# **Warranty Bulletin**

**WB25-81A** 

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Revision: A Involved VIN range change

04-28-2025

VEHICLE ELECTRICAL CENTER CONNECTORS CLEANING 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS  Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.		
Model	VIN	
Volvo 9700 US/CAN Model Year: 2023-2025	From 3CET2W424P5212368 up to 3CET2W420S5220086 incl.	

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

#### **DESCRIPTION**

On the vehicles affected by this bulletin, metal shavings may contaminate the VEC connectors, leading to short-circuited control signals. To prevent accidental activations of the fire extinguishing system, the connectors in the front electrical compartments must be thoroughly cleaned.

### **PROCEDURE**



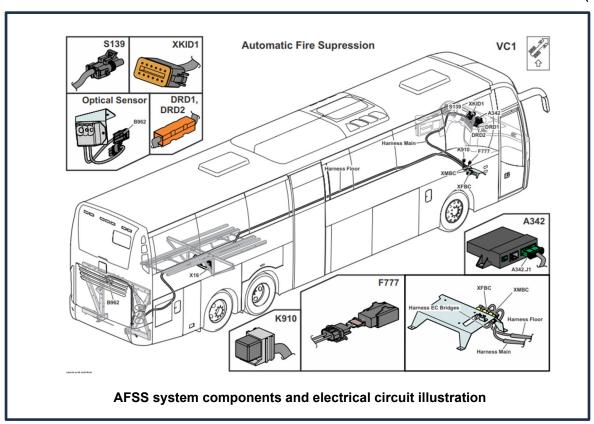
# **DANGER**

Park vehicle safely, apply parking brake, stop the engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

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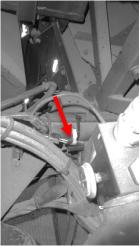
1) Remove the AFSS tank access hatch located in the central aisle floor.



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2) Disconnect the AFES system tank main valve harness connector to prevent accidental activation of the extinguishing system.



3) Open the front electrical compartment located below the right-hand side modesty panel.



4) Unscrew and remove the cover plate over the connectors bracket.



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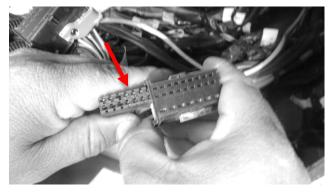
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5) Disconnect the interface connectors (XFBC, XMBC, and XRRBC) of AFSS system from the EC bridge harness.



6) Remove the connector pin board from each interface connector housing.



7) Use compressed air to blow away any metal shavings accumulated on the pins or the connectors.

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8) Clean the EC bridge harness to remove any metal shavings from the connectors housing.



9) Use compressed air to blow away any metal shavings accumulated inside the connectors bracket.



- 10) Reconnect the interface harness connectors (XFBC, XMBC, and XRRBC) to the EC bridge harness.
- 11) Reinstall the cover plate over the connectors bracket. Tighten the screws to 10 N.m.



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- 12) Close the front electrical compartment.
- 13) Reconnect the AFSS tank main valve harness connector.
- 14) Reinstall the AFSS tank access hatch at the central aisle floor.



15) Check the "Fire Protection Panel" on the dashboard to ensure that the green "System OK" LED indicator is illuminated.



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## PARTS / WASTE DISPOSAL

Discard waste according to applicable environmental regulations (Municipal/State [Prov.]/ Federal)

## **WARRANTY**

This modification is covered by Prevost's normal warranty. We will reimburse you 1.0 hour of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB25-81".

# **OTHER**

VBC Bulletin	S4504
Fail Code	06.00
Defect Code	09
Syst. Cond	В
Causal Part	22704434

Access all our Service Bulletins on http://techpub.prevostcar.com/en/

or scan the QR-Code with your smart phone.

E-mail us at technical publications prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost/Volvo Bus engages in a continuous program of testing and evaluating to provide the best possible product. Prevost/Volvo Bus, however, is not committed to, or liable for updating existing products.

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