# **SECTION 00: GENERAL INFORMATION**

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#### 1. FOREWORD

This manual includes procedures for diagnosis, service, maintenance and repair for components of the H3 series coaches or VIP model listed on the front cover page.

This manual should be kept in a handy place for ready reference by the technician. If properly used, it will meet the needs of the technician and owner.

Information provided in Section 1 through 24 pertains to standard equipment items, systems and components as well as the most commonly used optional equipment and special equipment offered on the coach models covered by this manual.

At the beginning of each section; a Table of Contents and a list of illustrations give the page number on which each subject begins and where each figure is located.

Coach operating information is provided in a separate Operator's Manual. Audio/Video system operator instructions are also included in a separate manual.

More specific information on engine and transmission operating, maintenance, and overhaul information is contained in the applicable engine or transmission service manual published by the engine or transmission manufacturer. Engine and transmission parts information is contained in the applicable engine or transmission parts catalog published by the engine or transmission manufacturer.

All information, illustrations and specifications contained in this manual are based on the latest product information available at the time of publication approval. The right is reserved to make product changes at any time without notice.

**Note:** Typical illustrations may be used; therefore minor illustration difference may exist when compared to actual parts or other publications.

Prevost Car occasionally sends Maintenance Information, Warranty Bulletins, Safety Recalls or other literature to update users with the latest service procedures. They are issued, when required, to supplement or supersede information in this manual. Update sheet should be filled out and bulletins should be filed at the end of their respective section for future reference.

#### 2. SCHEMATICS

Vehicle AIR SCHEMATICS and ELECTRICAL SCHEMATICS are provided in the technical publications box. Refer to those schematics for detailed circuit information or during diagnosis.

# 3. PRECAUTIONS TO BE OBSERVED BEFORE WELDING

# ⚠ CAUTION ⚠

Precautions are to be observed before welding to minimize the risk of <u>major and costly damage</u> caused to the vehicle electronic components.

#### NOTE

Execute procedure no: PR10177-233 "MULTIPLEX MODULES DISCONNECTION PROCEDURE PRIOR TO WELDING"

# ⚠ CAUTION ⚠

For vehicles equipped with a WCL system, disconnect electronic controller connector.

# ⚠ CAUTION ⚠

Cover electronic control components and wiring to protect from hot sparks, etc.

# ⚠ CAUTION ⚠

Position welding machine ground clamp as close as possible to the work. Ensure that the welding machine ground return clamp is well secured and makes a good electrical contact with a large metallic area of the chassis located as close as possible to the welding point.

# ⚠ CAUTION ⚠

Do not use TIG welding process on the vehicle. This high frequency current process can seriously damage the electronic components.

### STEEL - STEEL WELDING

**Caution:** Before welding, disconnect electronic modules and battery terminals.

**Warning:** Welding surfaces must be free of scale, slag, rust, paint, grease, humidity or other foreign material that would render welding impossible.

**Warning:** Only a qualified and experienced person must do welding.

- FCAW (Flux Cored Arc Welding) process;
- Electrode wire conforms to A5.20 AWS (American Welding Society) specifications;
- E4801T-9-CH, type electrode wire with 0,045" diameter (1,14 mm);

Material Thickness	Voltage	Current	Wire Feed Rate	Shielding Gas
1/8" to ½"	26 ± 2 volts	260 Amps	450 ipm. approx.	75% argon – 25% CO2 or 100% CO2

If necessary and with great care to prevent perforating the material, it is possible to use a conventional electric arc welding machine according to the following specifications:

- SMAW (Shielded Metal-Arc Welding) process;
- Welding rod conforms to A5.1 of AWS (American Welding Society) specifications; E 7018 type welding rod with 1/8" diameter (3,2 mm).
- Current: 100 amperes to 150 amperes; optimum at 120 amps.

It is important to grind weld bead starts and stops and also to grind arc strikes from surfaces.

