

WARRANTY BULLETIN

WB25-21

DATE :	July 2025	SECTION :	18 BODY
EXPIRATION:	July 2027		
SUBJECT :	VIN PLATE REPLACEMENT		

First Release

07-08-2025

APPLICATION








NOTICE TO SERVICE CENTERS	
Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.	
Model	VIN
H3-45 VIP motorhomes Model Year: 2025	2PCVS3490SC722025
	2PCVS3494SC722061
	2P9VS3497SC110023
	2P9VS3492SC110026
	2P9VS3496SC110031
	2P9VS349XSC110033
	2P9VS3495SC110036
X3-45 VIP commercial use Model Year: 2024	2PCCS3491RC734122
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION





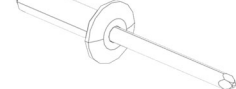

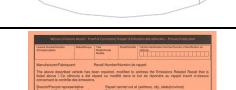

On the vehicles affected by this bulletin you must replace the VIN plate, the conformity plate and the vehicle emission control decals that bulletin must be replaced by a Prevost representative.

MATERIAL

Parts list for H3-45 VIP:

Part No	Description	Qty
400640	VIN PLATE 	1
406838	CONFORMITY PLATE 	1
010623	VEHICLE EMISSION CONTROL DECAL FRENCH 	1
010624	VEHICLE EMISSION CONTROL DECAL ENGLISH 	1
504107	RIVET POP DOME AL OE 1/8 (0.250_0.312) 	4
7771942	CERTIFICATE OF EMISSIONS RECALL COMPLETION 	1
85152363	EMISSIONS RECALL – CAMPAIGN COMPLETION LABEL 	1

Parts list for X3-45 VIP:

Part No	Description	Qty
400640	VIN PLATE 	1
408339	CONFORMITY PLATE 	1
010623	VEHICLE EMISSION CONTROL DECAL FRENCH 	1
010624	VEHICLE EMISSION CONTROL DECAL ENGLISH 	1
504107	RIVET POP DOME AL OE 1/8 (0.250_0.312) 	6
500437	WASHER FL Z050 .125X.375X.04 	2
7771942	CERTIFICATE OF EMISSIONS RECALL COMPLETION 	1
85152363	EMISSIONS RECALL – CAMPAIGN COMPLETION LABEL 	1

Other parts that required.

Part No.	Description	Qty
506790	TAPE AD2 PE N/A BK 1/16"X1/2"X200'	AR
680437	TAPE AD2 TRANSFERT TAPE N/A CLR 0.005"X1	AR
682989	SILICONE REMOVER SLOW (200)	AR

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



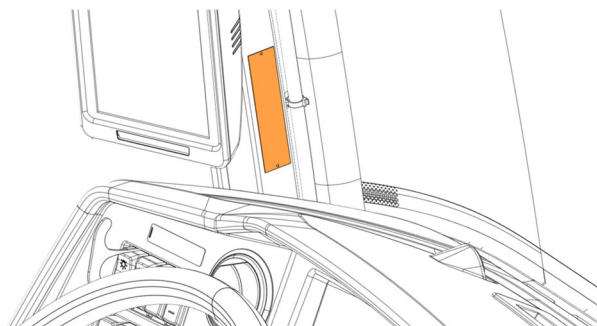
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

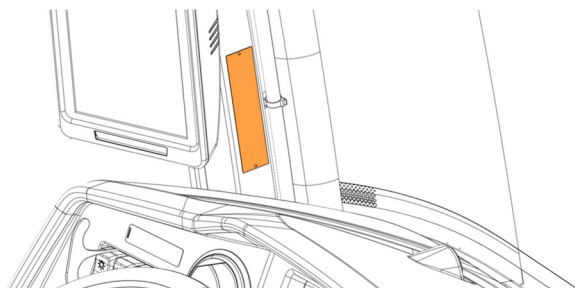
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

VIN PLATE REPLACEMENT H3 VIP-45

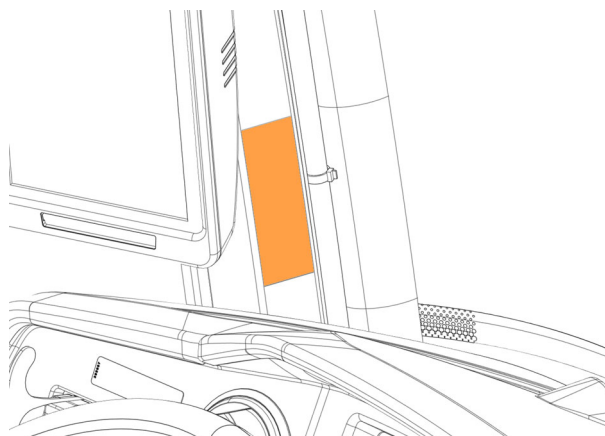
1. Locate the VIN plate on the left front pillar, near the windshield (driver's side). It is visible from the outside.



