



# PREVOST

## WARRANTY BULLETIN

**WB20-05** [État ]

DATE :	April 2020	SECTION :	18 BODY
EXPIRATION:	April 2022		
SUBJECT :	<b>SLIDE-OUT MANUAL WINDOWS, RETORQUE</b>		

First Release [État ]

04-13-2020

### APPLICATION

<b>NOTICE TO SERVICE CENTERS</b> <i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
X3-45 VIP commercial use Model Year : 2020	 2PCCS3495LC736544
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

### DESCRIPTION

On the vehicles affected by this bulletin retorque the monunting screws of the manual slide windows.

### MATERIAL

No material is needed to perform the bulletin.

## PROCEDURE



### DANGER

Park vehicle safely, apply parking brake, stop engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lock out & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

1. Apply a manual torque of 20 ft-lb to each of the nuts of the manual slide windows, image below;



## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and 45 minutes (45 min) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB20-05".

## OTHER

VBC Bulletin	N/A
Fail Code	09
Defect Code	18.07
Syst. Cond	B
Causal Part	471772

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