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BODYWORK SOFTWARE UPDATE 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

VIN		
The following Volvo Bus 9700 Model Year 2009 to 2012		
3CET2M621 <u>95133518</u>	3CET2S229 <u>B5142239</u>	3CET2S222 <u>B5148853</u>
3CET2M626 <u>95134115</u>	3CET2S220 <u>B5148253</u>	3CET2S226 <u>B5148855</u>
3CET2M62X <u>A5140469</u>	3CET2S226 <u>B5148435</u>	3CET2S22X <u>C5152652</u>

DESCRIPTION

The vehicles involved in this safety recall campaign may come to a sudden stop caused by automatic parking brake application if wheelchair lift door is not completely closed. The bodywork software needs to be updated as soon as possible.

If you do not have the ability or the required tooling to perform this bulletin, please contact your Prevest Service Center or Authorized Service Provider to schedule an appointment at your earliest convenience. Please mention Safety Recall SR12-59. A complete list of all 135+ affiliated Prevest service points is available on www.prevestcar.com/network.

Prevest Service Centers		
Quebec	850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1	Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046
British Columbia	6537 River Road Delta, BC V4K 5B9	Tel.: 1-604-940-3306
New Jersey	201 South Avenue South Plainfield, New Jersey 07080	Toll free phone: 1-800-223-0830 Tel.: 1-908-222-7211
Florida	6931 Business Park Blvd. North Jacksonville, Florida 32256	Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555
Tennessee	800 South Cartwright Street Goodlettsville, Tennessee 37072	Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881
Texas	15200 Frye Road Fort Worth, Texas 76155-2702	Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250
California	3384 De Forest Circle Mira Loma, California 91752	Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550

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PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

Technicians: Please access **VBC Remote** and **download latest Bodywork Software** (Bus type and chassis number are required to order the new SW). When completed, please review door brake wiring to ensure that vehicle cannot be moved while wheelchair lift door is open.

WARRANTY

This modification is covered by Prevest's normal warranty. The working time required to perform this warranty bulletin is approximately one (1) hour. As a matter of normal service process, your Prevest Service Center or Prevest Certified Service Provider will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time.

Please contact your Prevest Service Center or your Prevest Certified Service Providers for additional information and to schedule an appointment at your earliest convenience. Please mention Safety Recall SR12-59.

OTHER

VBC Bulletin	C8869
Fail Code	6-27-1
Defect Code	4-49
System Condition	R
Causal Part	21427769



PREVOST

**Safety Recall
Certification Sheet
(Ref: Sr12-59)**

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001



SERIAL NUMBER: _____

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regard to Safety Recall #12-59 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature :	_____	Signature :	_____
Date:	_____	Date:	_____

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____

BUSINESS: _____

ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form