#### STEEL - STAINLESS STEEL OR STAINLESS STEEL - STAINLESS STEEL WELDING

**Caution:** Before welding, disconnect electronic modules and battery terminals.

**Warning:** Welding surfaces must be free of scale, slag, rust, paint, grease, humidity or other foreign material that would render welding impossible.

Warning: Only a qualified and experienced person must do welding.

- GMAW (Gas Metal-Arc Welding) process;
- Welding wire conforms to AWS (American Welding Standards) A5.9 specifications;
- 308LSi type welding wire with 0.035" diameter (0,9 mm);

#### STEEL - STAINLESS STEEL WELDING

Steel Thickness	SS Thickness	Voltage	Current	Wire Feed Rate	Shielding Gas
Less than 1/8"	Any type	20±1.5 volts	130±15 Amps	290 ipm approx.	90% He, 7.5% Ar, 2.5% CO2
1/8" and more	Any type	22±1.5 volts	160±15 Amps	330 ipm approx.	90% He, 7.5% Ar, 2.5% CO2

### STAINLESS STEEL - STAINLESS STEEL WELDING

SS Thickness	Voltage	Current	Wire Feed Rate	Shielding Gas
Any type	20 ± 1.5 volts	130 ± 15 Amps	290 ipm approx.	90% He – 7.5% Ar, 2.5% CO2

If necessary and with great care to prevent perforating the material, it is possible to use a conventional electric arc welding machine according to the following specifications:

- · SMAW (Shield Metal-Arc Welding) process;
- Welding rod conforms to AWS (American Welding Standards) A5.4 specifications; 308L-17 type welding rod with 3/32" diameter (2,4 mm);
- Current: 50 amperes to 90 amperes, optimum at 60 amperes.

It is important to grind weld bead starts and stops and also to grind arc strikes from surfaces.

#### 4. SAFETY NOTICE

This maintenance manual has been prepared in order to assist skilled mechanics in the efficient repair and maintenance of PREVOST vehicles.

This manual covers only the procedures as of manufacturing date.

Safety features may be impaired if other than genuine PREVOST parts are installed.

Torque wrench tightening specifications must be strictly observed. Locking devices must be installed or replaced by new ones, where specified. If the efficiency of a locking device is impaired, it must be replaced.

This manual emphasizes particular information outlined by the wording and symbols:

**Warning**: Identifies an instruction which, if not followed, could cause personal injuries.

**Caution**: Outlined an instruction which, if not followed, could severely damage vehicle components.

**Note:** Indicates supplementary information needed to fully complete an instruction. Although, the mere reading of such information does not eliminate the hazard, understanding of the information will promote its correct use.

### 4.1 DATA PLATES AND CERTIFICATIONS

Delay and confusion can be avoided by placing the complete vehicle identification number of the coach and the serial numbers of the engine on parts orders and correspondence. Also, the transmission, axles, power steering pump chassis and other major components are identified by serial numbers.

#### 4.1.1 Engine

#### Volvo D13 Engine

Volvo D13 engine serial and model numbers are stamped on the cylinder head (Figure 1).

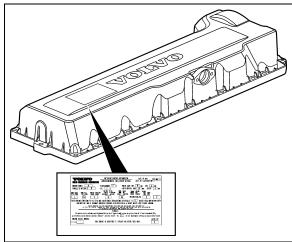


FIGURE 1: VOLVO D13 ENGINE DATA PLATE 00052

#### 4.1.2 Transmission

The transmission identification plate is located:

Allison - on the oil level dipstick side.

I-Shift - on the transmission housing, on the vehicle R.H. side.

The identification plate shows the transmission serial number, part number (assembly number), and model number. Use all three numbers when ordering parts.

