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VOLVO D13 ENGINE - REPLACEMENT OF COPPER INJECTOR SLEEVE WITH  
 CONICAL STAINLESS STEEL SLEEVE  
 (Ref.: SP 237-012)  
 9700 (B13R)

**REVISION : A THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSION.**

Information added regarding the EPA2010 (US10) version vehicles.

### VEHICLES' SERIAL NUMBERS INVOLVED

VIN		
	2009	2010
Volvo 9700 Model Year: 2009-2010	3CET2M62395131527	3CET2M625A5140332
		3CET2M627A5140333
	3CET2M62495132072	3CET2M629A5140334
	3CET2M62695132073	3CET2M620A5140335
	3CET2M62895132074	3CET2M622A5140336
	3CET2M62X95132075	3CET2M624A5140337
	3CET2M62195132076	3CET2M626A5140338
	3CET2M62395132077	3CET2M620A5140464
		3CET2M622A5140465
		3CET2M624A5140466
	3CET2M62795132857	3CET2M626A5140467
	3CET2M62995132858	3CET2M628A5140468
	3CET2M62095132859	3CET2M62XA5140469
	3CET2M62795132860	3CET2M626A5140470
	3CET2M62995132861	3CET2M628A5140471
	3CET2M62095132862	
	3CET2M62295132863	3CET2M626A5135799
	3CET2M62495133173	3CET2M629A5135800
	3CET2M62695133174	3CET2M620A5135801
	3CET2M62895133175	3CET2M622A5135802
	3CET2M62X95133176	3CET2M624A5135803
	3CET2M62895133287	3CET2M626A5135804
	3CET2M62X95133288	3CET2M628A5135805
	3CET2M62195133289	3CET2M62XA5136017
	3CET2M62895133290	3CET2M621A5136018
	3CET2M62X95133291	3CET2M623A5136019
	3CET2M62195133292	3CET2M62XA5136020
	3CET2M62395133293	3CET2M621A5136021
	3CET2M62595133294	3CET2M62XA5136129
	3CET2M62795133295	3CET2M626A5136130
	3CET2M62995133296	

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	<p>3CET2M62295133513            3CET2M62495133514            3CET2M62695133515            3CET2M62895133516            3CET2M62X95133517            3CET2M62195133518            3CET2M62795133880            3CET2M62995133881            3CET2M62095133882            3CET2M62295133883            3CET2M62495133884            3CET2M62695133885            3CET2M62295133964            3CET2M62495133965            3CET2M62695133966            3CET2M62695134115</p> <p>3CET2M62795127142            3CET2M62995127143            3CET2M62095127144            3CET2M62095127371            3CET2M62495127521            3CET2M62695127522            3CET2M62995129166            3CET2M62095129167</p>	<p>3CET2M628A5136131            3CET2M625A5136376            3CET2M627A5136377            3CET2M629A5136378            3CET2M620A5136379            3CET2M627A5136380            3CET2M624A5136384            3CET2M62XA5136390            3CET2M621A5136391            3CET2M623A5136392            3CET2M625A5136393            3CET2M627A5136394            3CET2M629A5136395            3CET2M620A5136396            3CET2M622A5136397            3CET2M624A5136398            3CET2M626A5136399            3CET2M629A5136400</p> <p>3CET2M62XA5139015            3CET2M621A5139016            3CET2M623A5139017            3CET2M625A5139018            3CET2M627A5139019            3CET2M620A5139721            3CET2M622A5139722            3CET2M624A5139723            3CET2M626A5139724            3CET2M628A5139725            3CET2M62XA5139726            3CET2M621A5139727            3CET2M623A5139728            3CET2M625A5139729            3CET2M621A5139730            3CET2M623A5139731            3CET2M625A5139732            3CET2M627A5139733            3CET2M629A5139734</p>
<p>Volvo 9700 with            Volvo D13 engine  <b>EPA2010 (US10)            version</b></p> <p>Model Year:            2009 - 2010</p>	<p>3CET2M62295127372            3CET2S220A5135856            3CET2S229A5139243</p> <p><b>Important note:</b> Do not use current kit #21515465 for the retrofit of the EPA2010 (US10) vehicles. Please, contact Josyane Cote at 1-418-831-5432 #247 for more information concerning the required kit.</p>	

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**DESCRIPTION**

On the vehicles affected by this bulletin, it is necessary to replace the copper injector sleeves with a new conical stainless steel design in the Volvo D13 engines. The injectors and sleeves must be changed on all involved vehicles. See the note concerning the EPA2010 (US10) version vehicles on page 2.

Please contact your Prevost Service Center or Authorized Service Provider for additional information and to schedule an appointment at your earliest convenience. Please mention Warranty Bulletin WB10-52. The complete list of the Prevost service points is available at [www.prevostcar.com/network](http://www.prevostcar.com/network).

<b>Regional Service Managers</b>		
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)
Dave Langlois	Delaware, Maryland, Washington DC, Virginia, West Virginia, North Carolina, Michigan, Pennsylvania, New Jersey, Ohio, Kentucky	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana,	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)
Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

<b>Prevost Service Centers</b>		
Quebec	850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1	Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046
British Columbia	6537 River Road Delta, CB V4K 5B9	Tel.: 1-604-940-3306
New Jersey	201 South Avenue	Toll free phone: 1-800-223-0830

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	South Plainfield, New Jersey 07080	Tel.: 1-908-222-7211
Florida	6931 Business Park Blvd. North Jacksonville, Florida 32256	Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555
Tennessee	800 South Cartwright Street Goodlettsville, Tennessee 37072	Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881
Texas	15200 Frye Road Fort Worth, Texas 76155-2702	Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250
California	3384 De Forest Circle Mira Loma, California 91752	Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550

### Prevost Parts Customer Service

US Prevost Parts Customer Service	2200 Point Blvd., Suite 100 Elgin, Illinois 60123	Toll free phone: 1-800-621-5519 Coach Tel.: 1-847-844-7680
Prevost Canadian Parts Customer Service	2955-A, avenue Watt Quebec, Quebec G1X 3W1	Toll free phone: 1-800-463-8876 Phone: 1-418-653-0948 Parts

**PROCEDURE**

Service technicians, for the complete procedure, refer to Volvo document **SP237-012, Conical Injector and Sleeve Replacement** available on Impact.

**ESTIMATED TIME**

The estimated time required to perform this warranty bulletin is approximately 11.0 hours. As a matter of normal service process, your Prevost Service Center or Authorized Service Provider will also check for other repair measures which might be applicable to your vehicle and this may increase the required total service time.

**WARRANTY**

This modification is covered by Prevost's normal warranty and will be performed at no charge.

**Parts disposal:**

Return replaced parts to Prevost with A.F.A. for full reimbursement. Please, specify warranty bulletin WB10-52.
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**TELL US WHAT YOU THINK!**

We are interested in hearing your comments or suggestions regarding this bulletin. Please e-mail them to: [TechnicalPublications@volvo.com](mailto:TechnicalPublications@volvo.com)

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