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First Release 11-01-2018

MID140 SOFTWARE UPDATE- EBS SYSTEM 9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.		
Model	VIN	
Volvo 9700 us/can Model Year : 2019	From 3CET2V920 K 5 192292 up to 3CET2V923 K 5 192299 incl. And From 3CET2V92X K 5 192431 up to 3CET2V924 K 5 192439 incl.	

This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.

DESCRIPTION

On the vehicles affected by this bulletin, the instrument cluster software must be updated. This mandatory cluster software update will activate the ESP Pop-up, the ESP telltale and the Check lamp to notify the driver when an EBS system malfunction is detected.

Please make an appointment at the nearest Prevost Service Center or Service Provider to have bulletin WB18-82 performed free of charge or reprogram MID140 with the latest update available using **Premium Tech Tool**.

PROCEDURE



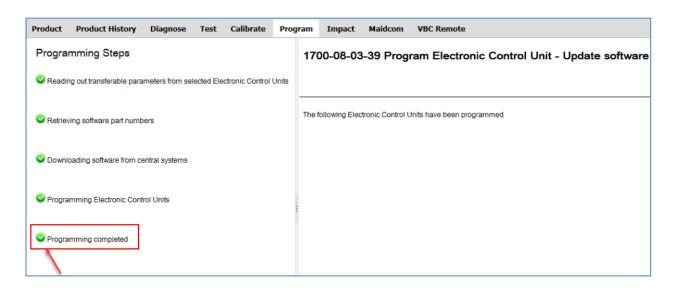
DANGER

Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

- 1. Using Premium Tech Tool, reprogram the instrument cluster (MID140) with the latest update available.
- 2. Confirm completion of the instruments cluster programming with the *Program > Update Software* screen.

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WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you 3/4 hour(s) (0.75) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB18-82".

OTHER

VBC Bulletin	S5800
Fail Code	23.04
Defect Code	49
Syst. Cond	В
Causal Part	N/A

Access all our Service Bulletins on http://techpub.prevostcar.com/en/

or scan the QR-Code with your smart phone.

E-mail us at <u>technical publications prev@volvo.com</u> and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.

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