

Date	Expiration	Group	No.	Page
09.2018	09.2019			1(2)

First Release

EMS, ACM SOFTWARE UPDATE

9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevest website.</i>	
Model	VIN
Volvo 9700 US/CAN Model Year : 2014 - 2019	Individual vehicles : 3CET2S221E5164045, 3CET2V22XE5164935, 3CET2V221E5164936, 3CET2V223E5164937 And from 3CET2V226E5166746 up to 3CET2V928K5192444 incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	


DESCRIPTION

On the vehicles affected by this bulletin, update EMS and ACM software to the latest version available. This update must be carried out by qualified technicians. As soon as possible, make an appointment with your nearest Prevest Service Center or contact your service manager to carry out the update.

MATERIAL

No material is required for this bulletin.

PROCEDURE

 <b style="font-size: 1.2em; margin-left: 10px;">DANGER
Park vehicle safely, apply parking brake, stop engine.

1. Connect Premium Tech Tool (PTT) to the vehicle diagnostics connector (OBD). Connect the PC to a functional LAN or WiFi connection and a power source.
2. Turn the vehicle ignition switch to "ON".
3. Using PTT, update EMS and ACM software following the detailed instructions provided in the FSB's below.

Engine emissions variant	Bulletin	Impact Identity
GHG14	FSB 284-068	142755330
OBD15	FSB 284-064	142066982
OBD16	FSB 284-065	142067258
GHG17 and OBD18	FSB 284-069	142775412

PARTS / WASTE DISPOSAL

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you 30 minutes (0.5h) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB18-84".

OTHER

VBC Bulletin	N/A
Fail Code	06.27-2
Defect Code	49
Syst. Cond	B
Causal Part	3092091

Access all our Service Bulletins on <http://techpub.prevostcar.com/en/> or scan the QR-Code with your smart phone.
E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.