

PREVOST

WARRANTY BULLETIN


WB24-36

DATE:	April 2025	SECTION:	01 ENGINE
EXPIRATION:	April 2027		
SUBJECT:	SECONDARY ENGINE INFORMATION LABEL REPLACEMENT		

First Release

17-04-2025

APPLICATION


NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 coaches Model Year: 2024	 From 2PCH33492PC721282 up to 2PCH33493RC721553 incl.
H3-45 VIP motorhomes Model Year: 2023	From 2PCVS3499PC721348 up to 2PCVS3495PC721492 incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, the secondary engine label has typing errors and needs to be replaced.

MATERIAL

Order kit **WB24-36** which contains the following part. **Note that this kit is VIN specific.**

Description	Qty
"IMPORTANT ENGINE INFORMATION" LABEL 	1

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



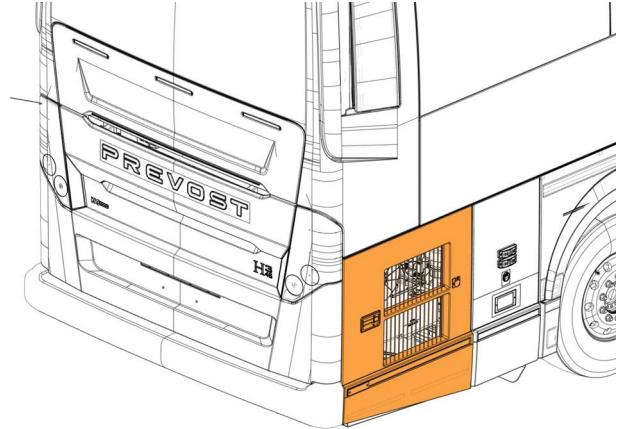
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

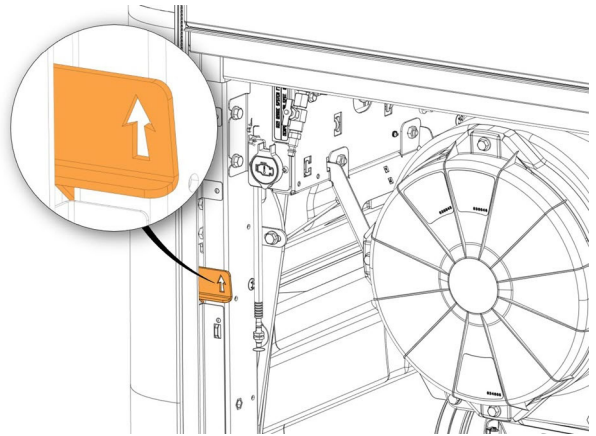
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

SECONDARY ENGINE INFORMATION LABEL REPLACEMENT

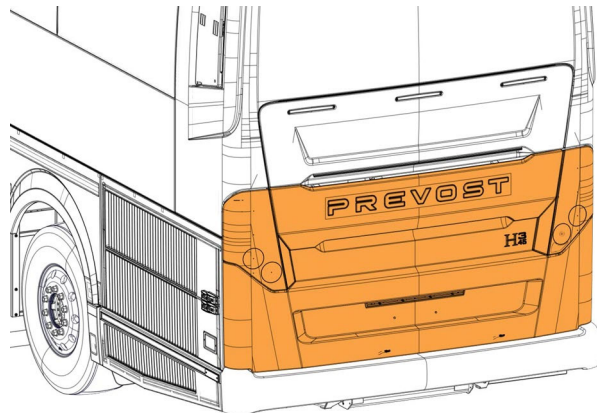
1. Open the compressor compartment door.