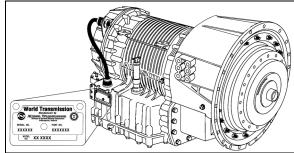


FIGURE 2: WORLD TRANSMISSION

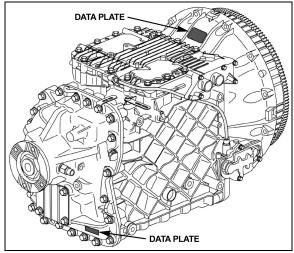


FIGURE 3: I-SHIFT TRANSMISSION

#### 4.1.3 Drive Axle

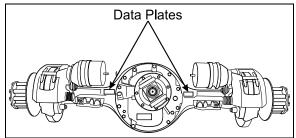


FIGURE 4: TYPICAL SERIAL & MODEL NUMBERS 110

#### 4.1.4 Front Axle

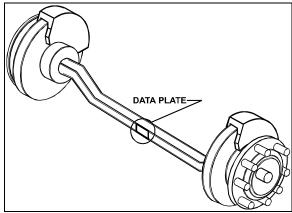


FIGURE 5 : I-BEAM AXLE TYPICAL SERIAL AND MODEL NUMBERS

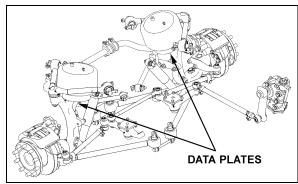


FIGURE 6: ISS TYPICAL SERIAL & MODEL NUMBERS0025

#### 4.1.5 Power Steering Pump

#### Volvo D13 Engine

Power steering pump is mounted on the engine and located underneath the air compressor (Figure 7).

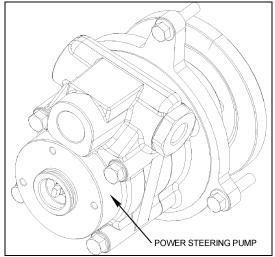


FIGURE 7: POWER STEERING PUMP

#### 4.1.6 Coach Final Record

The Coach Final Record is a record of all data pertaining to the assembly of the coach. This record is shipped to the new customer via a courier company. Retain this record in the company records office for reference and safe-keeping.

### 4.1.7 Safety Certification

Coach components meet specifications and standards as follows:

- Material and parts conform to ASTM and/or SAE standards in effect at the time of manufacture.
- All factory-installed interior materials meet FMVSS 302 for fire resistance.
- Certified according to Provincial, State and Federal Safety standards (Canadian and US) BMCSS, FMVSS, and CMVSS.

Other applicable certification labels are affixed to the component.

### 4.1.8 DOT Certification Label

This certifies that coaches manufactured by Prevost Car Inc., comply with all Federal Motor Vehicle Safety Standards at the time of manufacture. The DOT Certification label is affixed on the wall, behind the driver's seat.



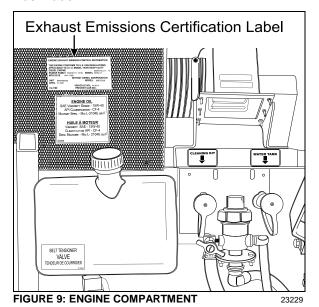
FIGURE 8: DOT CERTIFICATION PLATE

## 4.1.9 Fuel Tank Label

The fuel tank label is molded on the side of the fuel tank. To read this label, unscrew the fuel tank access panel nuts located at the left in the condenser compartment.

### 4.1.10 EPA Engine Label

The exhaust emission certification label affixed above the oil reserve tank certifies that the engine conforms to federal and any state exhaust emission regulations (Figure 9). It gives the operating conditions under which certification was made.



4.1.11 Vehicle Identification Number (VIN)

The seventeen digit vehicle identification number (VIN) is located on a plate (Figure 10) located on the windshield frame pillar (driver's side). The VIN is visible from the outside of the coach. Make sure the correct vehicle identification number is given when ordering replacement parts. Using the VIN when ordering parts will facilitate processing.

