

PREVOST

WARRANTY BULLETIN

WB24-02

DATE :	April 2024	SECTION :	18 BODY
EXPIRATION:	April 2026		
SUBJECT :	PARCEL RACK DOORS RUBBER BUMPER STRIP REPLACEMENT		

First Release

04- 04-2024

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of PrevoSt website.</i>	
Model	VIN
H3-45 coaches Model Year: 2023	 2PCH33490 <u>PC721359</u> , 2PCH33496 <u>PC721382</u> , 2PCH33498 <u>PC721402</u> , 2PCH33494 <u>PC721431</u>
H3-45 coaches Model Year: 2024	From 2PCH3349 <u>XRC721453</u> up to 2PCH33495 <u>RC721893</u> incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin, replace parcel rack doors rubber bumper strip.

MATERIAL

Order kit **WB24-02** which contains the following parts:

Part No	Description	Qty
506217	RUBBER EXTRUSION 0.375" X 0.218"	74 FT

NOTE
<i>Material can be obtained through regular channels.</i>

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE

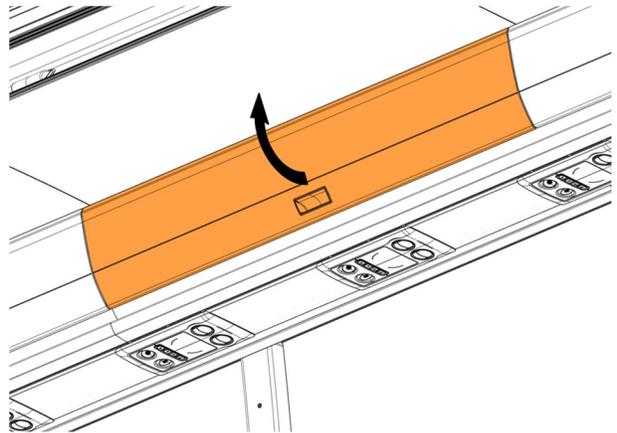


DANGER

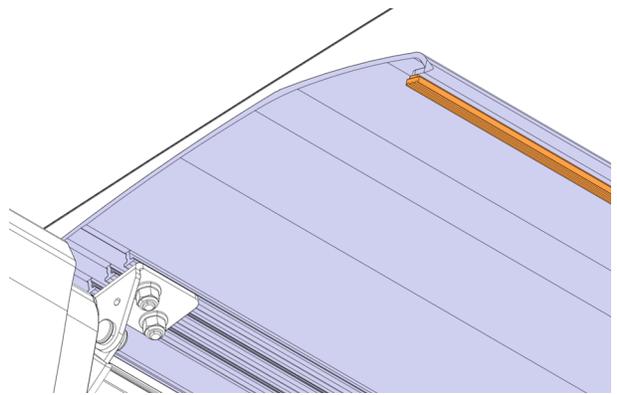
Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

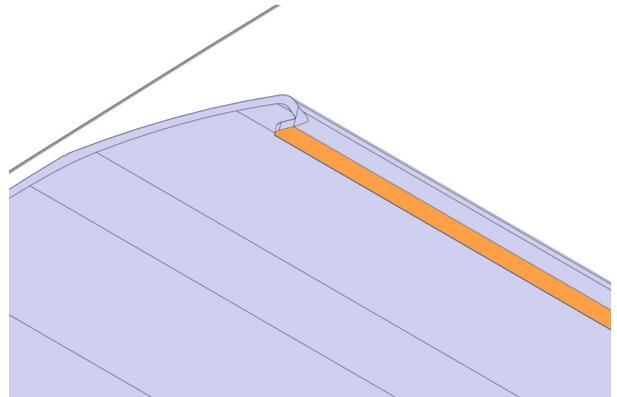
1. Open the parcel rack door.



2. Remove the old rubber bumper strip.



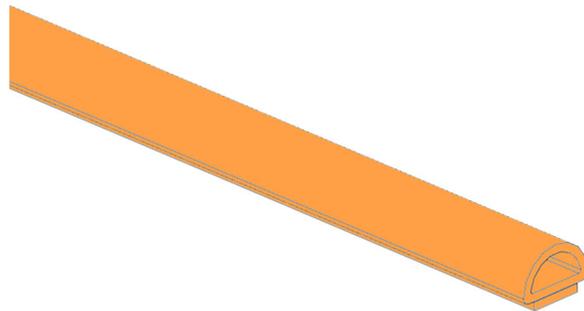
3. Clean the surface with alcohol.



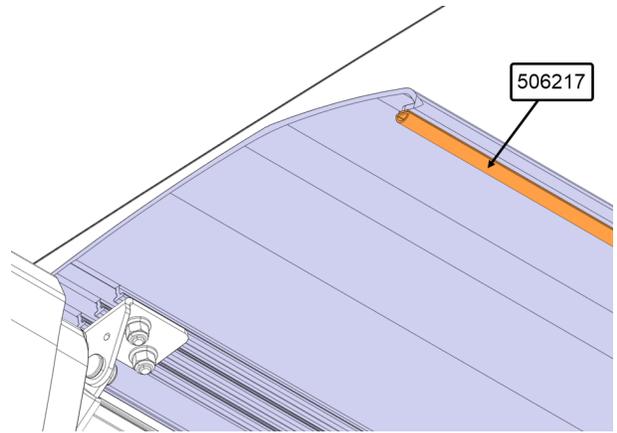
4. Cut a length of a new strip of rubber 506217.

Length:

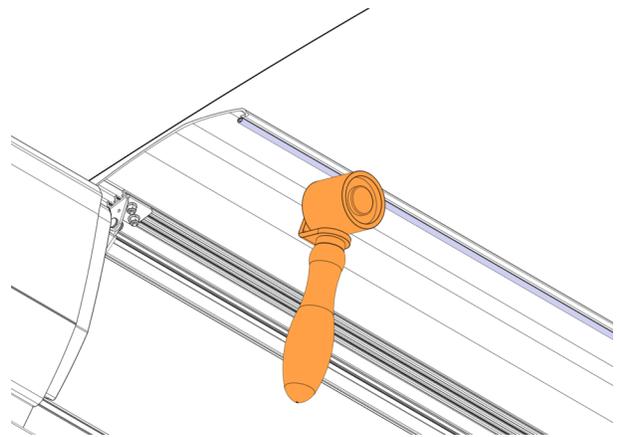
- 1654 mm (65.1 in)
- 1269 mm (49.9 in)



5. Install the new rubber 506217.



6. Roll to exert pressure on the new rubber strip.



7. Repeat on all parcel rack doors.

PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State [Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 1 ½ hours (1.5) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB24-02".

OTHER

VBC Bulletin	N/A
Fail Code	18.15
Defect Code	09
Syst. Cond	B
Causal Part	506105

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.