

**PREVOST**

**WARRANTY  
BULLETIN**

**WB18-15**

|             |   |           |                |
|-------------|---|-----------|----------------|
| DATE :      | March 2018  | SECTION : | 23 ACCESSORIES |
| EXPIRATION: | August 2018   |           |                |
| SUBJECT :   | <b>MID140 INSTRUMENTS CLUSTER<br/>SOFTWARE UPDATE</b> |           |                |

First Release

03-22-2018

**APPLICATION**

| <b>NOTICE TO SERVICE CENTERS</b><br><i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>   |   |
|---|---|
| Model   | VIN   |
| H3-41, H3-45 coaches<br>Model Year : 2013 - 2017  | Specific vehicles among the following range<br>From 2PCH33499DC71 <u>2381</u> up to 2PCH33493HC71 <u>3774</u> incl.                   |
| H3-45 VIP motorhomes<br>Model Year : 2015   | 2PCVS3497 <u>FC712694</u>   |
| X3-45 Commuter<br>Model Year : 2014 - 2016  | 2PCG33495 <u>EC735590</u><br>2PCG33498 <u>EC735602</u><br>and<br>from 4RKG33497F973 <u>7001</u> up to 4RKG33491G973 <u>7299</u> incl. |
| X3-45 coaches<br>Model Year : 2014 - 2017   | Specific vehicles among the following range<br>From 2PCG33494EC73 <u>5659</u> up to 2PCG33490HC73 <u>6179</u> incl.                   |
| X3-45 coaches<br>Model Year : 2017  | Specific vehicles among the following range<br>From 4RKG33493H973 <u>7337</u> up to 4RKG33493H973 <u>7385</u> incl.                   |
| <b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b> |   |

## DESCRIPTION

On the vehicles affected by this bulletin, the instrument cluster software must be updated. This mandatory cluster software update will raise the primary and secondary air system “low pressure warning” set point.

Make an appointment at the nearest Prevest Service Center or Service Provider to have bulletin WB18-15 performed free of charge or using **Premium Tech Tool**, reprogram MID140 to the latest update available.

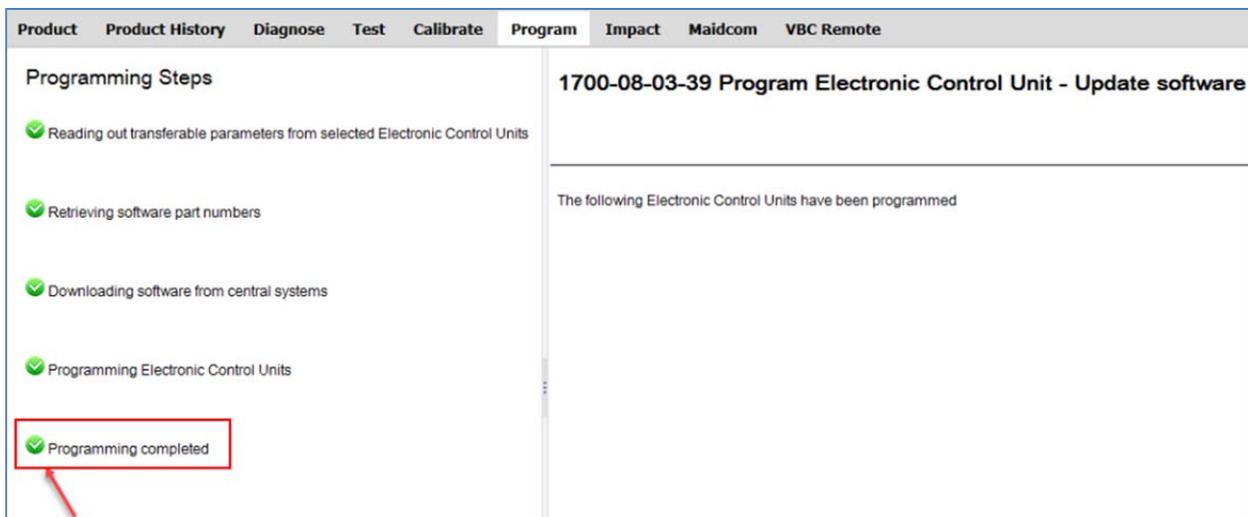
## PROCEDURE



### DANGER

Park vehicle safely, apply parking brake, stop engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

1. Using Premium Tech Tool, reprogram the instrument cluster (MID140) with the latest update available.
2. Confirm completion of the instruments cluster programming with the *Program > Update Software* screen.



## WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and 3/4 hour(s) (0.75) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevostcar.com](http://www.prevostcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB18-15".

## OTHER

|              |       |
|--------------|-------|
| VBC Bulletin | N/A   |
| Fail Code    | 23.04 |
| Defect Code  | 49    |
| Syst. Cond   | B     |
| Causal Part  |       |

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