEALTH MONITOR

This prognostic feature determines clutch life status of the transmission's clutches and alerts you when clutch maintenance is required. The clutch life status is determined by monitoring changes and the calculated running clearance of the transmission clutches.

Clutch Maintenance Notification

The transmission health monitor feature determines when clutch maintenance is needed. If any of the clutches (except lockup) reaches a remaining life of approximately 10% or if any of the clutch running clearances exceeds a maximum value, then the TRANSMISSION SERVICE indicator is steadily illuminated from just after ignition on until ignition is turned off. Thereafter, the indicator will be lit upon each initialization of the TCM, and will remain on steady during all vehicle operation until service is performed and the indicator is reset. If the transmission health monitor mode has been accessed via the shift selector, a "TRANS HEALTH OK" or "TRANS HEALTH LO" is displayed. An acceptable clutch life status is displayed as "TRANS HEALTH OK". unacceptable clutch life status is displayed as "TRANS HEALTH LO".

Read and Reset Transmission Health Monitor from Selector

To enter the transmission health monitor, press simultaneously the ♠ (Upshift) and ♥ (Downshift) arrows four times. An acceptable clutch life status is displayed as "TRANS HEALTH OK". An unacceptable filter life status is displayed as "TRANS HEALTH LO".

The feature will **reset** automatically upon elimination of the clutch clearance condition which initiated it. The indicator can also be manually reset using the Allison DOC™ for PC diagnostics program if necessary.

6 APPENDIX C – Allison Transmission's Other Features

(Upshift) & ♥ (Downshift) arrow buttons pressed simultaneously *			Message	
1 st press	Allison transmission oil level check			
2 nd press	Oil Life Monitor	" 0 "	"М"	
	Oil life remaining will range from 99% down to 00%	Some number from 9 to 0	Some number from 9 to 0	
3 rd press	Filter Life Monitor	" F"	"М"	
	Present life of filter is acceptable	OIL FILTER OK		
	Present life of filter is unacceptable		REPLACE FILTERS	
4 th press	Transmission Health Monitor	" T"	"М"	
	Shows " TRANS HEALTH OK " until remaining life of one or more of the clutch(es) wear enough so that the programming changes	TRANS HE	EALTH OK	
	One or more of the clutches have worn enough to change the program	TRANS HEALTH LO		
5 th press	Display of diagnostic codes			

^{*} With the engine off and ignition on.

DIAGNOSTIC TROUBLESHOOTING CODES (DTC) — ALLISON 5TH GENERATION CONTROLS

DIAGNOSTIC TROUBLESHOOTING CODES (DTC) OVERVIEW

Diagnostic features are provided with the transmission control system to assist in troubleshooting of malfunctions and/or the monitoring of specific operating parameters. When a control system malfunction is detected, a series of Diagnostic Trouble Codes (DTCs) are used to identify and clarify the nature of the malfunction. These DTCs are each named by a 5 character alphanumeric string that refers to a diagnostic algorithm running pass/fail tests to help identify a malfunction in the transmission or vehicle operation. Most DTCs have some kind of diagnostic response that the operator notices, such as an illuminated CHECK light, selector display change, lock in range, or inhibit shifts condition.

DTCs are logged in the Transmission Control Module (TCM) memory by severity and by their active/inactive status with the most severe and active codes listed first. A maximum of five DTCs (numbered d1- d5) from most recent to oldest may be read from the shift selector. As DTCs are added, the oldest inactive DTC (historic) is dropped from the list. If all DTCs are active, the DTC with the lowest priority is dropped from the list.

An active code is any code that is current in the TCM decision-making process and has failed the DTC test(s) associated with that specific diagnostic algorithm. Historical codes, which are by definition inactive, are codes that are no longer failing their algorithm but are retained in the TCM in order to help the technician analyze possible causes and provide them direction if the vehicle is brought in before they are cleared from the queue.

DTCs can be cleared manually by the operator or they clear automatically from last (d5) to first (d1) in the queue after a number of engine starts, without becoming active again.

