



# WARRANTY BULLETIN

**WB13-91A** 

DATE: NOVEMBER 2013 SECTION: 23 - Accessories

**EXPIRATION:** NOVEMBER 2015

SUBJECT: WIPER MOTOR REPLACEMENT

REVISION A THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSIONS Added removal and reinstall of MUX modules A47 & A48

#### **APPLICATION**

### NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

STOTEM available of Getvice / Waltarity tab of Frevest website.			
Model	VIN PREVOST CAR INC.		
X3-45 Commuter Model Year : 2012	From 2PCG33495 <u>C</u> C73 <u>5053</u> up to 2PCG33495 <u>C</u> C73 <u>5232</u> incl.		
X3-45 coaches Model Year : 2011-2012	From 2PCG33491 <u>B</u> C73 <u>5050</u> up to 2PCG33491 <u>C</u> C73 <u>5132</u> incl.		

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

#### DESCRIPTION

On the vehicles affected by this bulletin, replace the Valeo wiper motor by a Bosch wiper motor.

#### **MATERIAL NEEDED**

Order the following parts:

Part No.	Description	Qty
800380	Wiper motor, Bosch	1

#### Other parts that may be required:

Part No.	Description	Qty
5001217	Cap screw M8x20 G10.9 ZP	3
5001003	Lock washer	3
9985283	242 Loctite, 250ml	A/R

#### NOTE

Material can be obtained through regular channels.

#### **PROCEDURE**



# **DANGER**

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

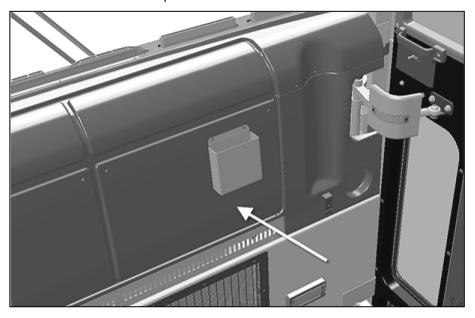


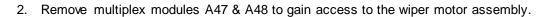
# **WARNING**

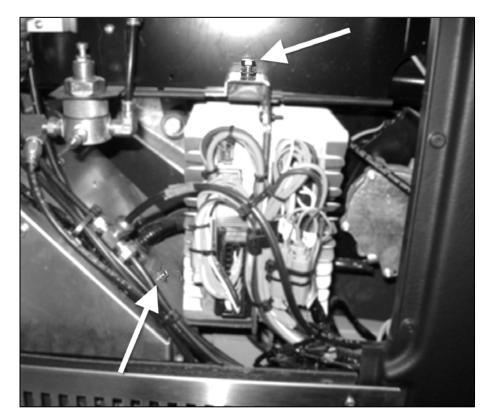
Wiper mechanism can cause severe injuries. Make sure the power supply is *OFF* before plugging the connector to the motor.

#### WIPER MOTOR REPLACEMENT

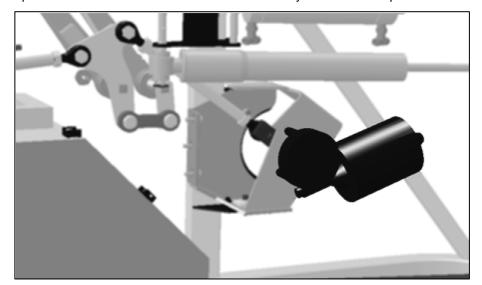
1. Remove the dashboard access panel.







3. The wiper motor is located under the entrance door cylinder and damper.



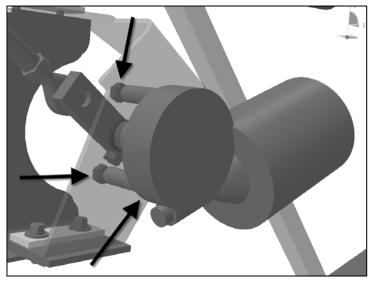
4. Unplug the electrical connector from the motor.

5. Unscrew and remove the 3 cap screws holding the motor in place.

Keep hardware for re-use.

If hardware is in bad condition or shows excessive corrosion, replace with:

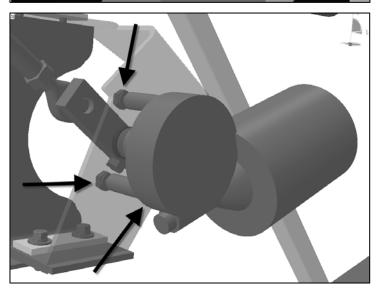
5001217 Cap screw M8x20 G10.9 ZP 5001003 Lock washer



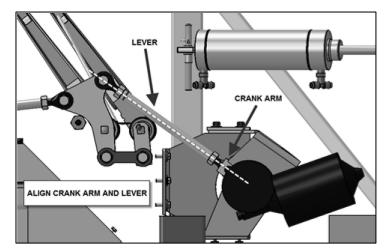
6. Loosen the screw holding the crank arm to the motor shaft and remove the motor.

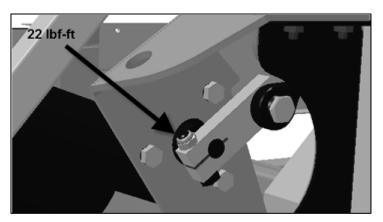


- 7. Install the new motor with 5001217 M8x20 screws and 5001003 lock washer.
  - Assemble with Loctite
  - Torque to 22 lbf-ft (dry)



- 8. Make sure the battery master switch is in the OFF position. Plug the electrical connector to the motor.
- 9. Set the battery master switch to the ON position.
- Momentarily turn on the wipers to allow the motor to find its park position.
- Set the battery master switch to the OFF position and unplug the electrical connector from the motor.
- Reinstall the crank arm on the motor shaft so that the crank arm and lever axis are aligned as shown, the lever inclined to the left.
- 13. Tighten the screw holding the crank arm to the motor shaft.
  - Torque to 22 lbf-ft





- 14. Make sure the battery master switch is in the OFF position. Plug the electrical connector to the motor.
- 15. Set the battery master switch to the ON position.
- 16. Ensure proper operation of the system.
- 17. If any adjustment is needed, set the battery master switch to the OFF position, unplug connector and make the required adjustments.
- 18. Reinstall multiplex modules and dashboard right panel.

## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

#### **WARRANTY**

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and two hour(s) (2.0h) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at <a href="https://www.prevostcar.com">www.prevostcar.com</a> (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB13-91".

#### OTHER

VBC Bulletin	N/A
Fail Code	23.05
Defect Code	09
Syst.Cond.	В
Causal Part	800304

Access all our Service Bulletins on <a href="http://prevostparts.volvo.com/technicalpublications/en/pub.asp">http://prevostparts.volvo.com/technicalpublications/en/pub.asp</a> or scan the QR-Code with your smart phone.