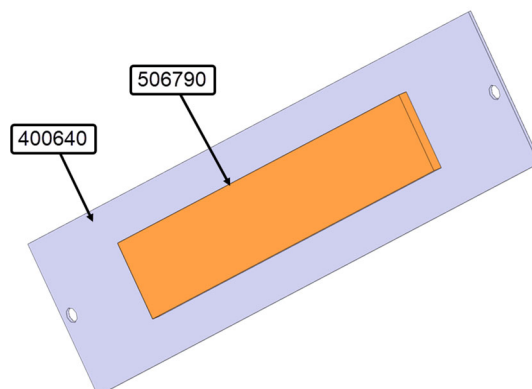
2. Remove the old VIN plate and discard.



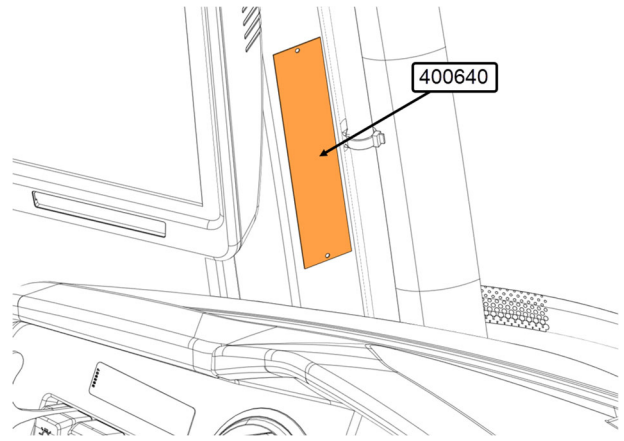
3. Clean the surface with silicone remover 682989.



4. Install double face tape 506790 on the new VIN plate 400640.

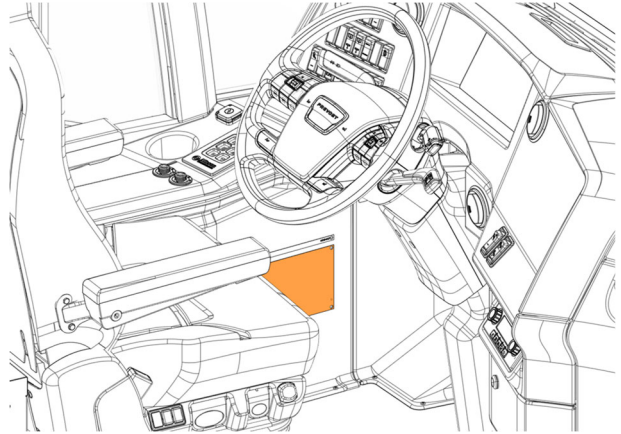


5. Install the new VIN plate 400640 on the left front pillar.

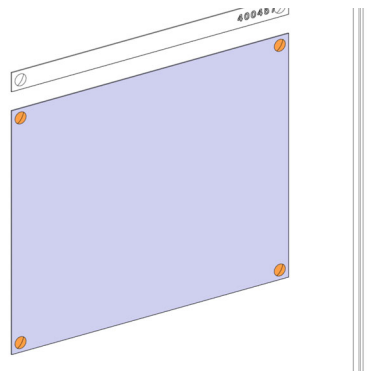


CONFORMITY PLATE REPLACEMENT H3 VIP-45

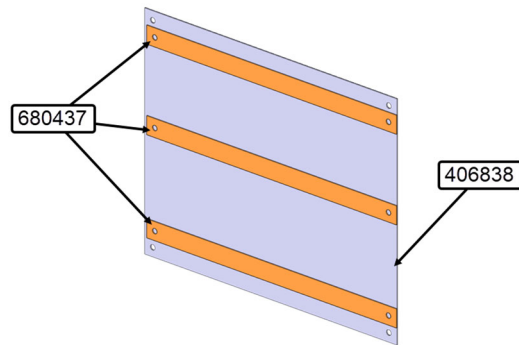
1. Locate the conformity plate on the bottom of the left dash.



