

## VOLVO I-SHIFT SOFTWARE UPDATE – HIGH AND LOW SPLIT SHIFT IMPROVEMENT 9700 (B13R)

### MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS	
Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevest website.	
Model	VIN
Volvo 9700 coaches Model Year : 2009 - 2013	From 3CET2M620 <u>95127144</u> up to 3CET2S226 <u>D5158966</u> incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

### DESCRIPTION


On the vehicles affected by this bulletin, a software update for the Volvo I-Shift transmission is required.

Software update has for effect to improve the gear change process to avoid clashing and wear on the split gear. This software update is necessary on all I-shift transmission up to but not including serial number 1100224372.

### CORRECTIVE ACTION

You must contact your nearest Prevest Service Center or Prevest Service Provider to make an appointment in order to have your I-shift transmission software updated with new calibration settings.

### PROCEDURE

 <b>DANGER</b>
Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

- 1) Connect Premium Tech Tool (PTT) to the vehicle diagnostics connector.
- 2) Turn the ignition switch "ON".
- 3) Once the vehicle has been identified and selected, perform Campaign S6234 MID130, E0407.

### WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 13-84".

### TELL US WHAT YOU THINK!

We are interested in hearing your comments or suggestions regarding this bulletin. Please e-mail them to: [TechnicalPublications\\_prev@volvo.com](mailto:TechnicalPublications_prev@volvo.com)

---

Date	Expiration	Group	No.	Page
10.2013	10.2014			2(2)

## OTHER

VBC Campaign	S6234
Fail Code	07.00-3
Defect Code	49
System Condition	B
Causal Part	3092515

Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.