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### SERVICE LITERATURE

Visit our web site at [www.prevostcar.com](http://www.prevostcar.com) for part and service information including online parts ordering and technical publications.

Paper copies of the following service literature are available on request and at low cost.

- \* **Maintenance Manual**
- \* **Operator's Manual**
- \* **Parts Manual**
- \* **Service Center Directory**

Vehicle serial number is required to order literature.

Phone:

**United States:** 1 800 621-5519

**Canada:** 1 800 463-8876

Email:

**United States:** *function.prevostparts.orders@volvo.com*

**Canada:** *prevostparts.commandes@volvo.com*

Mail :

**United States:**

PREVOST PARTS  
2250 Point Blvd, Suite 410  
Elgin, Illinois  
60123

**Canada:**

PREVOST PARTS  
2955-A Watt Street  
Sainte-Foy, (Quebec)  
Canada G1X 3W1

## **NOTICE**

### **DECLARATION OF THE MANUFACTURING DEFECTS TO THE GOVERNMENT OF THE UNITED STATES**

If you believe that your vehicle has defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Prevest.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer, or Prevest Car Inc.

To contact NHTSA you may either call the Auto Safety Hotline toll-free at **1-800-424-9393** (or **366-0123** in Washington, D.C. area) or write to:

**NHTSA  
U.S. Department of transportation  
Washington, D.C. 20590.**

You can also obtain other information about motor vehicle safety from the Hotline.

### **DECLARATION OF THE MANUFACTURING DEFECTS TO THE CANADIAN GOVERNMENT**

If you live in Canada, and if you believe that your vehicle has a safety defect, you should immediately inform Transport Canada and Prevest. You may write to:

**Transport Canada  
Box 8880  
Ottawa, Ontario, K1G 3J2**

### **DECLARATION OF THE MANUFACTURING DEFECTS TO PREVOST.**

In addition to notify the NHTSA (or Transport Canada), please contact Prevest at **1-418-831-2046**. Or you may write to:

**Prevest  
After-sales service department  
850 Olivier Road,  
Saint-Nicolas (Quebec)  
Canada, G7A 2N1**

