

PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



WARRANTY BULLETIN



Wb10-26A

DATE : MAY 2010	SECTION : 01 - Engine
EXPIRATION: MAY 2012	
SUBJECT : VOLVO D13 ENGINE CORRECTION OF THE DRV CONTROL VALVE AIR SUPPLY CIRCUIT	

REVISION : A THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSION.

Addition of text mentioning that this document is available on Volvo's "Trucks Dealer Portal "

APPLICATION

Model	VIN		
H3-41, H3-45 coaches Model Year : 2009 – 2010	2PCH334919C711409	2PCH33499AC711503	2PCH33495AC711563
	2PCH334939C711413	2PCH33490AC711504	2PCH33497AC711564
	2PCH334169C711416	2PCH33492AC711505	2PCH33499AC711565
	2PCH334929C711418	2PCH33494AC711506	2PCH33490AC711566
	2PCH334949C711422	2PCH33496AC711507	2PCH33492AC711567
	2PCH334969C711423	2PCH33498AC711508	2PCH33494AC711568
	2PCH334989C711424	2PCH3349XAC711509	2PCH33496AC711569
	2PCH334939C711427	2PCH33496AC711510	2PCH33492AC711570
	2PCH334959C711428	2PCH33498AC711511	2PCH33494AC711571
	2PCH334939C711430	2PCH33491AC711513	2PCH33496AC711572
	2PCH334959C711431	2PCH33495AC711515	2PCH33498AC711573
	2PCH334929C711435	2PCH33497AC711516	2PCH3349XAC711574
	2PCH334969C711437	2PCH33499AC711517	2PCH33497AC711578
	2PCH334989C711438	2PCH33499AC711520	2PCH33499AC711579
	2PCH3349X9C711439	2PCH33492AC711522	2PCH33495AC711580

	2PCH334969C711440	2PCH33496AC711524	2PCH33497AC711581
	2PCH334939C711444	2PCH33493AC711531	2PCH33499AC711582
	2PCH334979C711446	2PCH33497AC711533	2PCH33492AC711584
	2PCH334929C711449	2PCH33499AC711534	2PCH33494AC711585
	2PCH334999C711450	2PCH33490AC711535	2PCH33498AC711587
	2PCH334909C711451	2PCH33492AC711536	2PCH33491AC711589
	2PCH3341X9C711452	2PCH33494AC711537	2PCH33498AC711590
	2PCH334989C711455	2PCH33496AC711538	2PCH33491AC711592
	2PCH334939C711461	2PCH33498AC711539	2PCH33495AC711594
	2PCH334959C711462	2PCH33496AC711541	2PCH33497AC711595
	2PCH334979C711463	2PCH33498AC711542	2PCH33499AC711596
	2PCH334929C711466	2PCH3349XAC711543	2PCH33490AC711597
	2PCH334949C711467	2PCH33491AC711544	2PCH33492AC711598
	2PCH334969C711468	2PCH33493AC711545	2PCH33494AC711599
	2PCH334989C711469	2PCH33495AC711546	2PCH33499AC711601
	2PCH33494AC711473	2PCH33497AC711547	2PCH33492AC711603
	2PCH33496AC711474	2PCH33499AC711548	2PCH33496AC711605
	2PCH33491AC711477	2PCH33490AC711549	2PCH33498AC711606
	2PCH33493AC711478	2PCH33499AC711551	2PCH33491AC711608
	2PCH33495AC711479	2PCH33490AC711552	2PCH3349XAC711610
	2PCH33499AC711484	2PCH33492AC711553	2PCH33493AC711612
	2PCH33490AC711485	2PCH33494AC711554	2PCH33497AC711614
	2PCH3341XAC711486	2PCH33496AC711555	2PCH33490AC711616
	2PCH33494AC711487	2PCH33498AC711556	2PCH33494AC711618
	2PCH33496AC711488	2PCH3349XAC711557	2PCH33496AC711622
	2PCH33498AC711489	2PCH33491AC711558	2PCH3349XAC711624
	2PCH33494AC711490	2PCH33493AC711559	2PCH33491AC711625
	2PCH33498AC711492	2PCH3349XAC711560	2PCH33493AC711626
	2PCH33491AC711494	2PCH33491AC711561	2PCH33497AC711628
	2PCH33499AC711498	2PCH33493AC711562	
X3-45 coaches & XLII-45 Entertainer Model Year : 2008 - 2010	2PCY334969C729596	2PCG33494AC729810	2PCY33493AC729883
	2PCG3349X9C729614	2PCG33496AC729811	2PCG33490AC729884
	2PCY334939C729619	2PCG33498AC729812	2PCG33494AC729886
	2PCY3349X9C729620	2PCG3349XAC729813	2PCG33496AC729887
	2PCY334939C729622	2PCG33491AC729814	2PCG33498AC729888
	2PCY334999C729625	2PCG33493AC729815	2PCG3349XAC729889
	2PCY334929C729627	2PCG33495AC729816	2PCG33496AC729890
	2PCY334969C729629	2PCG33497AC729817	2PCY33492AC729891
	2PCG334989C729630	2PCY334999C729818	2PCYS3490AC729892

