

# PREVOST

## WARRANTY BULLETIN

**WB24-40**

DATE :	November 2024	SECTION :	22 HVAC
EXPIRATION:	November 2026		
SUBJECT :	DRIVER'S FOOTWELL AIR DUCT INSPECTION		

First Release

11-29-2024

### APPLICATION

<p align="center"><b>NOTICE TO SERVICE CENTERS</b></p> <p align="center"><i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i></p>	
Model	VIN
H3-45 coaches Model Year: 2025	From 2P9H33493SC001021 up to 2P9H33492SC001074 incl.
H3-45 VIP motorhomes Model Year: 2025	2P9VS3497SC110006
<p><b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b></p>	

### DESCRIPTION

On the vehicles affected by this bulletin, the driver's footwell air duct may have a closed end. Inspect it and modify it as described if needed.

### MATERIAL

No material is needed for this bulletin.

## SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



# Safety First!



## PROCEDURE



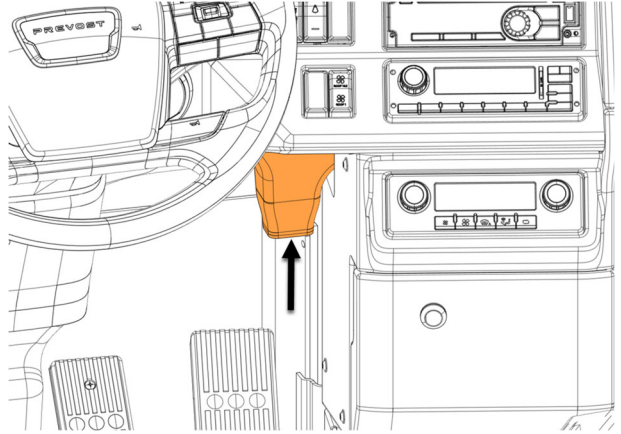
### DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

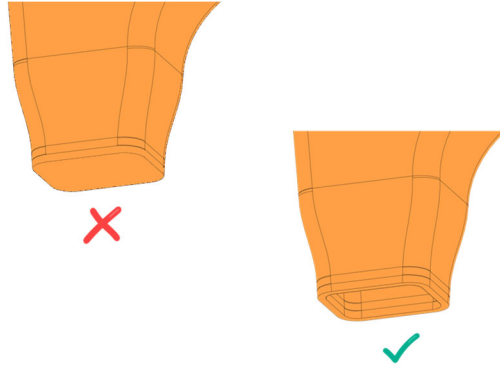
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

## AIR DUCT INSPECTION

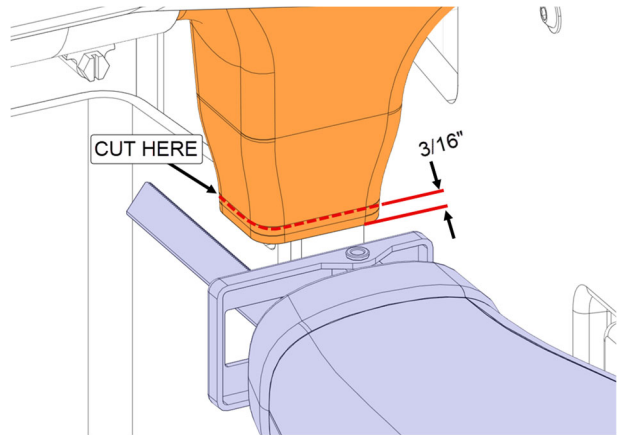
1. Locate the driver's footwell air duct in the center console of the dashboard.



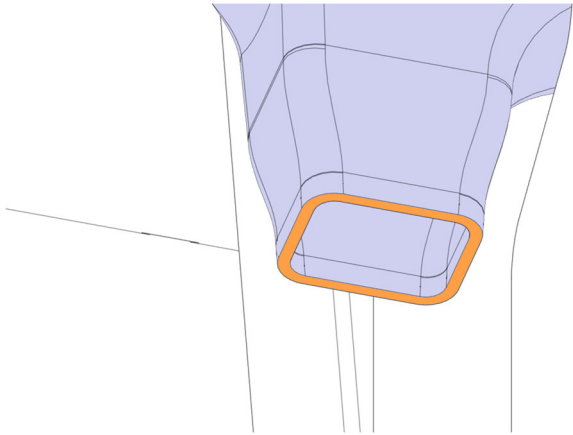
2. Inspect the end of the air duct.
  - If an opening is present, the bulletin is complete.
  - If no opening is found, proceed with the following steps.



3. Cut the end of the duct at 3/16 inch from the tip using a reciprocating saw.



4. Deburr the sharp edges of the duct using a file or scraper to smooth the cut ends.



**PARTS / WASTE DISPOSAL**

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

**WARRANTY**

This modification is covered by Prevost’s normal warranty. We will reimburse you ¼ hour (0.25) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevostcar.com](http://www.prevostcar.com) (under Service \ Warranty section).

Use Claim Type: “Bulletin/Recall” and select “Warranty Bulletin WB24-40 ”

**OTHER**

VBC Bulletin	N/A
Fail Code	22.00
Defect Code	09
Syst. Cond	B
Causal Part	370261

Access all our Service Bulletins on <http://techpub.prevostcar.com/en/> or scan the QR-Code with your smart phone.



**Are you a Vehicle owner?** E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type “ADD” in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.