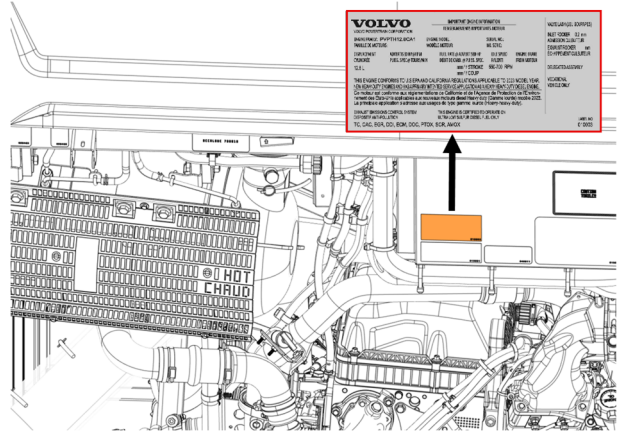
2. Lift the release lever to unlatch the engine compartment door.



3. Open the engine compartment door.



4. Locate the secondary “IMPORTANT ENGINE INFORMATION” label to be replaced.
5. Ensure that the engine serial number on the existing and new label is the same.

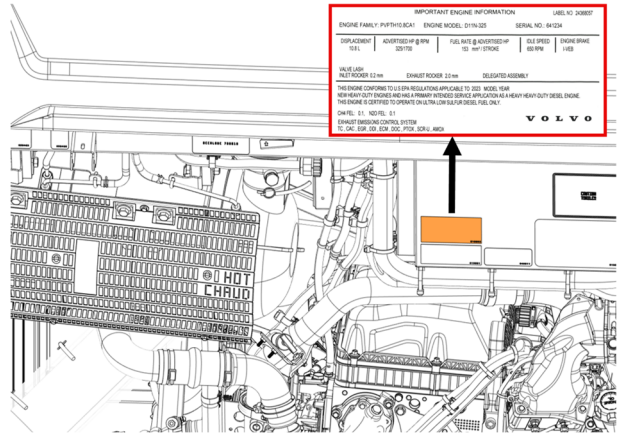


6. Use a scraper to entirely remove the existing secondary engine label.
7. Clean the surface with an adhesive remover.

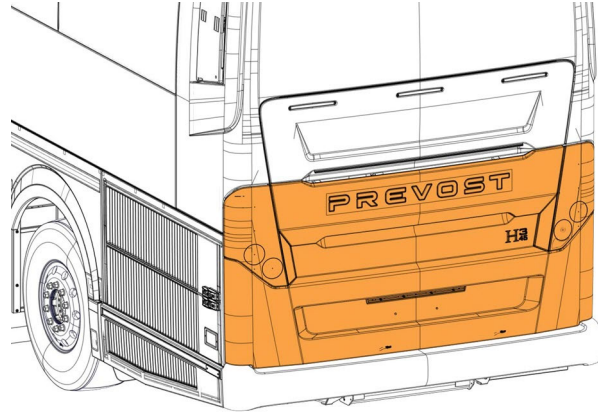


8. Carefully affix the new secondary engine label at the same location.

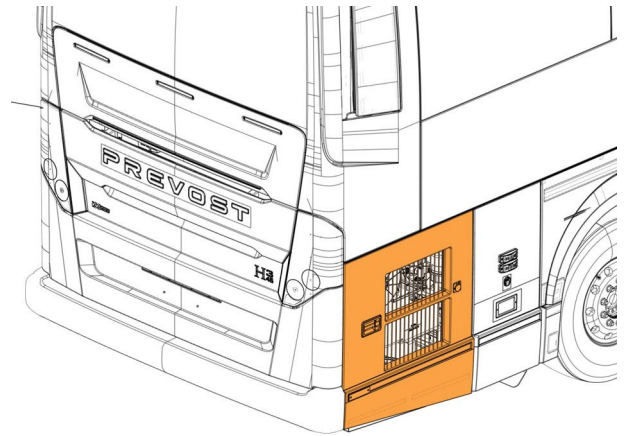
IMPORTANT NOTE
Do not install the new label over the old one.



9. Close the engine compartment door.



10. Close the compressor compartment door.



PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 1/2 hour (0.5) of labor upon receipt of a warranty claim. Please submit a claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB24-36".

OTHER

VBC Bulletin	N/A
Fail Code	1.00
Defect Code	09
Syst. Cond	B
Causal Part	012824P

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subject to receive warranty bulletins applicable to your vehicle(s)
by e-mail.