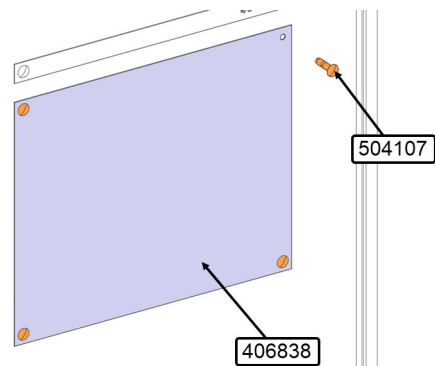
2. Drill the rivets (4x) and remove the old conformity plate and discard.



3. Install double face tape 680437 on the new conformity plate 406838.

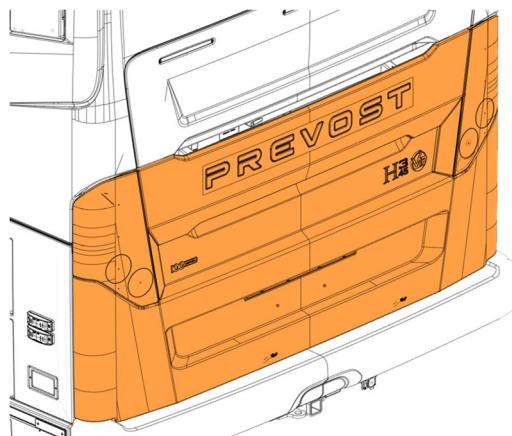


4. Install the conformity plate 406838 on the bottom of the left dash with the rivets 504107.

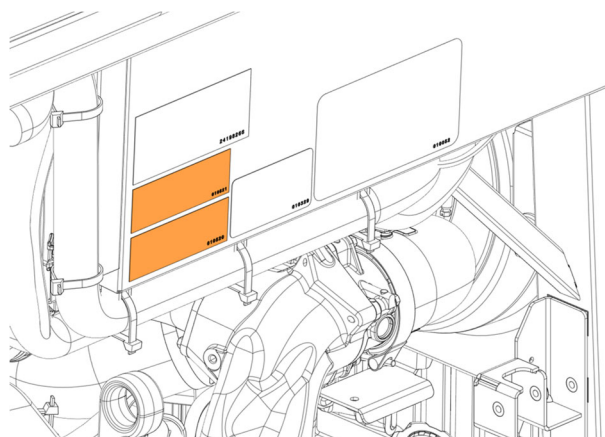


VEHICLE EMISSION CONTROL DECAL REPLACEMENT H3 VIP-45

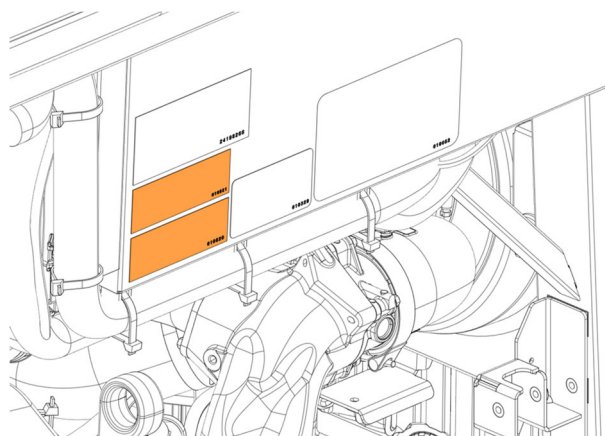
1. Open the rear engine compartment.



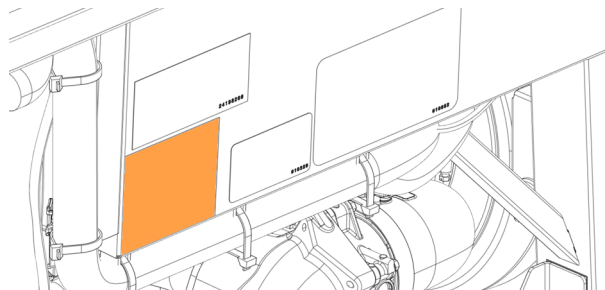
2. Locate the vehicle emission control decals (2x) inside the engine compartment.



