

## PREVOST

ENREGISTRÉ-REGISTERED ISO 9001 & ISO 14001

# WARRANTY BULLETIN

Wb11-11A



DATE: MARCH 2011 SECTION: 23 - Accessories

**EXPIRATION: MARCH 2013** 

SUBJECT: KIDDE FIRE EXTINGUISHER CONTROL HEAD

**REPLACEMENT** 

REVISION: A THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSION.

Involved vehicles added in « Application » section

### **APPLICATION**

Model	VIN	PREVOST CAR INC.	
H3-41, H3-45 Coaches Equipped with "Kidde" AFSS Model Year : 2008 - 2011	From 2PCH33496 <u>8</u> C71 <u>0948</u> up to 2PCH33491 <u>A</u> C71 <u>1690</u> incl.		
VIP-45 MTH Equipped with "Kidde" AFSS Model Year : 2008 - 2012	From 2PCV334928C711405 up to 2PCVS3495BC711697 incl.		
X3-45 Coaches Equipped with "Kidde" AFSS Model Year : 2009 - 2011	From 2PCG33494 <u>9</u> C72 <u>9611</u> up to 2PCG33497 <u>A</u> C72 <u>9963</u> incl.		
XLII-45 MTH Equipped with "Kidde" AFSS Model Year : 2009	2PCW33495 <u>9</u> C72 <u>9600</u> - 2PCW33492 <u>9</u> C72 <u>9604</u>		
	2PCW33496 <u>9</u> C72 <u>9606</u> - 2PCW33491 <u>9</u> C72 <u>9612</u>		
	2PCW33490 <u>9</u> C72 <u>9617</u> - 2PCW33492 <u>9</u> C72 <u>9621</u>		
	2PCW33496 <u>9</u> C72 <u>9623</u> - 2PCW334949C72 <u>9636</u>		
	2PCW33495 <u>9</u> C72 <u>9676</u>		
XLII-45E Entertainer Equipped with "Kidde" AFSS Model Year : 2009 - 2012	From 2PCY33498 <u>9</u> C72 <u>9602</u> up to 2PCYS3498 <u>B</u> C72 <u>9964</u> incl.		

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

### **DESCRIPTION**

On the vehicles affected by this bulletin, the control head for the 421220 series of extinguishers has been redesigned and the Rebuild Kit PN 421218 will not work on the new control head. The PN for the new control head is 901410.

If you have an obsolete control head (number "500" not stamped on the top), it must be replaced with the new one.

Please make an appointment with your Prevost Service Center or contact Kidde Aerospace & Defense Quality representative, Cheryl.walker2@hs.utc.com, Phone: 252-246-7956

Prevost Service Centers			
Quebec	850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1	Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046	
British Columbia	6537 River Road Delta, BC V4K 5B9	Tel.: 1-604-940-3306	
New Jersey	201 South Avenue South Plainfield, New Jersey 07080	Toll free phone: 1-800-223-0830 Tel.: 1-908-222-7211	
Florida	6931 Business Park Blvd. North Jacksonville, Florida 32256	Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555	
Tennessee	800 South Cartwright Street Goodlettsville, Tennessee 37072	Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881	
Texas	15200 Frye Road Fort Worth, Texas 76155-2702	Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250	
California	3384 De Forest Circle Mira Loma, California 91752	Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550	

#### **PROCEDURE**

Service technicians, for the complete procedure, refer to document SCI 11-11.

#### **ESTIMATED TIME**

The estimated time required to perform this warranty bulletin is approximately ½ hour for H Series vehicles and 1½ hours for X Series vehicles. As a matter of normal service process, your Prevost Service Center will also check for other repair measures which might be applicable to your vehicle and this may increase the required total service time.

#### **WARRANTY**

This modification is covered by Prevost's normal warranty and will be performed at no charge.

Please contact your Prevost Service Center for additional information and to schedule an appointment at your earliest convenience. Please mention WB11-11.

Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Prevost, however, is not committed to, or liable for updating existing products.