Warranty Bulletin

WB16-80A

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Rev A, April 28 2016: p/n modification, was 22855593 now wb16-80.

EPA Emission Control Decal Replacement

9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS		
Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.		
Model	VIN	
Volvo 9700 us/can Model Year : 2015 - 2016	From 3CET2V227 <u>F</u> 5 <u>168149</u> to 3CET2V224 <u>G</u> 5 <u>175965</u>	

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this bulletin the EPA (US Environment Protection Agency) decal located in the engine compartment displays incorrect information related to the vehicle emission control.

Specifically, the first character, indicating the model year in the vehicle family identification number is incorrect and the California state EPA compliance notice is missing.

CORRECTIVE MEASURES

To ensure conformity with EPA regulations, the decal must be replaced by a *certified Prevost technician*. Contact your nearest Prevost Service Center to schedule an appointment and have this modification performed at your earliest convenience. Have in hand your Vehicle Identification Number (VIN) and the warranty bulletin number WB16-80.

Since decals are vehicle specifics, allow a few days for the order to reach your local Service Center.

A complete list of all Prevost Service Centers is available on https://www.prevostcar.com/service-network

MATERIAL

Prevost Service Center will order the following part (VIN Specific):

Part No.	Description	Qty
WB16-80	Vehicle Specific EPA Decal	1

NOTE

<u>Material can be ordered by Prevost personnel only.</u> All labels are pre-created and are in stock in Tennessee. Make sure to specify the Vehicle Identification Number (VIN) in your part requests.

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PROCEDURE (SERVICE CENTER INFO)



DANGER

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

- 1. Validate that the new EPA decal information is correct:
 - Vehicle family Identification number first digit must match vehicle VIN 10th digit (see Fig 1).
 - Regulation compliance must include California (see Fig 1).
 - Vehicle VIN must match VIN on the new decal (see Fig 2).

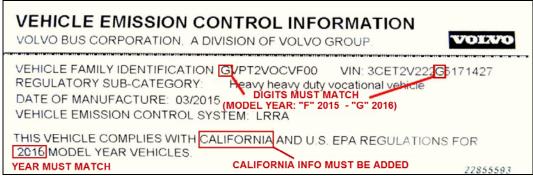


FIG.1 CORRECT INFORMATION ON NEW EPA DECAL (2016 VEHICLE SHOWN)



FIG.2 VALIDATE VEHICLE VIN BEFORE FINAL INSTALLATION (2015 VEHICLE SHOWN)

2. Remove the vehicle EPA decal located in the engine compartment (see Fig.3 & 4). Do not install the new decal over the old one; Use a knife to remove the label.



FIG.3 REMOVAL

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FIG.4 EPA DECAL LOCATION IN THE VEHICLE ENGINE COMPARTMENT

- 3. Carefully clean the decal area from all traces of dirt, road grime and old adhesive.
- 4. Once the area is dry, reinstall the new decal at the same location on the vehicle; make sure of proper adhesion (see Fig 5).

Note: The label is very sensitive and can break easily, make sure to handle with care!



FIG.5 INSTALLATION OF THE LABEL



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PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and half an hour (0.5) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB16-80".

OTHER

VBC Bulletin	N/A
Fail Code	18.02
Defect Code	09
Syst.Cond.	В
Causal Part	22204124

Access all our Service Bulletins on http://prevostparts.volvo.com/technicalpublications/en/pub.asp or scan the QR-Code with your smart phone.



E-mail us at <u>technical publications prev@volvo.com</u> and type "ADD" in the subject to receive our warranty bulletins by e-mail.

Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.