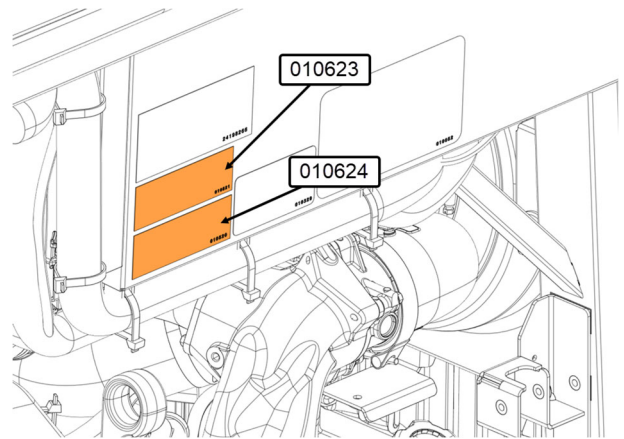
3. Remove the old vehicle emission control decals (2x) and discard.



4. Clean the surface with silicone remover 682989.

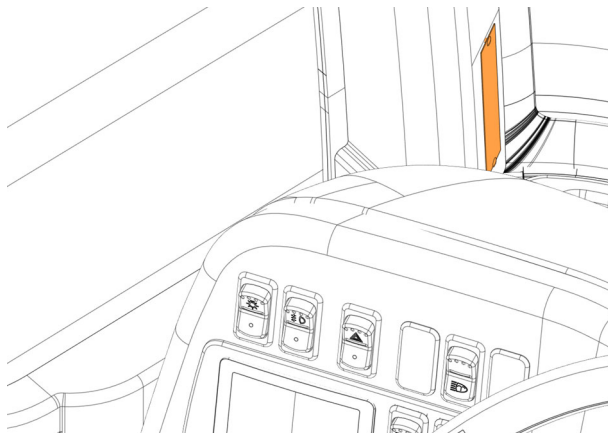


5. Install the new vehicle emission control decals 010623 & 010624 inside the engine compartment.

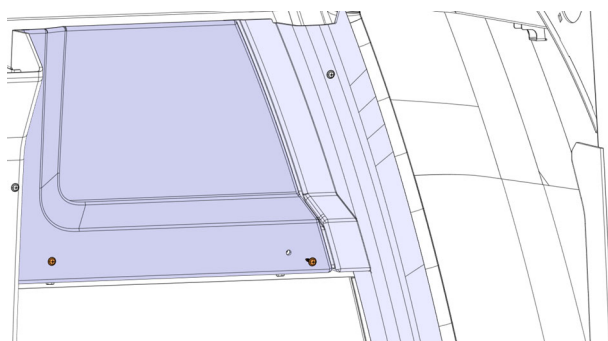


VIN PLATE REPLACEMENT X3 VIP-45

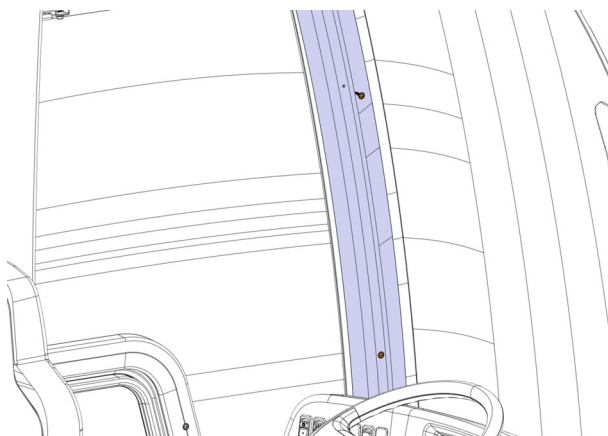
1. Locate the VIN plate on the left front pillar, near the windshield (driver's side). It is visible from the outside.



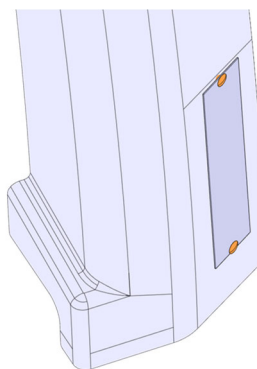
2. Remove the screws (2x) and remove the upper finishing panel.



