# **Warranty Bulletin**

**WB14-83** 

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LCM ECU, Software update. 9700 (B13R)

# MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

# NOTICE TO SERVICE CENTERS Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website. Model VIN Volvo 9700 us/can Model Year: 2013 - 2014 From: 3CET2S226D5159597up to 3CET2S224E5163729 incl.

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

### DESCRIPTION

On the vehicles affected by this bulletin, the LCM module was pre-programmed with a wrong software version that allows WIG WAG (flashing of the front headlights) functionality.

Since this functionality is not available to the North American market, the vehicles LCM must be updated with the correct software version at the next service occasion.

### **PROCEDURE**



# **DANGER**

Before working on the vehicle, park vehicle safely, apply parking brake and stop the engine.

- 1) Verify that the Tech Tool have the latest version installed or at least version 2.02.96.
- 2) Pull the fuses F12 and F22 for MCM (A36). For further information see identity 133756329 in Impact.
- 3) Connect with Tech Tool and update LCM (MID 216) with the latest available software (operation 17026-3).
- 4) Re-install fuses and verify exterior lights operation.
- 5) Disconnect Tech Tool.

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## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

### WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0 hr.) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at <a href="https://www.prevostcar.com">www.prevostcar.com</a> (under Service \ Warranty section). Use Claim Type: "Bulletin" and select "Warranty Bulletin "WB 14-83".

### **OTHER**

| VBC Bulletin | S6385    |
|--------------|----------|
| Fail Code    | 06.05    |
| Defect Code  | 09       |
| Syst. Cond.  | В        |
| Causal Part  | 21043962 |

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E-mail us at <u>technical publications\_prev@volvo.com</u> and type "ADD" in the subject to receive our warranty bulletins by e-mail.

Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.