




**PREVOST**

**SAFETY  
RECALL**

**SR13-72**

|  |                     |
|--|---------------------|
| DATE : DECEMBER 2013                         | SECTION : 03 - Fuel |
| SUBJECT: <b>ACCELERATOR PEDAL INSPECTION</b> |                     |

**APPLICATION**

| <b>NOTICE TO SERVICE CENTERS</b>   |  |
|--|--|
| <i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of PrevoSt website.</i>  |  |
| Model  | VIN  |
| H3-41, H3-45 coaches<br>Model Year: 2009 - 2010  | From 2PCH334919C71 <b>1412</b> up to 2PCH33492AC71 <b>1472</b> incl.                   |
| X3-45 coaches<br>Model Year: 2009  | From 2PCG334999C72 <b>9605</b> up to 2PCG334989C72 <b>9630</b> incl.                   |
| H3-45 VIP motorhomes<br>Model Year: 2008   | From 2PCV334938C71 <b>1414</b> up to 2PCV334938C71 <b>1459</b> incl.                   |
| XLII-45 Entertainer<br>Model Year: 2009  | From 2PCW334969C72 <b>9606</b> up to 2PCW334969C72 <b>9623</b> incl.                   |
| XLII-45 motorhomes<br>Model Year: 2009   | From 2PCY334979C72 <b>9607</b> up to 2PCY334969C72 <b>9632</b> incl.                   |
| <b>This Safety Recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b> |  |

**DESCRIPTION**

On the vehicles affected by this campaign, it is necessary to check the accelerator pedal serial number as described in Part 1 of the campaign. If the serial number is included in the range of affected accelerator pedal, your accelerator pedal must be replaced as described in Part 2.

**DESCRIPTION OF DEFECT:** Mechanical springs are used to return the accelerator pedal to idle position when the driver lifts his foot off of the accelerator pedal. On the suspect pedals, the edge of the raw material that was used to make the spring may have a poor edge condition that can result in a local stress riser and a fracture origination point. As a result, a crack may occur that can lead to a broken spring.

**FAILURE CONSEQUENCE:** If both springs were to fail, it could result in the pedal not returning to idle. If this occurs, this may present a risk of a vehicle crash under certain conditions if the driver does not have time to take action by applying the service brakes, switching the transmission into neutral, applying the park brake, or cutting off the ignition key.

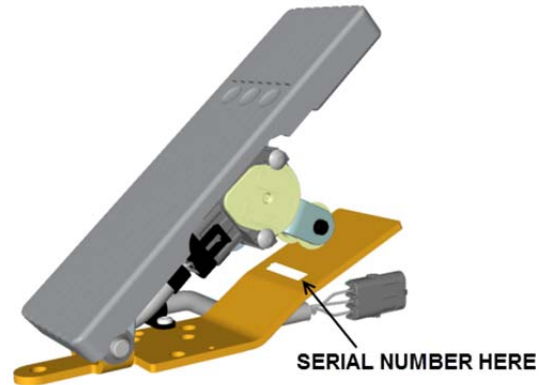
## PART 1 – CHECKING ACCELERATOR PEDAL SERIAL NUMBER



### DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

1. Check the serial number on the accelerator pedal assembly.
2. If the accelerator pedal serial number matches with a serial number found in the following list, a replacement of the accelerator pedal is needed. To do so, perform Part 2 of this campaign.
3. If your accelerator pedal serial number is not within the range of affected accelerator pedal, no replacement is needed. No other verification or repair is necessary.



### DEFECTIVE ACCELERATOR PEDAL SERIAL NUMBERS

|               |               |               |               |
|---------------|---------------|---------------|---------------|
| 080218-500174 | 080218-500182 | 080218-500190 | 080218-500198 |
| 080218-500175 | 080218-500183 | 080218-500191 | 080218-500199 |
| 080218-500176 | 080218-500184 | 080218-500192 | 080218-500200 |
| 080218-500177 | 080218-500185 | 080218-500193 | 080218-500201 |
| 080218-500178 | 080218-500186 | 080218-500194 | 080218-500202 |
| 080218-500179 | 080218-500187 | 080218-500195 | 080218-500203 |
| 080218-500180 | 080218-500188 | 080218-500196 | 080218-500204 |
| 080218-500181 | 080218-500189 | 080218-500197 | 080218-500205 |

## WARRANTY

**PART 1, INSPECTION ONLY:** This inspection is covered by Prevo's normal warranty. We will reimburse you 1/4 hour(s) (0.25) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at [www.prevo.com](http://www.prevo.com) (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR13-72".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at [prevo.onlinewarranty@volvo.com](mailto:prevo.onlinewarranty@volvo.com) or by fax at 418-831-9301.