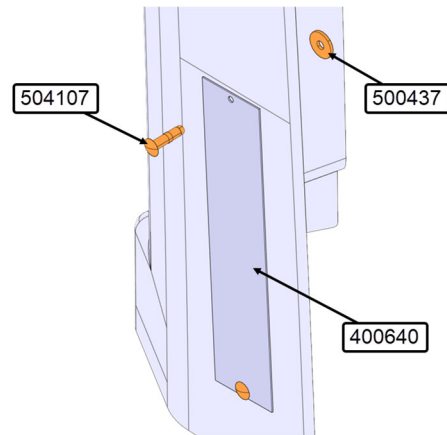
3. Remove the screws (3x) and remove the pillar cover.



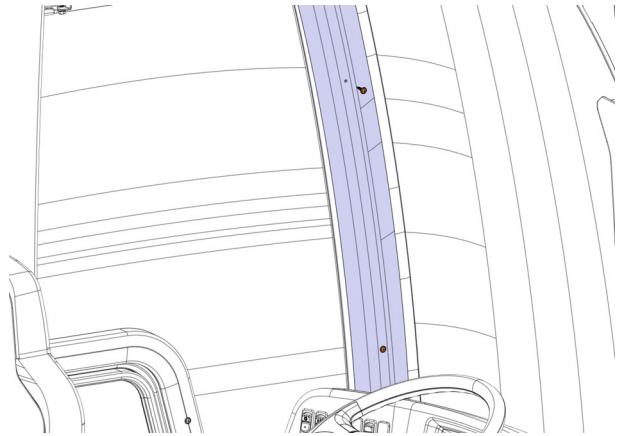
4. Drill the rivets (2x) and remove the old VIN plate and discard.



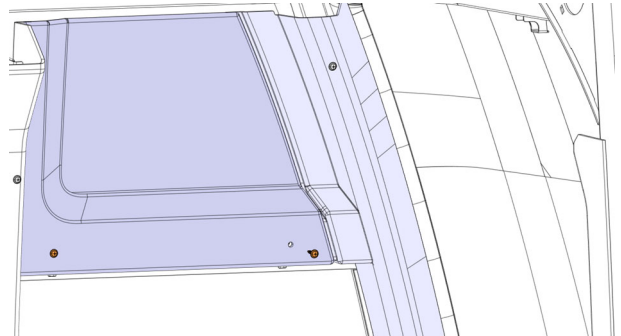
5. Install the new VIN plate 400640 on the left front pillar cover with the rivets 504107 (2x) and the washers 500437 (2x).



6. Reinstall the pillar cover with the screws (3x).

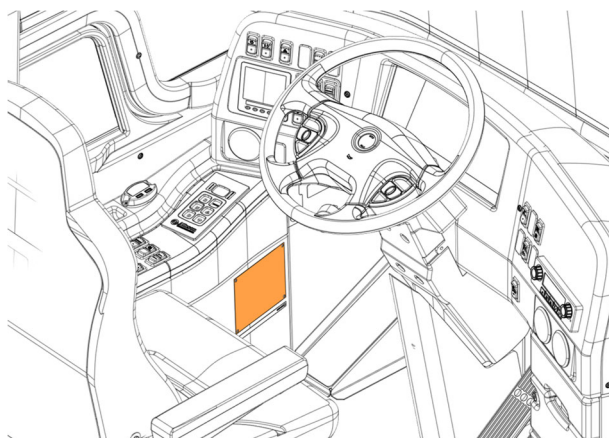


7. Reinstall the upper finishing panel with the screws (2x).

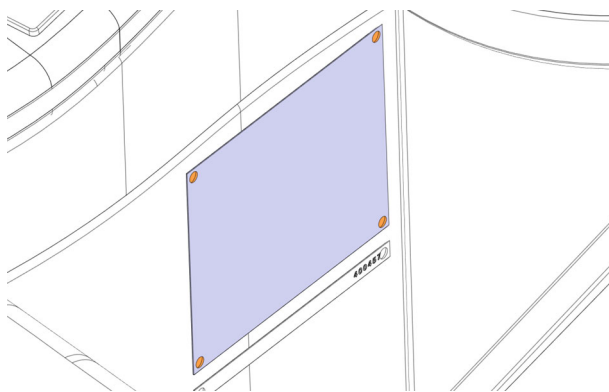


CONFORMITY PLATE REPLACEMENT X3 VIP-45

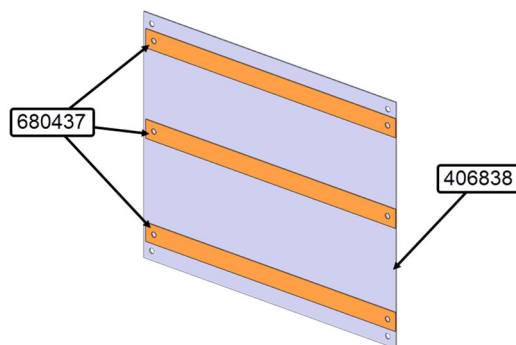
1. Locate the conformity plate at the bottom of the left dash.



