

Volvo Bus Corporation

Warranty Bulletin WB10-58

Date Expiration Group No. Page **07.2010 07.2012 237 014 1(3)**

VOLVO D13 ENGINE – OIL SEEPAGE AT UNIT INJECTOR HARNESS PASS THROUGH FITTING

(Ref.: FSB 237-014)

9700 (B13R)

VEHICLES' SERIAL NUMBERS INVOLVED

| VIN | MAL HOWIDENO INVOLVED | | |
|-----|--|---|---|
| _ | 2009 3CET2M62795127142 3CET2M62995127143 3CET2M62095127144 3CET2M62095127371 3CET2M62095127372 3CET2M62095127372 3CET2M62095129166 3CET2M62095129167 3CET2M62095129167 3CET2M62095132072 3CET2M62695132072 3CET2M62895132074 3CET2M62895132074 3CET2M6295132075 3CET2M62795132076 3CET2M62995132857 3CET2M62995132857 3CET2M62095132858 3CET2M62095132859 3CET2M62095132860 3CET2M62995132861 | 2009 3CET2M62895133287 3CET2M62X95133288 3CET2M62195133289 3CET2M62895133290 3CET2M62X95133291 3CET2M62195133292 3CET2M62395133293 3CET2M62595133294 3CET2M62595133296 3CET2M626595133296 3CET2M626595133513 3CET2M626595133514 3CET2M626595133515 3CET2M62695133516 3CET2M62895133517 3CET2M62795133881 3CET2M62795133880 3CET2M62995133881 3CET2M62995133882 3CET2M62295133883 | 2010 3CET2M626A5135799 3CET2M629A5135800 3CET2M620A5135801 3CET2M622A5135802 3CET2M624A5135803 3CET2M626A5135804 3CET2M628A5135805 3CET2M628A5135856 3CET2M62XA5136017 3CET2M62XA5136019 3CET2M62XA5136019 3CET2M62XA5136020 3CET2M62XA5136020 3CET2M62XA5136031 3CET2M62XA5136130 3CET2M62A5136130 3CET2M62A5136376 3CET2M62PA5136377 3CET2M62PA5136379 3CET2M62OA5136379 |
| | 3CET2M62495132072 3CET2M62695132073 3CET2M62895132074 3CET2M62X95132075 3CET2M62195132076 3CET2M62395132077 3CET2M62795132857 3CET2M62995132858 3CET2M62095132859 3CET2M62795132860 | 3CET2M62995133296 3CET2M62295133513 3CET2M62495133514 3CET2M62695133515 3CET2M62895133516 3CET2M62X95133517 3CET2M62195133518 3CET2M62795133880 3CET2M62995133881 3CET2M62095133882 | 3CET2M621A5136018 3CET2M623A5136019 3CET2M62XA5136020 3CET2M621A5136021 3CET2M62XA5136129 3CET2M626A5136130 3CET2M628A5136131 3CET2M625A5136376 3CET2M627A5136377 3CET2M629A5136378 3CET2M620A5136379 3CET2M627A5136380 3CET2M624A5136384 3CET2M62XA5136391 3CET2M625A5136391 3CET2M625A5136393 3CET2M625A5136393 3CET2M627A5136394 3CET2M625A5136395 3CET2M629A5136396 3CET2M629A5136396 3CET2M620A5136396 |
| | | | 3CET2M622A5136397 3CET2M624A5136398 3CET2M626A5136399 3CET2M629A5136400 |



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DESCRIPTION

On the vehicles affected by this bulletin, it is necessary to clean and seal the unit injector harness pass through fitting due to oil seepage.

This bulletin involves Volvo D13 engines with serial number from 916225 up to 931976 included.

Please contact your Prevost Service Center or Authorized Service Provider for additional information and to schedule an appointment at your earliest convenience. Please mention Warranty Bulletin WB10-58. A complete list of the Prevost service points is available on www.prevostcar.com/network.