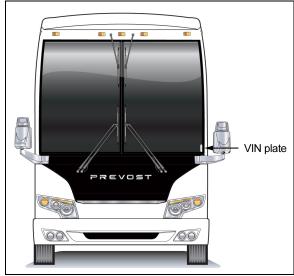


FIGURE 10 : VEHICLE I.D.

18680

**Note**: Record the VIN in the coach documentation and keep with company records. The VIN will normally be used for vehicle registration and for obtaining vehicle insurance coverage.

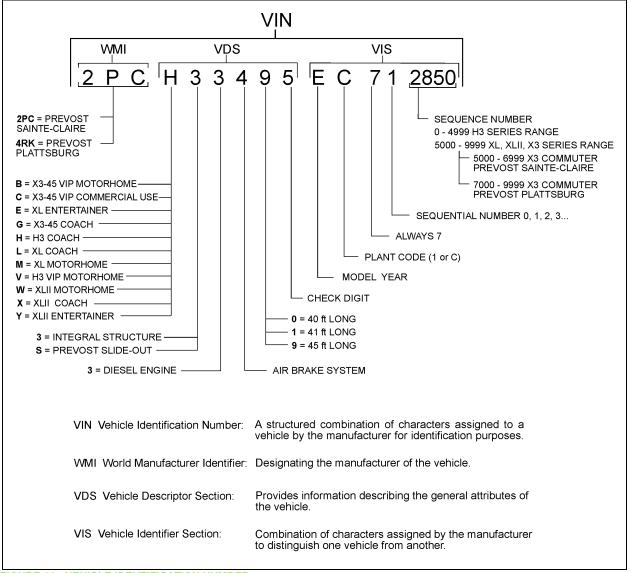


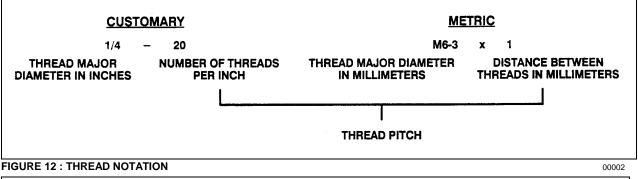
FIGURE 11: VEHICLE IDENTIFICATION NUMBER

YEAR	CODE	YEAR	CODE	YEAR	CODE
2000	Y	2006	6	2012	С
2001	1	2007	7	2013	D
2002	2	2008	8	2014	Е
2003	3	2009	9	2015	F
2004	4	2010	Α	2016	G
2005	5	2011	В	2017	Н

#### 5. FASTENERS

Most commonly used metric fastener strength property classes are 9.8 and 10.9 with the class identification embossed on the head of each bolt. Customary (inch) strength classes range from grade 2 to 8 with radial line identification embossed on each bolt head actual grade (i.e., a grade 7 bolt will have 5 embossed radial lines on the bolt head). Some metric nuts will be marked with single digit strength identification numbers on the nut face. Figure 13 shows the different strength markings. When replacing metric

fasteners, be careful to use fasteners of the same or greater strength than the original fasteners (the same number marking or higher). It is also important to select replacement fasteners of the correct size. Correct replacement fasteners are available through the parts division. Some metric fasteners available in after-market parts sources were designed to metric standards of countries other than the United States and may be of a lower strength, may not have the numbered head marking system, and may be of a different thread pitch.



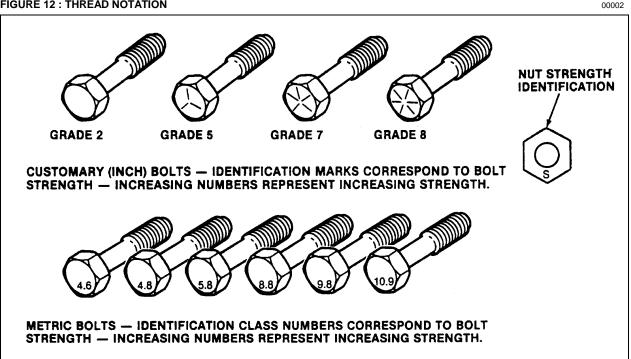


FIGURE 13: BOLT STRENGTH MARKINGS

The metric fasteners used on the coach are designed to new standards and may not yet be manufactured by some non-domestic fastener suppliers. In general, except for special applications, the common sizes and pitches are:

- M 8 X 1.25;
- M 10 X 1.5;
- M 12 X 1.75;
- M 14 X 2;

## 5.1 STANDARD TORQUE SPECIFICATIONS

The following table lists the standard tightening torques for bolts and nuts, relating tightening torque to thread diameter. Use the following table as a general guide for tightening torques. Use this table only for the bolts and nuts which do not require a specific torque value. All of the values are for use with dry solvent-cleaned threads.

TYPE	DESCRIPTION	THREAD	GRADE	RECOMMEN TORQUE	IDED	
	BLOOKII HOK	TIMEND	ONDE	lbf-ft (dry) otherwise specified		
				Tolerance: ±	10%	
SAE	1/4-20	unc	5	100	lbf-in (dry)	
SAE	1/4-20	unc	8	143	lbf-in (dry)	
SAE	1/4-28	unf	5	115	lbf-in (dry)	
SAE	1/4-28	unf	8	163	lbf-in (dry)	
SAE	5/16-18	unc	5	210	lbf-in (dry)	
SAE	5/16-18	unc	8	305	lbf-in (dry)	
SAE	5/16-24	unf	2	120	lbf-in (dry)	
SAE	5/16-24	unf	5	230	lbf-in (dry)	
SAE	5/16-24	unf	8	325	lbf-in (dry)	
SAE	3/8-16	unc	5	31		
SAE	3/8-16	unc	8	44		
SAE	3/8-24	unf	5	35		
SAE	3/8-24	unf	8	50		
SAE	7/16-14	unc	5	50		
SAE	7/16-14	unc	8	70		
SAE	7/16-20	unf	5	55		
SAE	7/16-20	unf	8	78		
SAE	1/2-13	unc	5	75		
SAE	1/2-13	unc	8	107		
SAE	1/2-20	unf	5	85		
SAE	1/2-20	unf	8	120		
SAE	9/16-12	unc	5	109		
SAE	9/16-12	unc	8	154		
SAE	9/16-18	unf	5	122		
SAE	9/16-18	unf	8	172		
SAE	5/8-11	unc	5	151		
SAE	5/8-11	unc	8	211		
SAE	5/8-18	unf	5	170		
SAE	5/8-18	unf	8	240		

**Section 00 : GENERAL INFORMATION** 

TYPE	DESCRIPTION	THREAD	GRADE	RECOMMENDED TORQUE
				lbf-ft (dry) otherwise specified
				Tolerance: ±10%
SAE	3/4-10	unc	5	266
SAE	3/4-10	unc	8	376
SAE	3/4-16	unf	5	298
SAE	3/4-16	unf	8	420
SAE	7/8-9	unc	5	430
SAE	7/8-9	unc	8	607
SAE	7/8-14	unf	5	470
SAE	7/8-14	unf	8	670
METRIC	M6 X 1		nut 9 / screw 8.8	7
METRIC	M6 X 1		nut 10 / screw 10.9	9
METRIC	M8 X 1.25		nut 9 / screw 8.8	16
METRIC	M8 X 1.25		nut 10 / screw 10.9	22
METRIC	M10 X 1.5		nut 9 / screw 8.8	32
METRIC	M10 X 1.5		nut 10 / screw 10.9	43
METRIC	M12 X 1.75		nut 9 / screw 8.8	60
METRIC	M12 X 1.75		nut 10 / screw 10.9	74
METRIC	M14 X 2		nut 9 / screw 8.8	90
METRIC	M14 X 2		nut 10 / screw 10.9	120
METRIC	M16 X 2		nut 9 / screw 8.8	140
METRIC	M16 X 2		nut 10 / screw 10.9	190
METRIC	M16 X 1.5		nut 10 / screw 10.9	230
METRIC	M20 X 2.5		nut 9 / screw 8.8	275
METRIC	M20 X 2.5		nut 10 / screw 10.9	450
METRIC	M20 X 1.5		nut 10 / screw 10.9	465
METRIC	M22 X 2.5		nut 9 / screw 8.8	345
METRIC	M22 X 2.5		nut 10 / screw 10.9	493
METRIC	M24 X 3		nut 9 / screw 8.8	475
METRIC	M24 X 3		nut 10 / screw 10.9	640

