

**PREVOST**

**WARRANTY  
BULLETIN**

**WB16-29**

DATE :	JUNE 2016	SECTION :	01 - Engine
EXPIRATION:	JUNE 2018		
SUBJECT :	EMS, ACM SOFTWARE UPDATE OBD13-GHG14		

Release 1  
June 09, 2016

**APPLICATION**

<i>NOTICE TO SERVICE CENTERS</i>	
<i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
H3-45 coaches Model Year : 2013-2015	The following individual vehicles: 2PCH33499DC71 <u>2364</u> , 2PCH33497EC71 <u>2476</u> , 2PCH3349XEC71 <u>2648</u> , 2PCH33493FC71 <u>2749</u> , 2PCH33491FC71 <u>2751</u> , 2PCH33495FC71 <u>2753</u> , 2PCH33499FC71 <u>2755</u> , 2PCH33494FC71 <u>2758</u> , 2PCH33499FC71 <u>2786</u> , 2PCH33496FC71 <u>2793</u> , 2PCH33495FC71 <u>2798</u> , 2PCH33499FC71 <u>2805</u> , 2PCH33492FC71 <u>2807</u> , 2PCH33497FC71 <u>2818</u>
H3-45 VIP motorhomes Model Year : 2013-2015	The following individual vehicles: 2PCVS3499DC71 <u>2452</u> , 2PCVS3490EC71 <u>2468</u> , 2PCVS3496EC71 <u>2524</u> 2PCVS3496EC71 <u>2555</u> , 2PCVS3498EC71 <u>2587</u> , 2PCVS3499EC71 <u>2680</u> 2PCVS3495EC71 <u>2689</u> , 2PCV33497EC71 <u>2691</u> , 2PCVS3490FC71 <u>2715</u> 2PCVS3499FC71 <u>2728</u> , 2PCVS3493FC71 <u>2742</u> , 2PCVS349XEC71 <u>2768</u> 2PCVS3497FC71 <u>2792</u> , 2PCVS3492FC71 <u>2800</u> , 2PCVS3498EC71 <u>2820</u>
X3-45 coaches Model Year : 2013-2015	The following individual vehicles: 2PCG33492EC73 <u>5465</u> , 2PCG33496EC73 <u>5470</u> , 2PCG33498EC73 <u>5471</u> 2PCG33493EC73 <u>5474</u> , 2PCG33493EC73 <u>5488</u> , 2PCG33495EC73 <u>5508</u> 2PCG33491EC73 <u>5604</u> , 2PCG33493EC73 <u>5605</u> , 2PCG3349XEC73 <u>5617</u> 2PCG33493EC73 <u>5619</u> , 2PCG33491EC73 <u>5621</u> , 2PCG3349XEC73 <u>5696</u> 2PCG33491EC73 <u>5747</u> , 2PCG33490EC73 <u>5755</u> , 2PCG3349XEC73 <u>5781</u> 2PCG3349XEC73 <u>5795</u> , 2PCG33491EC73 <u>5796</u>
X3-45 VIP commercial use Model Year : 2014-2015	The following individual vehicles: 2PCCS3497EC73 <u>5642</u> , 2PCC33495FC73 <u>5766</u> , 2PCCS3496FC73 <u>5777</u> 2PCCS3490FC73 <u>5788</u> , 2PCCS3496FC73 <u>5794</u> .
X3-45 VIP motorhomes Model Year : 2014 - 2015	The following individual vehicles: 2PCBS3491EC73 <u>5504</u> , 2PCBS3495EC73 <u>5537</u> , 2PCBS3490EC73 <u>5740</u> 2PCBS3495FC73 <u>5779</u>
Volvo 9700, MY 2014	Single vehicle: 3CET2V225E <u>5166754</u>
<small>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</small>	


## DESCRIPTION

On the vehicles affected by this bulletin, update EMS and ACM software to the latest version available. This update must be carried out by qualified technicians. As soon as possible, make an appointment with your nearest Prevest Service Center or contact your service manager to carry out the update.

## MATERIAL

No material is required for this bulletin.

## PROCEDURE

 <b>DANGER</b>
Park vehicle safely, apply parking brake, stop engine.

1. Connect Premium Tech Tool (PTT) to the vehicle diagnostics connector (OBD). Connect the PC to a functional LAN or WiFi connection and a power source.
2. Turn the vehicle ignition switch to "ON".
3. Using PTT, update EMS and ACM software to the latest version available

## PARTS / WASTE DISPOSAL

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)
---

## WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you thirty minutes(s) (30min) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB16-29".

## OTHER

VBC Bulletin	TBC
Fail Code	01.00-2
Defect Code	49
Syst. Cond	B
Causal Part	3092091

Access all our Service Bulletins on <http://techpub.prevestcar.com/en/> or scan the QR-Code with your smart phone.  
E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type "ADD" in the subject to receive our warranty bulletins by e-mail.