USING SHIFT SELECTOR FOR ACCESSING DIAGNOSTICS INFORMATION

DTCs can be displayed on the display portion of the shift selector. A DTC is either active or historic. An active DTC is a DTC that is current in the TCM decision-making process. Historic DTCs are retained in the TCM memory and do not necessarily affect the TCM decision-making process.

Display Sequence

Up to five DTCs may be displayed one at a time from the selector once the diagnostic display mode has been initiated by the operator. Each DTC is 5 characters in length. The DTC status active or inactive is shown below the DTC.



Shows active DTC P0730

The operator presses the MODE button to read the next OTC in the queue (if any) or requests to exit diagnostics mode. The diagnostics mode times out and returns the selector to normal operating mode after approximately 10 minutes of operator inactivity.

DIAGNOSTIC CODE DISPLAY AND CLEARING PROCEDURE

Diagnostic codes can be read and cleared by two methods:

- o Using an Allison DOC[™] diagnostic tool. For specific instructions on how to use an Allison DOC[™] diagnostic tool, refer to the User Guide.
- o Using the pushbutton shift selector.

To begin the diagnostic process:

- 1. Bring the vehicle to a stop at a safe location.
- 2. Apply the parking brake.

To display stored codes:

- 1. Simultaneously press the ♠ (Upshift) and ♥ (Downshift) arrow buttons five times (Prognostics enabled) to access the Diagnostic Display Mode. With Prognostics disabled, press the \spadesuit (Upshift) and ▼ (Downshift) arrow buttons twice.
- 2. Press the MODE button to read the next code in the gueue, if any.

To clear all active stored codes:

While in Diagnostic Mode, clear all active codes by pressing and holding the MODE button for approximately three seconds until the MODE message flashes. Release the MODE button. The MODE message should not remain illuminated if the active DTC shown in the display has cleared.

While in Diagnostic Mode, press and hold the MODE button for 10 seconds to clear both active codes and inactive codes. The MODE message flashes a second time indicating all codes are cleared from the queue.

Exiting Diagnostic Mode

Exit the diagnostic mode by one of the following methods:

- 1. Press simultaneously the ♠ (Upshift) and ♥ (Downshift) arrow buttons at the same time on the pushbutton shift selector.
- 2. Press any range button «D», «N» or «R» on the pushbutton shift selector.
- 3. After approximately 10 minutes of inactivity at the pushbutton shift selector, the diagnostic mode automatically exits and returns to normal operating mode.
- 4. Turn off power to the TCM (shut off the engine using the ignition key).

NOTE

Be sure to record all codes displayed before they are cleared. This is essential for troubleshooting.

NOTE

If clearing a code while locked in a «D» (Drive) or «R» (Reverse) position (fail-to-range), the transmission will still be in «D» (Drive) or «R» (Reverse) when the clearing procedure is completed. «N» (Neutral) must be manually selected.

DIAGNOSTIC TROUBLE CODE RESPONSE

The electronic control system is programmed to inform the operator of a problem with the transmission system via the CHECK light and shift selector display while it automatically takes action to protect the operator, vehicle, and transmission. When the Transmission Control Module (TCM) flags a Diagnostic Trouble Code (DTC) as active, the TCM may take a combination of diagnostic responses as listed in the table below.

CATEGORY OF RESPONSE	ACTIONS TAKEN			
DNS - Do Not Shift	Release lock up (LU) clutch and inhibit lock up operation.			
	Inhibit shifts from the current attained range.			
	Turn on the CHECK light.			
	Display the current attained range in the MONITOR window of the shift selector.			
	Blank the SELECT window of the shift selector.			
	Ignore any range selection inputs from the shift selector.			
SOL OFF - <u>SOLenoid</u> <u>OFF</u>	All solenoids are commanded off, resulting in hydraulic default operation of the transmission – PCS1 & PCS2 are on hydraulically when off electrically.			
RPR - Return to Previous Range When the speed sensor ratio or PS1 tests do not pass, the TCM the same range as commanded before the shift.				
NNC - Neutral No Clutches	When certain speed sensor ratio or PS1 tests do not pass, the TCM a neutral condition with no clutches applied.			
DNA - Do Not Adapt	The TCM stops adaptive shift control while the code is active.			

