


# PREVOST

## WARRANTY BULLETIN

**WB14-55**

DATE :	DECEMBER 2014	SECTION :	16 - Suspension
EXPIRATION:	DECEMBER 2016		
SUBJECT :	SHOCK ABSORBER MOUNT NUTS ON IFS		

### APPLICATION

<b>NOTICE TO SERVICE CENTERS</b>	
<i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>	
Model	VIN 
H3-45 coaches Model Year : 2015	2PCH33490FC71 <u>2806</u>
X3-45 VIP commercial use Model Year : 2015	2PCCS3498FC73 <u>5800</u> , 2PCCS3490FC73 <u>5791</u>
<p><b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b></p>	

### DESCRIPTION

On the vehicles affected by this bulletin, inspect mounting bolt nuts on the front suspension shock absorber mounts.

### MATERIAL

Order the following parts:

Part No.	Description	Qty
5001790	CAP SCREW HEXF M14-2.0x130 G10.9 PHC	4
5001771	NUT, HEXF STOVER M14-2.0 G10 PHC	4

<b>NOTE</b>
<i>Material can be obtained through regular channels.</i>

## PROCEDURE



### DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

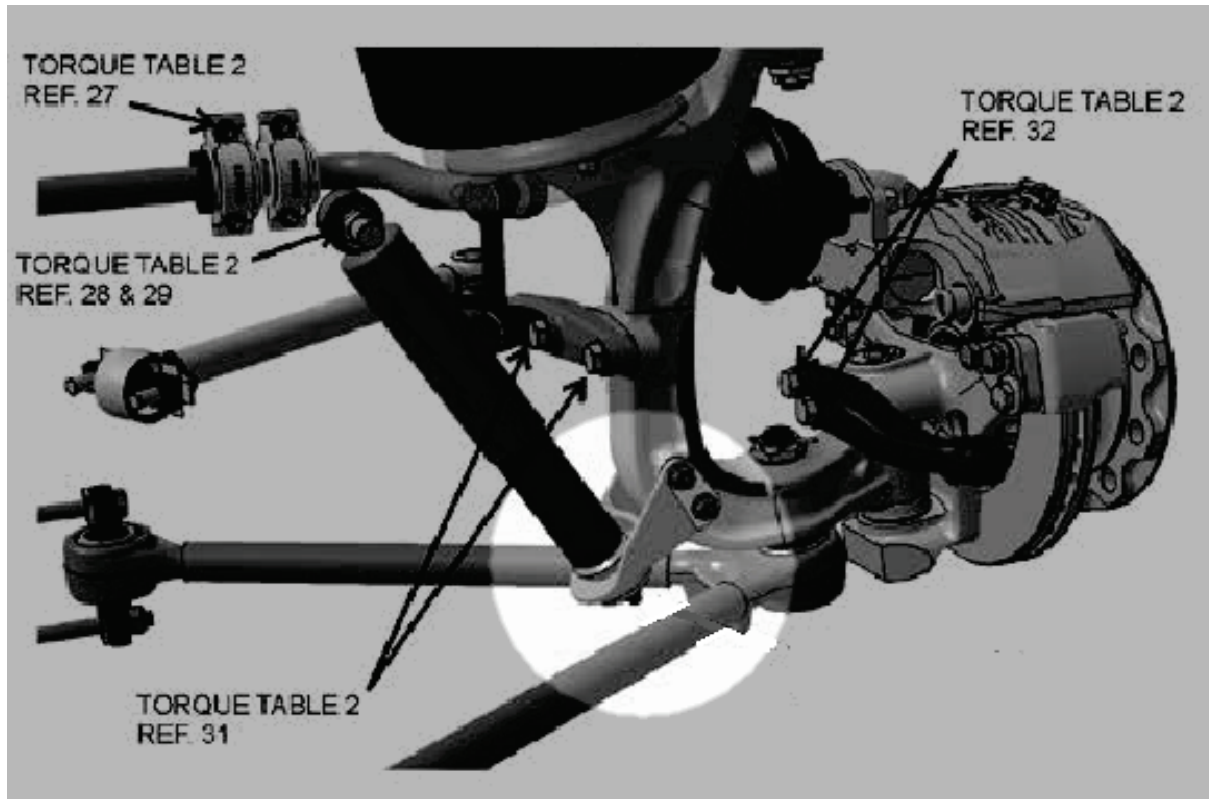


Figure 1

1. Inspect the nut head profile on the anchor bolts of the shock absorber mounting.(Fig.1)
2. Nut head profile must not show rounded corners. (Fig 2)
3. If round corners are found, replace bolt 5001790 and nut 5001771.
4. De-grease contact surfaces before re-assembly.
5. De-grease mounting bolt and let dry.
6. Tighten to 155 lbf-ft.
7. Apply Valvoline anti-corrosion agent.

