

PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001

WARRANTY BULLETIN


Wb11-17A



DATE : MAY 2011	SECTION : 18 - Body
EXPIRATION: MAY 2013	
SUBJECT : JAMMED LATCH – RADIATOR DOOR AND DPF ACCESS DOOR	

REVISION : A THIS WARRANTY BULLETIN SUPERSEDES PREVIOUS VERSION.
Expiration date MAY 2011 corrected to MAY 2013

APPLICATION

Model	VIN
H3-41, H3-45 Coach Model Year : 2010 - 2011	 <p>All vehicle in the following range on which a warranty bulletin notification exists :</p> <p>From 2PCVS349XAC71 1600 up to 2PCH3349XAC71 1719 incl.</p>
VIP H3-45 Motorhome Model Year : 2010 - 2011	<p>All vehicle in the following range on which a warranty bulletin notification exists :</p> <p>From 2PCVS3493AC71 1602 up to 2PCV33493BC71 1694 incl.</p>
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by letter or email, indicating the Vehicle Identification Number (VIN) of their involved vehicles.</p>	

DESCRIPTION

On the vehicles affected by this bulletin, it is necessary to check the radiator door latches (2) and the DPF access door latch (1) for proper functioning.

FAILURE CAUSE: The faceplate hole may be slightly out of round or too small.

FAILURE CONSEQUENCE: Jamming of the latch bolt into the faceplate is likely to happen, preventing the latch bolt to return to its normal position with the spring action once the door is closed. As a result, the door may give the impression that it is properly closed and secured. The door could open by itself while the vehicle is traveling.

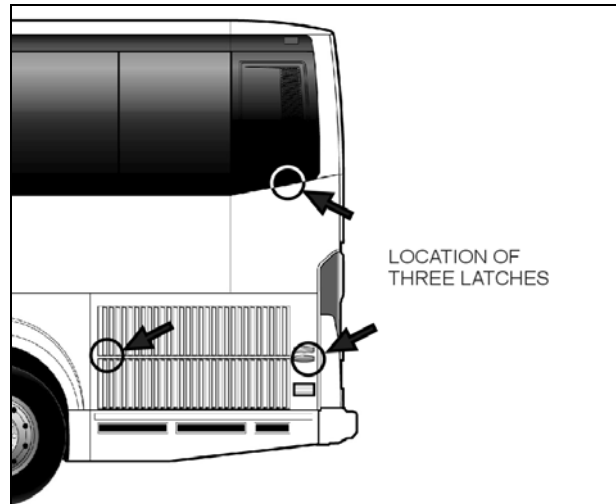
PROCEDURE



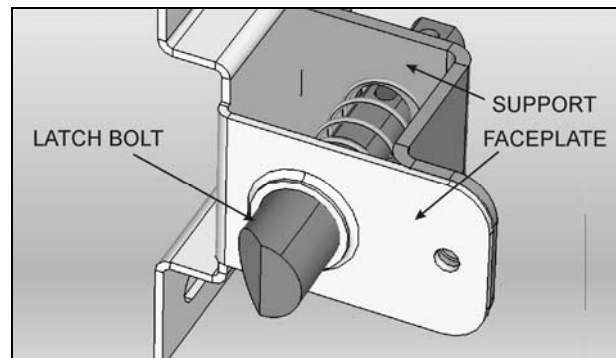
DANGER

Park vehicle safely, apply parking brake, stop engine and set battery master switch(es) to the OFF position prior to working on the vehicle.

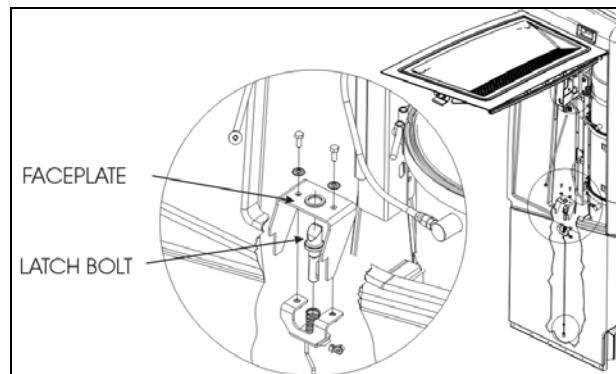
1. Locate the three latches with the image on the right.
2. Open the radiator. Locate the two radiator door latches.



3. Check that there is a small play between the latch bolt and the faceplate. Validate that the latch bolt can move freely and that it returns to its normal position with the spring action when released. If the latch functions properly, no repair is required.



4. Proceed to the same verification for the DPF access door latch.
5. If the latches do not function properly, repair as follows.
6. Dismount the support, remove the latch bolt and enlarge the faceplate hole slightly using a $\text{Ø}3/4$ inch ($\text{Ø}19\text{mm}$) reamer or drill bit.
7. Reinstall the latch, apply a thin coat of lubricant and check for proper functioning.



WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you ½ hour (0.5hr) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 11-17".

OTHER

Fail Code	18-05
Defect Code	32
System Condition	B
Causal Part	287391