DIAGNOSTIC TROUBLESHOOTING CODES (DTC) LIST - ALLISON 5TH GENERATION CONTROLS

DTC	Description	CHECK Light	Inhibited Operation Description
C1312	Retarder Request Sensor Failed Low	No	May inhibit retarder operation if not using J1939 datalink
C1313	Retarder Request Sensor Failed High	No	May inhibit retarder operation if not using J1939 datalink
P0122	Pedal Position Sensor Circuit Low Voltage	No	Use default throttle values. Freezes shift adapts.
P0123	Pedal Position Sensor Circuit High Voltage	No	Use default throttle values. Freezes shift adapts.
P0218	Transmission Fluid Over Temperature	Yes	Use default sump temp
P0562	System Voltage Low	No	Inhibit TCC Operation, DNA
P0602	TCM Not Programmed	Yes	Lock in Neutral
P0604	Control module random access memory (RAM)	Yes	Lock in Neutral
P0614	Torque Control Data Mismatch - ECM/TCM	Yes	Allows operation only in reverse and second range.
P0634	TCM Internal Temperature Too High	Yes	SOL OFF (hydraulic default)
P0642	Sensor Reference Voltage "A" Circuit Low	Yes	Default sensor data used
P0643	Sensor Reference Voltage "A" Circuit High	Yes	Default sensor data used
P0657	Actuator Supply Circuit Voltage 1 Open (HSD 1)	Yes	SOL OFF, DNA, Inhibit TCC operation, Inhibit main modulation
P0658	Actuator Supply Voltage 1 (HSD1) Low	Yes	DNS, SOL OFF (hydraulic default)
P0659	Actuator Supply Voltage 1 (HSD1) High	Yes	DNS, SOL OFF (hydraulic default)
P0703	Brake Switch Circuit Malfunction	No	No Neutral to Drive shifts for refuse packer. TCM inhibits retarder operation if a TPS code is also active.
P0708	Transmission Range Sensor Circuit High Input	Yes	Ignore defective strip selector inputs
P070C	Transmission Fluid Level Sensor Circuit – Low Input	No	None