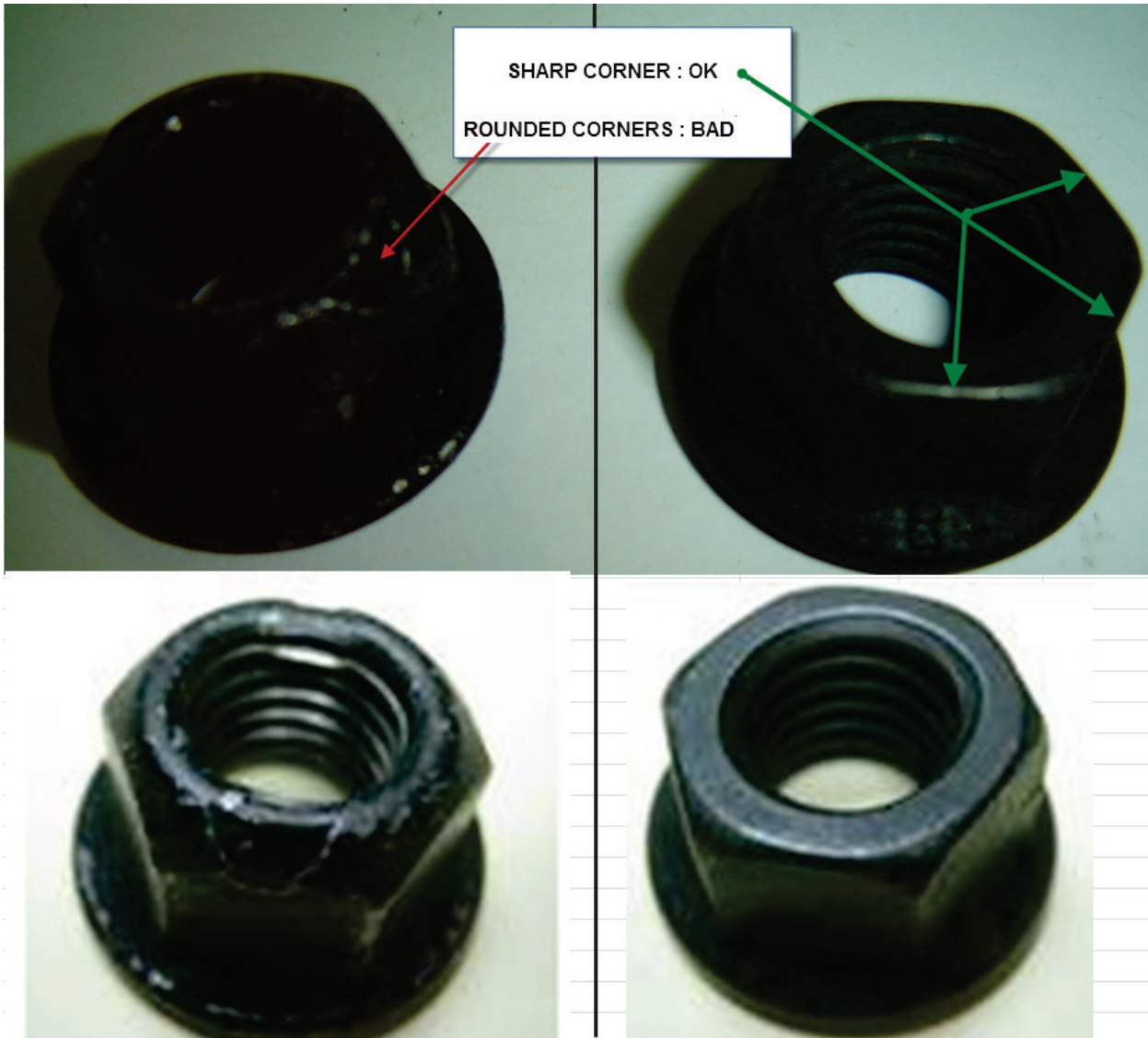


Figure 2

## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and one hour and a half (1h30 min) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB14-55".

## OTHER

<b>VBC Bulletin</b>	N/A
Fail Code	16.02
Defect Code	09
Syst.Cond.	B
Causal Part	5001771

Access all our Service Bulletins on  
<https://secureus5.volvo.com/technicalpublications/en/pub.asp>  
or scan the QR-Code with your smart phone.

E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type  
"ADD" in the subject to receive our warranty bulletins by e-mail.

