

**PREVOST**

ENREGISTRÉ - REGISTERED  
**ISO 9001 & ISO 14001**




**WARRANTY  
 BULLETIN**

Wb09-25

<b>DATE:</b> NOVEMBER 2009	<b>SECTION:</b> 01 - Engine
<b>EXPIRATION:</b> NOVEMBER 2011	
<b>SUBJECT:</b> ON VOLVO D13 ENGINES DASHBOARD "CHECK ENGINE" WARNING LAMP COULD COME ON DUE TO CODE PID 110	

**APPLICATION**

Model	VIN	
H3-41, H3-45 Coaches Model Year : 2008 – 2009 - 2010	From 2PCH334968C710948 up to 2PCH33497AC711564 incl.	
X3-45 Coaches Model Year : 2008 – 2009 - 2010	From 2PCG334978C729259 up to 2PCG33494AC729872 incl.	
MTH XLII-45E Bus shells Année modèle: 2009	2PCY334979C729591 - 2PCY334969C729596 - 2PCY334939C729619 2PCY3349X9C729620 - 2PCY334939C729622 - 2PCY334999C729625 2PCY334929C729627 - 2PCY334969C729629 - 2PCY334949C729631 2PCY334969C729632 - 2PCY3349X9C729634 - 2PCY334999C729642 2PCY334959C729668 - 2PCY334909C729738 - 2PCY334999C729768	
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>		

**DESCRIPTION**

On the vehicles affected by this bulletin and equipped with Volvo D13 engine, Engine Management System (EMS) software must be updated in order to reflect the latest modifications.

You must contact **Prevost Action Service System (PASS) 1 800 463-7738** in order to make an appointment as soon as possible at one of Prevost Service Centers or Prevost Certified Service Providers.

You may also contact your Prevost Regional Service Manager to find out the nearest service center location.

<b>Regional Service Managers</b>		
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)
Dave Langlois	Delaware, Maryland, Washington DC, Virginia, West Virginia, North Carolina, Pennsylvania, New Jersey, Ohio, Kentucky	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana, Michigan	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)
Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

## **PROCEDURE**

Using Premium Tech Tool (PTT), replace the following Engine Management System (EMS) software part #.

MSW : 21420978.P01 replaced by 21429973.P01 - Main s/w

CSW : 21420432.P01 replaced by 21437884.P01 - D13F435 EM-US07 PREVOST,  
21420434.P01 replaced by 21437885.P01 - D13F485 EM-US07 PREVOST

DST2 : 21420435.P01 replaced by 21437886.P01 - TYPE-PREVOST

## **WARRANTY**

This modification is covered by Prevost's normal warranty. We will reimburse you one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-25".

### **Parts / Waste disposal:**

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)
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