DTC	Description	CHECK Light	Inhibited Operation Description	
P070D	Transmission Fluid Level Sensor Circuit – High Input	No	None	
P0712	Transmission Fluid Temperature Sensor Circuit Low Input	Yes	Use default sump temp	
P0713	Transmission Fluid Temperature Sensor Circuit High Input	Yes	Use default sump temp	
P0715	Turbine Shaft Speed Sensor Circuit	Yes	DNS, Lock in current range	
P0716	Turbine Shaft Speed Sensor Circuit Performance	Yes	DNS, Lock in current range	
P0717	Turbine Shaft Speed Sensor Circuit No Signal	Yes	DNS, Lock in current range	
P071A	RELS Input Failed On	Yes	Inhibit RELS operation	
P071D	General Purpose Input Fault	Yes	None	
P0720	Output Shaft Speed Sensor Circuit	Yes	DNS, Lock in current range	
P0721	Output Shaft Speed Sensor Circuit Performance	Yes	DNS, Lock in current range	
P0722	Output Speed Sensor Circuit No Signal	Yes	DNS, Lock in current range	
P0725	Engine Speed Sensor Circuit	No	Default to turbine speed	
P0726	Engine Speed Sensor Circuit Performance	No	Default to turbine speed	
P0727	Engine Speed Sensor Circuit No Signal	No	Default to turbine speed	
P0729	Incorrect 6 th Gear Ratio	Yes	DNS, Attempt 5 th , then 3 rd	
P0731	Incorrect 1 st Gear ratio	Yes	DNS, Attempt 2 nd , then 5 th	
P0732	Incorrect 2 nd Gear ratio	Yes	DNS, Attempt 3 rd , then 5 th	
P0733	Incorrect 3 rd Gear ratio	Yes	DNS, Attempt 4 th , then 6 th	
P0734	Incorrect 4 th Gear ratio	Yes	DNS, Attempt 5 th , then 3 rd	
P0735	Incorrect 5 th Gear ratio	Yes	DNS, Attempt 6 th , then 3 rd , then 2 nd	
P0736	Incorrect Reverse Gear ratio	Yes	DNS, Lock in Neutral	
P0741	Torque Converter Clutch System Stuck Off	Yes	None	
P0752	Shift Solenoid 1 Valve Performance-Stuck On	Yes	DNS	
P0776	Pressure Control Solenoid (PCS) 2 Stuck Off	Yes	DNS, RPR	
P0777	Pressure Control Solenoid 2 Stuck On	Yes	DNS, RPR	
P0796	Pressure Control Solenoid 3 Stuck Off	Yes	DNS, RPR	
P0797	Pressure Control Solenoid 3 Stuck On	Yes	DNS, RPR	
P0842	Transmission Fluid Pressure Switch 1 Circuit Low	Yes	DNS, Lock in current range	
P0843	Transmission Fluid Pressure Switch 1 Circuit High	Yes	DNS, Lock in current range	
P0847	Transmission Fluid Pressure Switch 2 Circuit Low	Yes	None	
P0848	Transmission Fluid Pressure Switch 2 Circuit High	Yes	None	
P088A	Transmission Fluid Filter Maintenance Alert	No	None	
P088B	Transmission Fluid Filter Maintenance Required	No	None	
P0880	TCM Power Input Signal	No	None	
P0881	TCM Power Input Signal Performance	No	None	
P0882	TCM Power Input Signal Low	Yes	DNS, SOL OFF (hydraulic default)	
P0883	TCM Power Input Signal High	No	None	
P0894	Unexpected Mechanical Gear Disengagement	Yes	DNS, Lock in first	
P0897	Transmission Fluid Deteriorated	No	None	
P0960	Main Pressure Modulator Solenoid Control Circuit Open	Yes	None	
P0962	Main Pressure Modulator Solenoid Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P0963	Main Pressure Modulator Solenoid Control Circuit High	Yes	None	
P0964	Pressure Control Solenoid 2 (PCS2) Control Circuit Open	Yes	DNS, SOL OFF (hydraulic default)	
P0966	Pressure Control Solenoid 2 (PCS2) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	