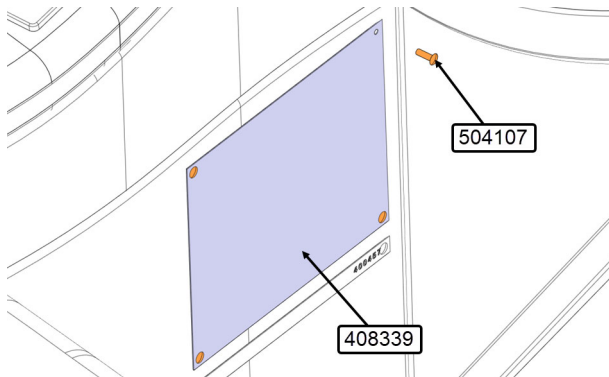
2. Drill the rivets (4x) and remove the old conformity plate and discard.



3. Install double face tape 680437 on the new conformity plate 408339.

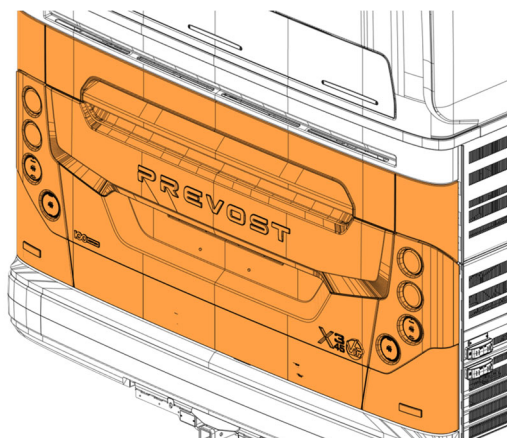


4. Install the conformity plate 408339 on the bottom of the left dash with the rivets 504107.

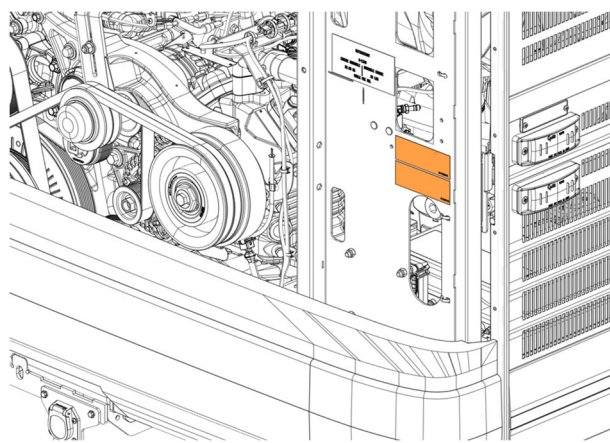


VEHICLE EMISSION CONTROL DECAL REPLACEMENT X3 VIP-45

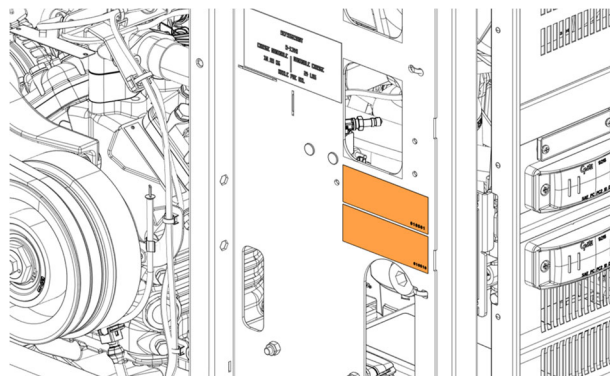
1. Open the rear engine compartment.



