

Date Expiration Group No. Page
Oct 2013 Oct 2014 1(3)

INSPECTION - INTERIOR ROOF
9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) AFFECTED

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or in the ONLINE WARRANTY SYSTEM found under the Service/Warranty tab on Prevo's website.</i>	
Model	VIN
Volvo 9700 US/CAN Model Year: 2014	From 3CET2S222E5163096 through 3CET2S224E5163729 incl.
<small>This bulletin does not necessarily apply to all the above-mentioned vehicles; some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be notified by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</small>	


DESCRIPTION






On the vehicles affected by this bulletin, a rework may be needed to avoid having bubbles on the roof liner.

MATERIAL

PART NO.	DESCRIPTION	QTY
N/A	COTTON RAG	1
N/A	TOLUENE SOLVENT	1

PROCEDURE

 DANGER
Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

 WARNING
Toluene is a solvent. Avoid inhalation. Ensure proper ventilation. Wear a NIOSH approved canister type air purifying respirator or air supplied respirator.
 OR 
  Wear solvent-resistant gloves and glasses.

- 1) Identify the zone(s) with bubble(s)



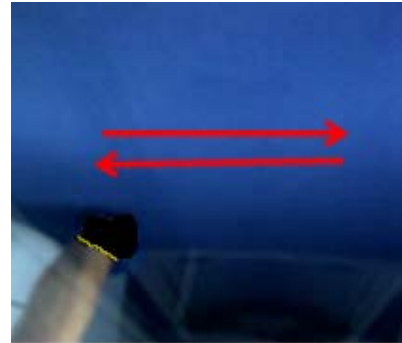
- 2) Thoroughly saturate the cotton rag with toluene solvent.



- 3) Rub the wet cloth in both directions (left to right) on the bubble for 1 to 2 minutes. It is important to saturate the entire bubble and an area of more than 4 in (10 cm) surrounding the bubble in all directions.



- 4) Then, with the palm of your hand, press the area in both directions for 2 to 3 minutes in order to distribute the solvent into the roof liner.



- 5) Finally, rub the repaired area smooth with a dry cloth to reduce the drying time or let it dry.

PARTS / WASTE DISPOSAL

Dispose of waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevo's normal warranty. We will reimburse you one hour (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevo.com (under Service/Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB13-89".

OTHER

VBC Bulletin	N/A
Fail Code	18-02
Defect Code	09
Syst.Cond.	B
Causal Part	UMISC

Access all our Service Bulletins on <http://prevostparts.volvo.com/technicalpublications/en/pub.asp> or scan the QR-Code with your smart phone.

E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject line to receive our warranty bulletins by e-mail.



Prevo engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for, updating existing products.