

Warranty Bulletin

WB13-86A

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BODYWORK SOFTWARE UPDATE
Volvo 9700 (B13R)


APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevest website.</i>	
Model	VIN
Model Year : 2010 - 2013	From 3CET2S229A5139243 up to 3CET2S22XD5160297 incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin the A/C failed light appears causing stops. New bodywork software with altered I/O configuration has been released in order to solve the issue.

PROCEDURE

 DANGER
Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

SPECIAL TOOLS

Part No.	Description	Qty
-	Shop laptop with MasterID/MCM software, virtual serial port adapter and 066009 interface cable.	1

- 1) In the interior of the vehicle, open the electrical service hatch in the entrance staircase.



- 2) Download the new bodywork software (22114763, D-15358-31) via VBC Remote. Save on your hard drive.

- 3) Connect your lap top to the DB9 connector on the vehicle using Prevost cable 066009.

Make a dial up connection with MasterID/MCM thru a virtual serial port adapter using a 36000bps modem.

Detailed instructions available on service tips on the service portal..

Service > Service tips > Volvo 9700
>FG 3 Electrical System and Instruments



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TIP:

If you are experiencing difficulties connecting to the MCM with the DB9 interface cable, refer to these instructions available on the service tips section of the service portal:

Service> Service tips> Volvo 9700> FG 3 Electrical System and Instruments> 9700 DB9_MCM pin out.pdf

[http://teampace.volvo.com/sites/vbc-scr-dtr-service/Service tips/Volvo 9700/FG 3 Electrical System and Instruments/9700 DB9 MCM pin out.pdf](http://teampace.volvo.com/sites/vbc-scr-dtr-service/Service%20tips/Volvo%209700/FG%203%20Electrical%20System%20and%20Instruments/9700%20DB9%20MCM%20pin%20out.pdf)

WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and one hour (1.0h) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 13-86".

OTHER

VBC Campaign	S6233
Fail Code	06.27-1
Defect Code	49
System Condition	B
Causal Part	7770029

Prevest engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.