

SOFTWARE REPLACEMENT IN BODY BUILDER MODULE (BBM) 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

| VIN | | |
|----------------------------|-------------------|-------------------|
| 2010 (US07 VERSION) | | |
| 3CET2M626A5135799 | 3CET2M626A5136399 | 3CET2M623A5139728 |
| 3CET2M629A5135800 | 3CET2M629A5136400 | 3CET2M625A5139729 |
| 3CET2S220A5135856 | 3CET2M621A5139016 | 3CET2M624A5140337 |
| 3CET2M621A5136018 | 3CET2M625A5139018 | 3CET2M626A5140338 |
| 3CET2M62XA5136020 | 3CET2M627A5139019 | 3CET2M620A5140464 |
| 3CET2M621A5136021 | 3CET2S229A5139243 | 3CET2M622A5140465 |
| 3CET2M626A5136130 | 3CET2M620A5139721 | 3CET2M624A5140466 |
| 3CET2M625A5136376 | 3CET2M622A5139722 | 3CET2M626A5140467 |
| 3CET2M620A5136379 | 3CET2M624A5139723 | 3CET2M628A5140468 |
| 3CET2M62XA5136390 | 3CET2M626A5139724 | 3CET2M62XA5140469 |
| 3CET2M620A5136396 | 3CET2M628A5139725 | 3CET2M626A5140470 |
| 3CET2M624A5136398 | 3CET2M621A5139727 | 3CET2M628A5140471 |

DESCRIPTION

The Body Builder Module (BBM) is destroyed when software is downloaded to it. New software prevents damage to the BBM.

All vehicles concerned shall be rectified at the next service occasion but within the stipulated time period.

PROCEDURE

DANGER

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

Note: The programming should be done via intermediate storage on VCADS and not directly on line as any interruption during programming can cause a problem.

It is important that during the programming the operator waits for the electrical master switch to switch off and in some cases this can take longer than the pause on VCADS (VCADS can prompt for the power to be turned on too soon before the master switch has shut down).

Download the BBM/MID249, campaign S8564:

| Date | Expiration | Group | No. | Page |
|---------|------------|-------|-----|------|
| 07.2011 | 07.2012 | 36 | 1 | 2(2) |

1. Make sure that VCADS Pro is updated.
2. Turn on the vehicle main switch and then turn the ignition on.
3. Connect VCADS Pro to the vehicle diagnostic interface.
4. Perform VCADS Pro operation 90002, S8564 campaign, BBM/MID249.
5. Follow instructions in VCADS Pro to download the new software.

PARTS / WASTE DISPOSAL

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal).

WARRANTY

This modification is covered by Prevest's normal warranty and will be performed at no charge.

The working time required to perform this warranty bulletin is approximately 0.5 hour. As a matter of normal service process, your Prevest Service Center or Prevest Certified Service Providers will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact your Prevest Service Center or your Prevest Certified Service Providers for additional information and/or to schedule an appointment at your earliest convenience. Please mention WB11-65.

OTHER

| | |
|------------------|----------|
| VBC Bulletin | S8564 |
| Fail Code | 06-27-1 |
| Defect Code | 4-49 |
| System Condition | B |
| Causal Part | 21313711 |

TELL US WHAT YOU THINK!

We are interested in hearing your comments or suggestions regarding this bulletin. Please e-mail them to: TechnicalPublications@volvo.com

Prevest engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.