#### 5.2 SELF-LOCKING FASTENERS

A self-locking fastener is designed with an interference fit between the nut and bolt threads. This is most often accomplished by distortion of the top thread of an all-metal nut or bolt or by using a nylon patch on the threads. A nylon insert or the use of adhesives may also be used as a method of interference between nut and bolt threads (Figure 14).

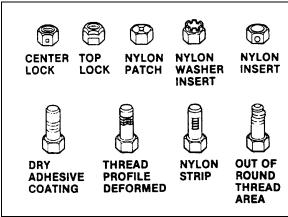


FIGURE 14 : SELF-LOCKING FASTENERS

#### 5.3 RECOMMENDATIONS FOR REUSE

Clean, rust-free self-locking fasteners may be reused as follows:

- a) Clean dirt and other foreign matter from the fastener;
- b) Inspect the fastener to ensure there is no crack, elongation, or other sign of fatigue or over tightening. If there is any doubt, replace with a new self-locking fastener of equal or greater strength;
- c) Assemble parts and hand start fastener;
- d) Observe that, before the fastener seats, it develops torque per the chart in table two. If there is any doubt, replace with a new self-locking fastener of equal or greater strength;
- e) Tighten the fastener to the torque specified in the applicable section of this manual;

Fasteners which are rusty or damaged should be replaced with new ones of equal or greater strength.

5	SELF-LOCKING FASTENER TORQUE CHART											
METRIC		6 & 6.3	8		10	)	1	2		14	16	20
NUTS AND	Nm	0.4	0.8		1.4	1	2	.2		3.0	4.2	7.0
ALL-METAL BOLTS	Lbf-in	4.0	7.0		12	<u>-</u>	1	8		25	35	57
ADHESIVE OR NYLON	Nm	0.4	0.6		1.2	2	1	.6		2.4	3.4	5.6
COATED BOLTS	Lbf-in	4.0	5.0		10	)	1	4		20	28	46
US STANDARD		.250	.312	-	.375	.4	37	.50	0	.562	.625	.750
NUTS AND	Nm	0.4	0.6		1.4	1	.8	2.4	4	3.2	4.2	6.2
ALL-METAL BOLTS	Lbf-in	4.0	5.0		12	1	5	20	)	27	35	51
ADHESIVE OR NYLON	Nm	0.4	0.6		1.0	1	.4	1.8	3	2.6	3.4	5.2
COATED BOLTS	Lbf-in	4.0	5.0		9.0	1	2	15	5	22	28	43

00004

#### 5.4 SIX LOBED SOCKET HEAD

Six lobed socket head (Torx) fasteners are used in some applications on vehicles covered in this manual. The tools designed for these fasteners are available commercially. However, in some cases, if the correct tool is not available, a hex socket head wrench may be used.

