

## PREVOST

# WARRANTY BULLETIN

**WB15-38A** 

DATE: AUGUST 2015 SECTION: 23 - Accessories

**EXPIRATION: AUGUST 2017** 

SUBJECT: WASHER FLUID HOSE SUPPORT

Revision A This bulletin supersedes all previous versions.

Aug. 24, 2015: Corrected release date to august.

### **APPLICATION**

#### NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

SYSTEM available on Service / Warranty tab of Prevost website.			
Model	VIN	VIN. REACTOR STATEMENT PREVOST CAR INC. TALEMETER STATEMENT (S.C. CARAM)	
X3-45 coaches Model Year : 2015	From 2P	CG33496 <u>F</u> C73 <u><b>5793</b> up to 2PCG33495<u>F</u>C73<u><b>5851</b> incl.</u></u>	
	The following individual vehicles:		
X3-45 VIP commercial use Model Year : 2015	2PCC33497 <u>F</u> 2PCC33492 <u>F</u> 2PCC33494 <u>F</u> 2PCC33497 <u>F</u>	C73 <u>5792</u> , 2PCCS3496 <u>F</u> C73 <u>5794</u> , 2PCCS3498 <u>F</u> C73 <u>5800</u> , C73 <u>5803</u> , 2PCCS3495 <u>F</u> C73 <u>5804</u> , 2PCCS3497 <u>F</u> C73 <u>5805</u> , C73 <u>5806</u> , 2PCC33494 <u>F</u> C73 <u>5807</u> , 2PCC33498 <u>F</u> C73 <u>5809</u> , C73 <u>5810</u> , 2PCC33496 <u>F</u> C73 <u>5811</u> , 2PCCS3494 <u>F</u> C73 <u>5812</u> , C73 <u>5820</u> , 2PCC33490 <u>F</u> C73 <u>5822</u> , 2PCCS3498 <u>F</u> C73 <u>5829</u> , PCCS3498 <u>F</u> C73 <u>5831</u> , 2PCCS3499 <u>F</u> C73 <u>5840</u>	
X3-45 VIP motorhomes Model Year : 2015	The following individual vehicles:  2PCBS3499 <u>F</u> C73 <u>5798</u> , 2PCBS3498 <u>F</u> C73 <u>5808</u> , 2PCBS3497 <u>F</u> C73 <u>5816</u> , 2PCBS3490 <u>F</u> C73 <u>5818</u>		

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

#### **DESCRIPTION**

On the vehicles affected by this bulletin, add an extrusion to the wiper arms to support the washer fluid hose.

#### **MATERIAL**

Order kit number **SP15-334** which includes the following parts:

Part No.	Description	Qty
300642	HOSE SPACER	2

NOTE	
Material can be obtained through regular channels.	

#### **PROCEDURE**



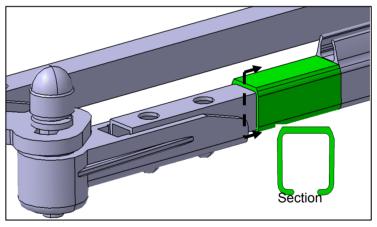
## **DANGER**

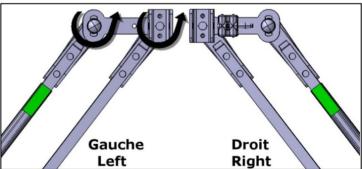
Park vehicle safely, apply parking brake, stop engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Locate the wiper arms on the vehicle.

For each wiper parallelogram assembly, install one extruded spacer #300642, Qty 2 on the arm having the washing fluid hose.

Important: Orient as shown, with slot underneath.





#### **PARTS / WASTE DISPOSAL**

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

#### **WARRANTY**

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0h) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at <a href="https://www.prevostcar.com">www.prevostcar.com</a> (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB15-38".

#### **OTHER**

VBC Bulletin	N/A
Fail Code	23.05
Defect Code	09
Syst. Cond	В
Causal Part	300642

Access all our Service Bulletins on https://secureus5.volvo.com/technicalpublications/en/pub.a sp

or scan the QR-Code with your smart phone.

E-mail us at **technicalpublications\_prev@volvo.com** and type "ADD" in the subject to receive our warranty bulletins by e-mail.

