

PREVOST

WARRANTY BULLETIN

WB13-60

DATE: OCTOBER 2013 SECTION 07 - Transmission

EXPIRATION: OCTOBER 2015

SUBJECT: VOLVO I-SHIFT SOFTWARE UPDATE – HIGH AND LOW SPLIT SHIFT IMPROVEMENT

APPLICATION

NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

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Model	VIN	PREVOST CAR INC.	
H3-41, H3-45 coaches Model Year : 2010 - 2013		hipped with I-Shift transmission within the following range H33498AC71 <u>1573</u> up to 2PCH33494DC71 <u>2191</u> incl.	
X3-45 coaches Model Year : 2010 - 2013	2PCG	G33498 <u>A</u> C72 <u>9907</u> 2PCG33498 <u>B</u> C73 <u>5045</u> G33491 <u>A</u> C72 <u>9926</u> 2PCG33496 <u>C</u> C73 <u>5241</u> G33491 <u>B</u> C72 <u>9992</u> 2PCG33499 <u>D</u> C73 <u>5316</u>	

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this bulletin, a software update for the Volvo I-Shift transmission is required.

Software update has for effect to improve the gear change process to avoid clashing and wear on the split gear. This software update is necessary on all I-shift transmission up to but not including serial number 1100**224372**.

CORRECTIVE ACTION

You must contact your nearest Prevost Service Center or Prevost Service Provider to make an appointment in order to have your I-shift transmission software updated with new calibration settings.

PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

- 1. Connect Premium Tech Tool (PTT) to the vehicle diagnostics connector.
- 2. Turn the ignition switch "ON".
- 3. Once the vehicle has been identified and selected, perform Campaign S6234 MID130, E0407.

WARRANTY

This software update is covered by Prevost's normal warranty. We will reimburse you one hour (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB13-60".

OTHER

VBC Bulletin	S6234
Fail Code	07.00-3
Defect Code	49
Syst.Cond.	В
Causal Part	3092515

Access all our Service Bulletins on http://prevostparts.volvo.com/technicalpublications/en/pub.asp or scan the QR-Code with your smart phone.

E-mail us at **technicalpublications_prev@volvo.com** and type "ADD" in the subject to receive our warranty bulletins by e-mail.

