

PREVOST

WARRANTY BULLETIN

WB23-39

DATE:	November 2023	SECTION:	18 BODY
EXPIRATION:	November 2025		
SUBJECT:	MODIFICATION OF THE WIPER MECHANISM ACCESS HATCH SEAL		

First Release

11- 07-2023

APPLICATION

NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 VIP motorhomes Model Year: 2022	2PCVS3498 <u>NC721211</u> , 2PCV33490 <u>NC721247</u> , 2PCVS3491 <u>NC721258</u> , 2PCVS349X <u>NC721274</u> , 2PCVS3491 <u>NC721308</u>
H3-45 VIP motorhomes Model Year: 2023	From 2PCVS3499 <u>PC721348</u> up to 2PCVS3498 <u>PC721440</u> incl.
H3-45 coaches Model Year: 2023	2PCH33490 <u>PC721359</u> , 2PCH33496 <u>PC721382</u> , 2PCH33494 <u>PC721431</u>
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, wiper mechanism access hatch seal needs to be modified to avoid water seepage into the compartment.

MATERIAL

No material is needed for this warranty bulletin.

TOOLS

Butane torch



Punch



SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE

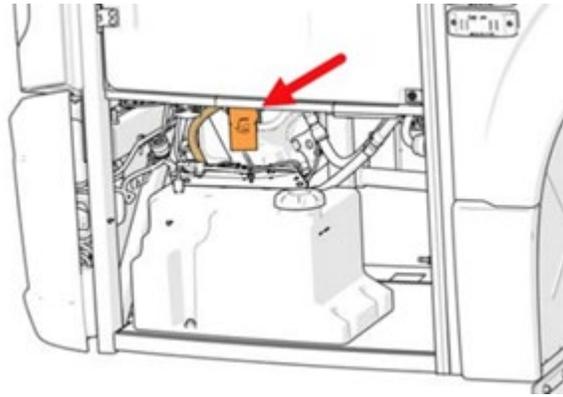


DANGER

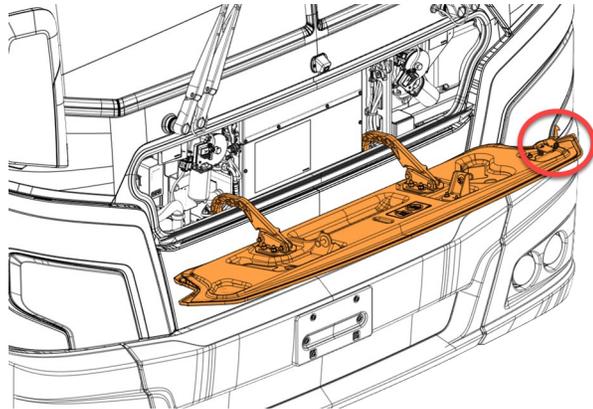
Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

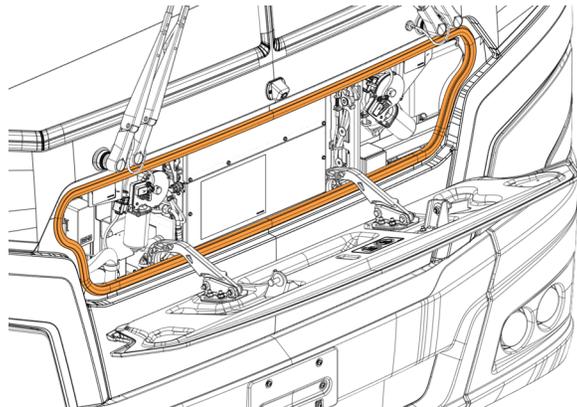
1. Pull the release lever located inside the front service compartment to unlock.



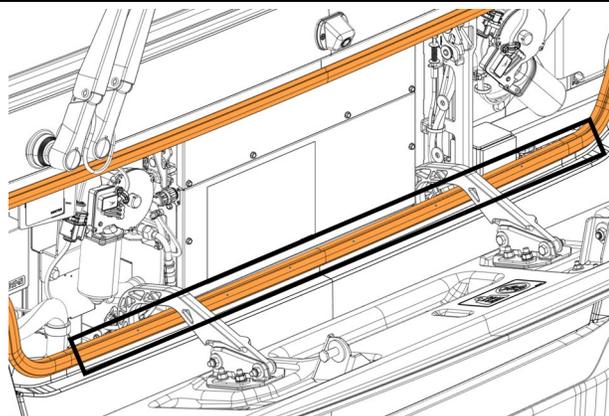
2. Pull the safety latch located on the upper right inner side of the hatch.



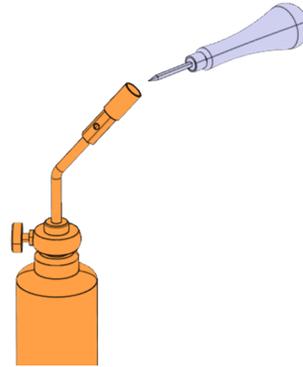
3. Localization of the seal.



4. Locate bottom drain holes to punch.



5. Heat the tip of the punch with a butane torch.

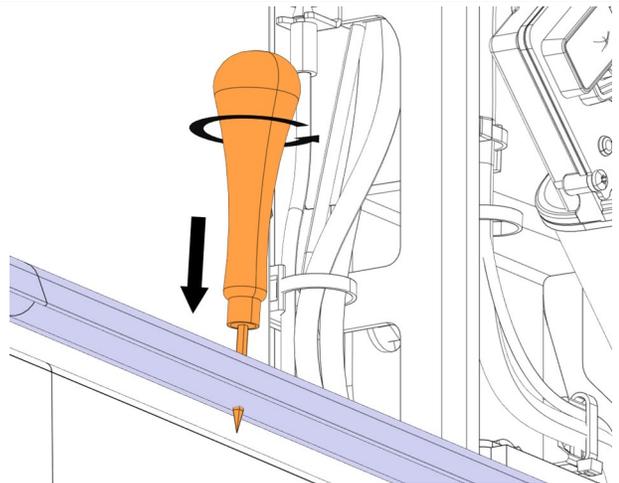


6. Use the existing holes at the bottom and punch the joint from edge to edge and let a hole melt by making small circles to ensure the new hole does not close-up.

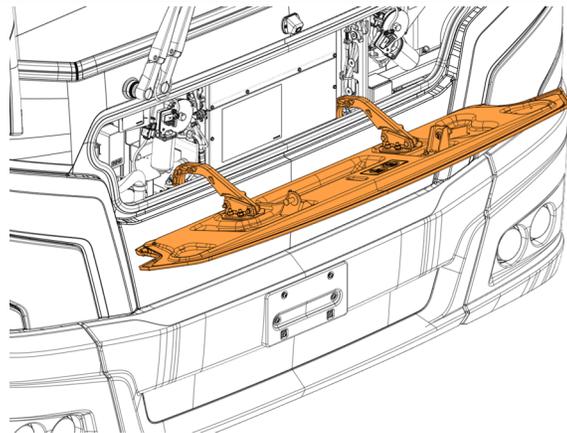


CAUTION

Be careful not to touch the paint with the hot punch. Put protection (plastic, wood, leather) under the seal when you drill with the hot punch that will avoid paint damage.



7. Close the hatch.



WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you ½ hour(s) (0.5X) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-39".

OTHER

VBC Bulletin	N/A
Fail Code	18.10
Defect Code	09
Syst. Cond	B
Causal Part	2810547

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.