## PART 2 –ACCELERATOR PEDAL REPLACEMENT

### MATERIAL

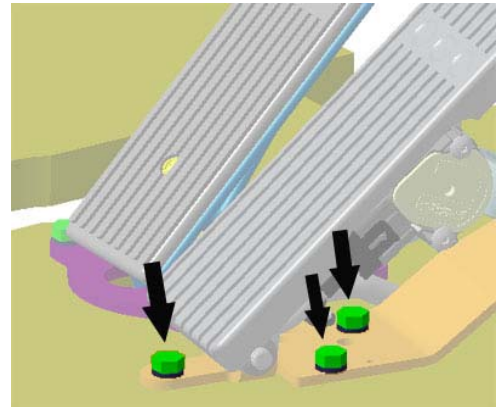
Order the following parts:

| Part No. | Description       | Qty |
|----------|-------------------|-----|
| 531483   | ACCELERATOR PEDAL | 1   |

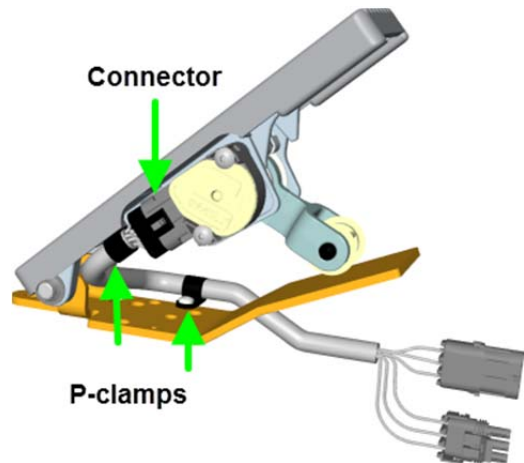
#### *NOTE*

*Material can be obtained through regular channels.*

1. Remove accelerator pedal mounting bolts (3x).



2. Unscrew the electrical harness P-clamps (2x).
3. Unplug the connector from the acceleration pedal. Unless it is in bad condition, reuse the existing harness and connect it to new accelerator pedal.
4. Plug connector to new acceleration pedal. Secure P-clamps onto the new acceleration pedal.
5. Bolt the new accelerator pedal to the floor using the existing hardware.
6. Start the engine. With the parking brake applied and transmission in neutral position (N), test the accelerator pedal for proper functioning.



### PARTS DISPOSITION

All replaced parts must be returned to Prevest according to the Return Shipping Instructions available on [www.prevestcar.com](http://www.prevestcar.com) (under service / warranty section) for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

## WARRANTY

**Part 1 & Part 2, INSPECTION AND REPLACEMENT:** This repair is covered by Prevest's normal warranty. We will reimburse you the parts and 3/4 hour(s) (0.75) of labor upon receipt of the replaced part and a completed A.F.A. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under service \ warranty section). Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR13-72".

## OTHER

|              |        |
|--------------|--------|
| VBC Bulletin | n/a    |
| Fail Code    | 03.08  |
| Defect Code  | 09     |
| Syst.Cond.   | R      |
| Causal Part  | 531483 |

Access all our Service Bulletins on  
<http://prevostparts.volvo.com/technicalpublications/en/pub.asp>  
or scan the QR-Code with your smart phone.

E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type  
"ADD" in the subject to receive our warranty bulletins by e-mail.





## Safety Recall Certification Sheet (Ref: SR13-72)

VEHICLE SERIAL NUMBER:

|   |   |   |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|---|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|
| 2 | P | C |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|---|---|---|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|--|

| PERFORMED BY  |  | OWNER/OPERATOR    |  |
|---|--|-------------------|--|
| We hereby certify that Safety Recall Instructions with regard to Safety Recall SR13-72 have been performed. |  |                   |  |
| Name: _____   |  | Name: _____       |  |
| Addr: _____   |  | Addr: _____       |  |
|   |  |                   |  |
|   |  |                   |  |
| Phone: _____  |  | Phone: _____      |  |
| Fax: _____  |  | Fax: _____        |  |
| Signature : _____   |  | Signature : _____ |  |
| Date: _____   |  | Date: _____       |  |

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

**NEW OWNER:** \_\_\_\_\_

**BUSINESS:** \_\_\_\_\_

**ADDRESS (including County):** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**TELEPHONE:** \_\_\_\_\_ **FAX:** \_\_\_\_\_

Please return this completed document with your A.F.A. form