

# PREVOST

# WARRANTY BULLETIN

WB15-50

DATE: DECEMBER 2015 SECTION: 18 - BODY

EXPIRATION: DECEMBER 2017

SUBJECT: REAR JUNCTION BOX DECAL, R34 RELAY INFO

## **APPLICATION**

# NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

CTCTEIN available on Service? Warranty tab of Frevent Website.			
Model	VIN		
X3-45 Coaches Model Year : 2010 - 2015	From 2PCG33498 <b>A</b> C72 <b>9907</b> up to 2PCG33491 <b>F</b> C73 <b>5815</b> incl.		
X3-45 VIP motorhomes Model Year : 2012 - 2015	From 2PCBS3499 <b>C</b> C73 <b>5070</b> up to 2PCBS3497 <b>F</b> C73 <b>5816</b> incl.		
X3-45 VIP commercial use Model Year : 2014 - 2015	From 2PCCS3497 <u>E</u> C73 <u>5494</u> up to 2PCCS3494 <u>F</u> C73 <u>5812</u> incl.		
X3-45 Commuter Model Year : 2014	2PCG33495 <u>E</u> C73 <u>5590</u> and 2PCG33498 <u>E</u> C73 <u>5602</u>		
XLII-45 Entertainer Model Year : 2011 - 2013	From 2PCY33498 <u>B</u> C73 <u>5003</u> up to 2PCYS3498 <u>D</u> C73 <u>5489</u> incl.		

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

# **DESCRIPTION**

On the vehicles affected by this bulletin the rear junction box decal located in the right engine compartment is displaying incorrect information regarding the R34 relay voltage.

Specifically, the R34 relay should be identified as a 24 volt relay instead of a 12 volt relay.

Consequently, all affected vehicles must have a small decal displaying the correct information applied over the rear junction box decal R34 relay description.

# **MATERIAL**

Kit WB15-50 includes the following part:

Part No.	Description	Qty
060134	DECAL, R34 Relay information	1

NOTE	
Material can be obtained through regular channels.	

# **PROCEDURE**



# **DANGER**

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

1. Open the vehicle right engine door and locate the rear junction box decal (Fig.1 & 2).



Fig.1 Typical Rear Junction Box localisation in engine compartment (X3 Coach shown)

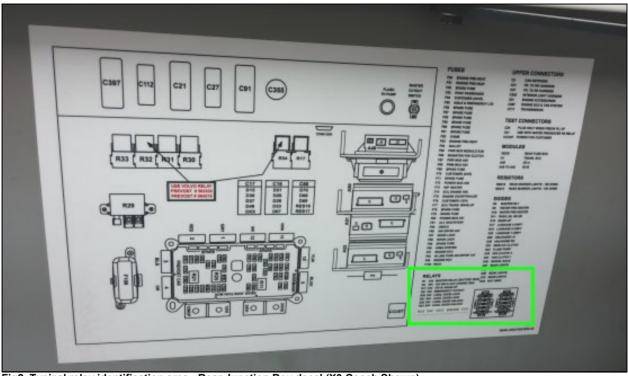


Fig2. Typical relay identification area - Rear Junction Box decal (X3 Coach Shown).

2. On the decal lower right corner, validate that the R34 relay description is inaccurate (Fig.3) and identifies the relay as being a 12 volt relay (12V) instead of a 24 volt (24V).

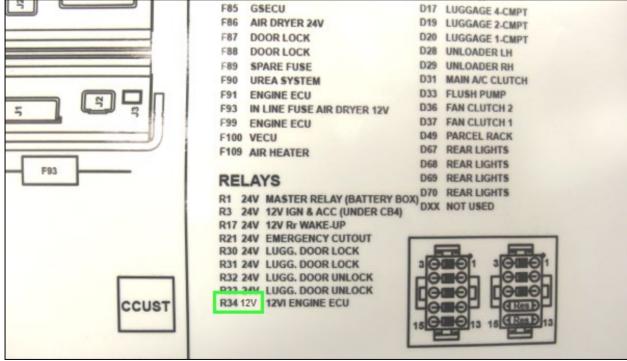


Fig.3 R34 Relay incorrect 12V information (X3-45 Coach Shown).

3. To ensure proper adhesion of the new decal, carefully clean the area from grease, dirt and road grime (Fig.4).

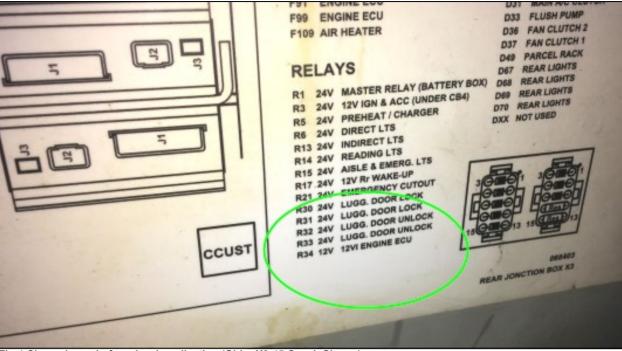


Fig.4 Cleaned area before decal application (Older X3-45 Coach Shown).

4. Apply the new decal over the existing 12 volt information as shown on Fig.5 and make sure of proper adhesion (apply pressure on the entire area with a plastic card or scraper. In cold weather, apply moderate heat as necessary).

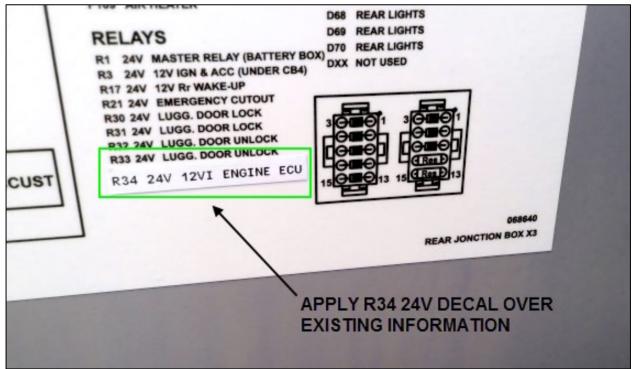


Fig.5 Decal showing correct R34 voltage (X3 Coach Shown).

5. Put the master switch(es) to the ON position to complete the installation.

## **PARTS / WASTE DISPOSAL**

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## **WARRANTY**

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and twenty minutes (0.33) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at <a href="https://www.prevostcar.com">www.prevostcar.com</a> (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB15-50".

## **OTHER**

VBC Bulletin	N/A
Fail Code	18.05
Defect Code	09
Syst.Cond.	В
Causal Part	068640

Access all our Service Bulletins on https://secureus5.volvo.com/technicalpublications/en/pub.asp or scan the QR-Code with your smart phone.