DTC	Description	CHECK Light	Inhibited Operation Description	
P0967	Pressure Control Solenoid 2 (PCS2) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
P0968	Pressure Control Solenoid 3 (PCS3) Control Circuit Open	Yes	DNS, SOL OFF (hydraulic default)	
P0970	Pressure Control Solenoid 3 (PCS3) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P0971	Pressure Control Solenoid 3 (PCS3) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
P0973	Shift Solenoid 1 (SS1) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P0974	Shift Solenoid 1 (SS1) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
P0976	Shift Solenoid 2 (SS2) Control Circuit Low	Yes	7-speed: Allow 2 through 6, N, R Inhibit TCC operation	
P0977	Shift Solenoid 2 (SS2) Control Circuit High	Yes	7-speed: Allow 2 through 6, N, R	
P097A	Shift Solenoid 1 (SS1) Control Circuit Open	Yes	Lock in range	
P097B	Shift Solenoid 2 (SS2) Control Circuit Open	Yes	7-speed: Allow 2 through 6, N, R	
P0989	Retarder Pressure Sensor Circuit Low	No	None	
P0990	Retarder Pressure Sensor Circuit High	No	None	
P1739	Incorrect Low Gear Ratio	Yes	Command 2 nd and allow shifts 2 through 6, N, R	
P1790	Gear Shift Module 1 Calibrated Invalid	Yes	Shift selector language or units incorrect	
P1791	Gear Shift Module 2 Calibrated Invalid	Yes	Shift selector language or units incorrect	
P1891	Throttle Position Sensor PWM Signal Low	No	Use default throttle values	
P1892	Throttle Position Sensor PWM Signal High	No	Use default throttle values	
P2184	Engine Coolant Temperature Sensor 2 Circuit Low Input	No	Use default engine coolant values	
P2185	Engine Coolant Temperature Sensor 2 Circuit High Input	No	Use default engine coolant values	
P2637	Torque Management Feedback Signal (A)	Yes	Inhibit SEM	
P2641	Torque Management Feedback Signal (B)	Yes	Inhibit LRTP	
P2669	Actuator Supply Circuit Voltage 2 Open (HSD2)	Yes	SOL OFF, Inhibit TCC operation, Inhibit Main modulation, ONA	
P2670	Actuator Supply Voltage 2 (HSD2) Low	Yes	DNS, SOL OFF (hydraulic default)	
P2671	Actuator Supply Voltage 2 (HSD2) High	Yes	DNS, SOL OFF (hydraulic default)	
P2684	Actuator Supply Circuit Voltage 3 Open (HSD3)	Yes	SOL OFF, Inhibit TCC operation, Inhibit Main modulation, ONA	
P2685	Actuator Supply Voltage 3 (HSD3) Low	Yes	DNS, SOL OFF (hydraulic default)	
P2686	Actuator Supply Voltage 3 (HSD3) High	Yes	DNS, SOL OFF (hydraulic default)	
P2714	Pressure Control Solenoid 4 (PCS4) Stuck Off	Yes	DNS, RPR	
P2715	Pressure Control Solenoid 4 (PCS4) Stuck On	Yes	DNS, SOL OFF (hydraulic default)	
P2718	Pressure Control Solenoid 4 (PCS4) Control Circuit Open	Yes	DNS, SOL OFF (hydraulic default)	
P2720	Pressure Control Solenoid 4 (PCS4) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P2721	Pressure Control Solenoid 4 (PCS4) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
P2723	Pressure Control Solenoid 1 (PCS1) Stuck Off	Yes	DNS, RPR	
P2724	Pressure Control Solenoid 1 (PCS1) Stuck On	Yes	DNS, RPR	
P2727	Pressure Control Solenoid 1 (PCS1) Control Circuit Open	Yes	DNS, SOL OFF (hydraulic default)	
P2729	Pressure Control Solenoid 1 (PCS1) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P2730	Pressure Control Solenoid 1 (PCS1) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
P2736	Pressure Control Solenoid 5 (PCS5) Control Circuit Open	Yes	Inhibit retarder operation	
P2738	Pressure Control Solenoid 5 (PCS5) Control Circuit Low	Yes	Allow 2 through 6, N, R. Inhibit retarder and TCC operation	
P2739	Pressure Control Solenoid 5 (PCS5) Control Circuit High	Yes	Inhibit retarder operation	