2PCY334949C729631	2PCG33490AC729819	2PCYS3492AC729893
2PCY334969C729632	2PCG33497AC729820	2PCG33497AC729896
2PCY3349X9C729634	2PCG33499AC729821	2PCG33499AC729897
2PCY334919C729635	2PCG33490AC729822	2PCG33490AC729898
2PCY334999C729642	2PCG33492AC729823	2PCG33492AC729899
2PCY334959C729654	2PCG33494AC729824	2PCG33495AC729900
2PCY334959C729668	2PCG33496AC729825	2PCG33497AC729901
2PCG3349X9C729712	2PCG33498AC729826	2PCG33490AC729903
2PCY334949C729726	2PCG3349XAC729827	2PCG33492AC729904
2PCG334979C729733	2PCG33491AC729828	2PCG33494AC729905
2PCY334909C729738	2PCG33493AC729829	2PCG33496AC729906
2PCG334909C729752	2PCG3349XAC729830	2PCG33491AC729909
2PCG334999C729765	2PCG3349XAC729858	2PCG33498AC729910
2PCY334999C729768	2PCG33490AC729867	2PCG3349XAC729911
2PCG33493AC729796	2PCG33492AC729868	2PCG33491AC729912
2PCG33495AC729797	2PCG33494AC729869	2PCG33493AC729913
2PCG33497AC729798	2PCG33490AC729870	2PCG33495AC729914
2PCG33499AC729799	2PCG33492AC729871	2PCG33497AC729915
2PCG33491AC729800	2PCG33494AC729872	2PCG33499AC729916
2PCG33493AC729801	2PCG33498AC729874	2PCG33490AC729917
2PCG33495AC729802	2PCG3349XAC729875	2PCG33492AC729918
2PCG33497AC729803	2PCG33491AC729876	2PCG33494AC729919
2PCG33499AC729804	2PCG33493AC729877	2PCG33490AC729920
2PCG33490AC729805	2PCG33495AC729878	2PCG33492AC729921
2PCG33492AC729806	2PCG33497AC729879	2PCG33496AC729923
2PCG33494AC729807	2PCG33493AC729880	2PCG33498AC729924
2PCG33496AC729808	2PCG33495AC729881	2PCG3349XAC729925
2PCG33498AC729809	2PCG33497AC729882	

DESCRIPTION

On the affected vehicles, it is necessary to check the air supply circuit for the DRV control valve and if necessary, to correct the circuit.

You must make an appointment at one of Prevest Service Centers or Prevest Certified Service Providers. Please, contact your Prevest Regional Service Manager to find out the nearest service center location or refer to **Parts and Service** tab on Prevest web site at www.prevestcar.com/network for the list of the nearest Prevest Certified Service Providers.

Prevest Action Service System (PASS) 1 800 463-7738

Regional Service Managers		
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)
Dave Langlois	Delaware, Maryland, Washington DC. Virginia, West Virginia, North Carolina, Pennsylvania, New Jersey, Ohio, Kentucky	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana, Michigan	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)
Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

Prevost Service Centers		
Quebec	850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1	Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046 Fax: 1-418-831-7432
British Columbia	6537 River Road Delta, CB V4K 5B9	Tel.: 1-604-940-3306 Fax: 1-604-940-3384
New Jersey	201 South Avenue South Plainfield, New Jersey 07080	Toll free phone: 1-800-223-0830 Tel.: 1-908-222-7211 Fax: 1-908-222-7304
Florida	6931 Business Park Blvd. North Jacksonville, Florida 32256	Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555 Fax: 1-904-886-0092 Administration Fax: 1-904-886-0093 Parts
Tennessee	800 South Cartwright Street Goodlettsville, Tennessee 37072	Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881 Fax: 1-615-299-8816
Texas	15200 Frye Road Fort Worth, Texas 76155-2702	Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250 Fax: 1-817-685-0460
California	3384 De Forest Circle Mira Loma, California 91752	Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550 Fax: 1-951-360-2560 Administration Fax: 1-951-360-2565 Parts

PROCEDURE

Service technicians, for the complete procedure, refer to *Service Center Information* [Sci10-25](#) available on:

- 1) Prevest service portal under **Service/Service Tips/Service Center Information**
- 2) Volvo's « TRUCKS DEALER PORTAL » under **Prevost > service > publications**

WARRANTY

This modification is covered by Prevest's normal warranty and will be performed at no charge.

The working time required to perform this warranty bulletin is approximately ½ hour. As a matter of normal service process, your Prevest Service Center or Prevest Certified Service Providers will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact your Prevest Service Center or your Prevest Certified Service Providers for additional information and to schedule an appointment at your earliest convenience. Please mention "Warranty Bulletin Wb10-26A".