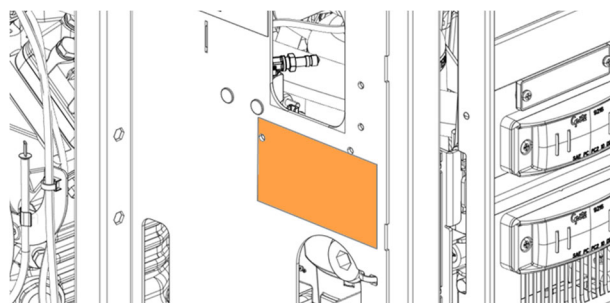
2. Locate the vehicle emission control decals (2x) inside the engine compartment.



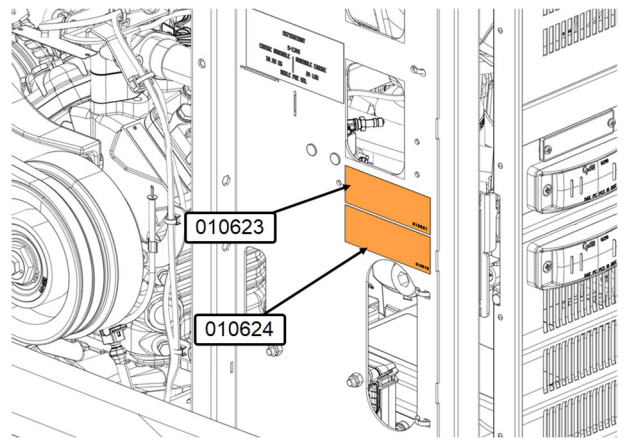
3. Remove the old vehicle emission control decals (2x) and discard.



4. Clean the surface with silicone remover 682989.



5. Install the new vehicle emission control decals 010623 & 010624 inside the engine compartment.



INSTALL THE CAMPAIGN LABEL

1. Affix a campaign completion label 85152363 (Figure 1) as shown on Figure 2 & Figure 23.

[illegible]

Figure 1: campaign completion label

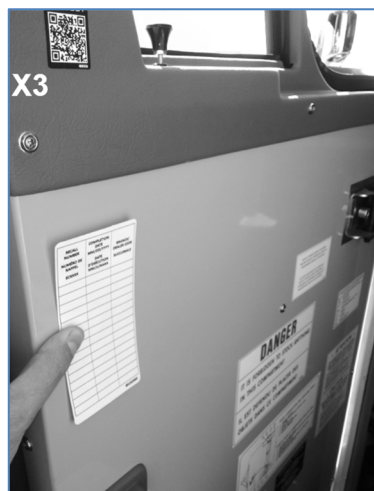


Figure 2: X3 SERIES



Figure 3: H3 SERIES

2. On the campaign completion label, signify that the campaign has been completed. Use a permanent type of marker/sharpie to write:
 - The recall number i.e., WB25-21
 - The completion date (MM/DD/YYYY)
 - The branch/service center code)

PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB25-21 ".

OTHER

VBC Bulletin	N/A
Fail Code	18.00
Defect Code	09
Syst. Cond	B
Causal Part	400640

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at
prevost.techpub@volvo.com and type "ADD" in the subject
to receive warranty bulletins applicable to your vehicle(s) by e-mail.

CERTIFICATE OF EMISSIONS RECALL COMPLETION *(should be kept in vehicle).*

----- CUT HERE -----

Vehicle Emissions Recall – Proof of Correction/ Rappel d'émissions des véhicules – Preuve d'exécution				
License Number/Numéro d'immatriculation	Make/Marque	Year Model/Année Modèle	Model/Modèle	Vehicle Identification Number/Numéro d'identification du véhicule <div style="border: 1px solid black; width: 100px; height: 15px; margin-top: 5px;"></div>
Manufacturer/Fabriqueur:		Recall Number/Numéro de rappel:		
<p>The above described vehicle has been repaired, modified to address the Emissions Related Recall that is listed above / Ce véhicule a été réparé ou modifié dans le but de répondre au rappel inscrit ci-dessus concernant le contrôle des émissions.</p>				
Branch/Prevost representative Succursale/Représentant Prévost		Repair carried out at (address, city, state/province) Réparé à (adresse, ville, province)		
<hr/>				
Authorized Signature/Signature du représentant autorisé				
X _____				
Return this certificate to DMV only when required - otherwise keep in the vehicle / Conservez ce certificat dans le véhicule				
7771942				

----- CUT HERE -----