Prevost Action Service System (PASS) 1 800 463-7738

| Regional Service Managers | | | |
|---------------------------|--|------------------------|--|
| Brian Godfroid | Washington State, British Columbia, Alberta, Saskatchewan, Manitoba | 1 866 770-8892 | |
| Tommy Nolet | New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island | 1 800 65-PREVO (77386) | |
| Dave Langlois | Delaware, Maryland, Washington DC. Virginia, West Virginia, North Carolina, Michigan, Pennsylvania, New Jersey, Ohio, Kentucky | 1 866-95-PREVO (77386) | |
| Kevin Laughlin | Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana, | 1 800 38-PREVO (77386) | |
| James Malcomb | Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska | 1 800 83-PREVO (77386) | |
| Tom Munds | Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming | 1 877 55-PREVO (77386) | |
| Fernando Martinez | California, Nevada, Oregon | 1 800 95-PREVO (77386) | |
| Bryan Joy | Florida, Georgia, Alabama, South-Carolina | 1 866 61-PREVO (77386) | |
| Jean Ruel | Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine | 1 800 380-7738 | |
| Sylvain St-Amant | Ontario, Quebec | 1 888 634-5171 | |
| Bill Jensen | Hawaii, Motor Home and shell division | 1 800 99-PREVO (77386) | |



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| Prevost Service Centers | | | |
|-------------------------|--|---|--|
| Quebec | 850, chemin Olivier Saint-Nicolas, Quebec G7A 2N1 | Toll free phone: 1-866-870-2046 Tel.: 1-418-831-2046 | |
| British Columbia | 6537 River Road Delta, BC V4K 5B9 | Tel.: 1-604-940-3306 | |
| New Jersey | 201 South Avenue South Plainfield, New Jersey 07080 | Toll free phone: 1-800-223-0830 Tel.: 1-908-222-7211 | |
| Florida | 6931 Business Park Blvd. North Jacksonville, Florida 32256 | Toll free phone: 1-800-874-7740 Tel.: 1-904-886-4555 | |
| Tennessee | 800 South Cartwright Street Goodlettsville, Tennessee 37072 | Toll free phone: 1-877-299-8881 Tel.: 1-615-299-8881 | |
| Texas | 15200 Frye Road Fort Worth, Texas 76155-2702 | Toll free phone: 1-866-773-8678 Tel.: 1-817-685-0250 | |
| California | 3384 De Forest Circle Mira Loma, California 91752 | Toll free phone: 1-800-421-9958 Tel.: 1-951-360-2550 | |

| Prevost Parts Customer Service | | | | |
|--|--|--|--|--|
| US Prevost Parts Customer Service | 2200 Point Blvd., Suite 100 Elgin, Illinois 60123 | Toll free phone: 1-800-621-5519 Coach Tel.: 1-847-844-7680 | | |
| Prevost Canadian Parts Customer Service | 2955-A, avenue Watt Quebec, Quebec G1X 3W1 | Toll free phone: 1-800-463-8876 Phone: 1-418-653-0948 Parts | | |

PROCEDURE

Service technicians, for the complete procedure, refer to Volvo document **FSB237-014**, **Oil Seepage at Unit Injector Harness Pass-Through Fitting** available on Impact.

ESTIMATED TIME

The estimated time required to perform this warranty bulletin is approximately 0.5 hour if being done simultaneously with other current D13 engine bulletins. As a matter of normal service process, your Prevost Service Center or Authorized Service Provider will also check for other repair measures which might be applicable to your vehicle and this may increase the required total service time.

WARRANTY

This modification is covered by Prevost's normal warranty and will be performed at no charge.

Please contact your Prevost Service Center or your Prevost Certified Service Providers for additional information and to schedule an appointment at your earliest convenience. Please mention WB10-58.

TELL US WHAT YOU THINK!

We are interested in hearing your comments or suggestions regarding this bulletin. Please e-mail them to: TechnicalPublications@volvo.com

Volvo Bus engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.