to get equivalent number of:	ATION	meter/sec² (m/s²) meter/sec²	UE	newton-meters (N·m)	<b>£</b>	kilowatts (kW)	R STRESS	kilopascals (kPa) kilopascals		oules (J) oules (J = one W's)	IT lumens/meter² (lm/m²)	:ITY kilometers/hr (km/h)	
by	ACCELERATION	0.305	TORQUE	0.113	POWER	0.746	PRESSURE OR STRESS	0.249 6.895	ENERGY OR WORK	1 055.0 1.356 3 600 000.0 or 3.6 x 10 <sup>6</sup>	LIGHT 1.076	VELOCITY 1.609	
Multiply		Foot/sec <sup>2</sup> Inch/sec <sup>2</sup>		Pound-inch		Horsepower		inches of water Pounds/sq. in.		BTU Foot-pound kilowatt-hour	Foot candle	Miles/hour	
to get equivalent number of:		millimeters (mm) meters (m) meters	kilometers (km)		millimeters* (mm²) centimeters² (cm²) meters² (m²) meters²		mm³ cm³	liters liters liters meters³ (m³)		kilograms (kg) kilograms (kg) ton (t)	newtons (N) newtons newtons	Degree Celsius (C)	160 200 160 200 100 100
by	LENGTH	25.4 0.305 0.914	1.609	AREA	645.2 6.45 0.093 0.836	VOLUME	16 387.0 16.387	0.016 0.946 3.785 0.765	MASS	0.453 907.18 0.907	FORCE 9.807 0.278 4.448	<b>TEMPERATURE</b> (†0F − 32) ÷ 1.8	32 98.6 120 120 120 120 120 120 120 120 120 120
Multiply		Inch Foot Yard	0		Inch² Foot² Yard²		Inch <sup>3</sup>	Quart Gallon Yard <sup>3</sup>		Pound Ton Ton	Kilogram Ounce Pound	Degree Fahrenheit	-40 -20 -20 -20 -20 -20 -20 -20 -20 -20 -2

FIGURE 15: METRIC - US STANDARD CONVERSION TABLE

FRACTIONS	DECIMAL IN.	METRIC MM	FRACTIONS	DECIMAL IN.	METRIC MM
1/64	.015625	.39688	33/64	.515625	13.09687
1/32	.03125	.79375	17/32	.53125	13.49375
3/64	.046875	1.19062	35/64	.546875	13.89062
1/16	.0625	1.58750	9/16	.5625	14.28750
5/64	.078125	1.98437	37/64	.578125	14.68437
3/32	.09375	2.38125	19/32	.59375	15.08125
7/64	.109375	2.77812	39/64	.609375	15.47812
1/8	.125	3.1750	5/8	.625	15.87500
9/64	.140625	3.57187	41/64	.640625	16.27187
5/32	.15625	3.96875	21/32	.65625	16.66875
11/64	.171875	4.36562	43/64	.671875	17.06562
3/16	.1875	4.76250	11/16	.6875	17.46250
13/64	.203125	5.15937	45/64	.703125	17.85937
7/32	.21875	5.55625	23/32	.71875	18.25625
15/64	.234375	5.95312	47/64	.734375	18.65312
1/4	.250	6.35000	3/4	.750	19.05000
17/64	.265625	6.74687	49/64	.765625	19.44687
9/32	.28125	7.14375	25/32	.78125	19.84375
19/64	.296875	7.54062	51/64	.796875	20.24062
5/16	.3125	7.93750	13/16	.8125	20.63750
21/64	.328125	8.33437	53/64	.828125	21.03437
11/32	.34375	8.73125	27/32	.84375	21.43125
23/64	.359375	9.12812	55/64	.859375	21.82812
3/8	.375	9.52500	7/8	.875	22.22500
25/64	.390625	9.92187	57/64	.890625	22.62187
13/32	.40625	10.31875	29/32	.90625	23.01875
27/64	421875	10.71562	59/64	.921875	23.41562
7/16	.4375	11.11250	15/16	.9375	23.81250
29/64	.453125	11.50937	61/64	.953125	24.20937
15/32	.46875	11.90625	31/32	.96875	24.60625
31/64	.484375	12.30312	63/64	.984375	25.00312

FIGURE 16: CONVERSION CHART