12 Appendix C – Allison Diagnostic Troubleshooting Codes

DTC	Description	CHECK Light	Inhibited Operation Description	
P273F	Retarder Oil Temperature Sensor Over Temperature Condition	No	None	
P2742	Retarder Oil Temperature Sensor Circuit – Low	No	Use default retarder temp values	
P2743	Retarder Oil Temperature Sensor Circuit – High	No	Use default retarder temp values	
P2761	TCC PCS Control Circuit Open	Yes	Inhibit TCC operation	
P2763	TCC PCS Control Circuit High	Yes	Inhibit TCC operation	
P2764	TCC PCS Control Circuit Low	Yes	7-speed: Allow 2 through 6, N, R. Inhibit TCC operation	
P2789	Transmission Clutch Life Expired (Clutch Adaptive Learning at Limit)	No	None	
P2793	Gear Shift Direction Circuit	Yes	Ignores PWM input from shift selector	
P2808	Pressure Control Solenoid 6 (PCS6) Stuck Off	Yes	DNS, RPR	
P2809	Pressure Control Solenoid 6 (PCS6) Stuck On	Yes	DNS, RPR	
P2812	Pressure Control Solenoid 6 (PCS6) Control Circuit Open	Yes	DNS, SOL OFF (hydraulic default)	
P2814	Pressure Control Solenoid 6 (PCS6) Control Circuit Low	Yes	DNS, SOL OFF (hydraulic default)	
P2815	Pressure Control Solenoid 6 (PCS6) Control Circuit High	Yes	DNS, SOL OFF (hydraulic default)	
U0073	CAN Communication Bus 1 Off	No	Use default values	
U0074	CAN Communication Bus 2 Off	No	Use default values	
U0100	Lost Communications with ECM A	Yes	Use default values	
U0103	Lost Communication with Gear Shift Module (Shift Selector) 1	Yes	Maintain range selected, observe gear shift direction circuit	
U0291	Lost Communication with Gear Shift Module (Shift Selector) 2	Yes	Maintain range selected, observe gear shift direction circuit	
U0304	Incompatible Gear Shift Module 1 (Shift Selector)	Yes	Ignore shift selector inputs	
U0333	Incompatible Gear Shift Module 2 (Shift Selector)	Yes	Ignore shift selector inputs	
U0404	Invalid Data Received From Gear Shift Module (Shift Selector) 1	Yes	Maintain range selected, observe gear shift direction circuit	
U0592	Invalid Data Received From Gear Shift Module (Shift Selector) 2	Yes	Maintain range selected, observe gear shift direction circuit	

OPERATIONAL FAILURE SYMPTOMS VIA FAULT/FLASH CODE

The following table lists the possible faults which can be read by flashing code off of an appropriate timer, the equipment-on indicator /operation indicator flashes.

Failure Symptom	Probable Cause	Check and Correct
1X Flash (F 01) No combustion after completion of start up sequence.	- Fuel system - Combustion air - Electronic ignition	- Fuel level - Type of fuel being used - Fuel filter - Fuel line connections (air bubbles in fuel lines) - Fuel nozzle plugged - Air intake or exhaust, restricted or plugged - Incorrect electrode gap
2X Flashes (F 02) Flame out during burner operation no restart possible	- Fuel supply (shortage of fuel)	 Restriction in the fuel system Fuel filter Fuel line connections (air bubbles in fuel lines) Type of fuel being used
3X Flashes (F 03) Low voltage for more than 20 seconds	- Electrical system	Load test batteriesCorrosion at connectionsLoose connections
4X Flashes (F 04) Flame detector recognizes false flame signal during pre-start or shut-down cycle	- Defective flame detector	- Replace flame detector
5X Flashes (F 05) Flame detector	- Wiring - Defective flame detector	- Damaged wiring, open or short circuit - Replace flame detector
6X Flashes (F 06) Temperature sensor	- Wiring - Defective temperature sensor	- Damaged wiring, open or short circuit - Replace temperature sensor
7X Flashes (F 07) Fuel solenoid valve	- Wiring - Defective solenoid valve	Damaged or corroded wiring, open or short circuit Replace solenoid valve
8X Flashes (F 08) Combustion air fan motor	- Wiring - Wrong RPM - Defective combustion air fan motor	Damaged wiring, open or short circuit Replace combustion air fan Replace combustion air fan
9X Flashes (F 09) Circulation pump motor	- Wiring - Defective circulation pump motor	Damaged wiring, open or short circuit Replace circulation pump motor
10X Flashes (F 10) Temperature limiter	Overheat conditionCoolant flowWiringDefective temperature limiter	Reset temperature limiter Coolant level or flow restriction Air trapped in coolant circuit Damaged or corroded wiring, open or short circuit Replace temperature limiter
11X Flashes (F 11) Electronic ignition coil	- Wiring - Defective electronic ignition coil	- Damaged wiring, open or short circuit - Replace electronic ignition coil
12X Flashes (F 12) Heater lock out	- 3 repeated faults/flame-outs or 5 repeated start attempts	- Reinitialize control unit by switching heater on and disconnecting power.

