

SAFETY RECALL

SR21-80A

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Revision: A

03-09-2021

ALLISON TRANSMISSION C1 HUB FAILURE – TRANSMISSION CONTROL MODULE
SOFTWARE UPDATE
9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking recall status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of PrevoSt website.</i>	
Model	VIN
Volvo 9700 US/CAN Model Year : 2015 – 2020 equipped with Allison transmission	Specific vehicles within the following range: 3CET2V227 F5170550 up to 3CET2V921 L5199379 incl.
This recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this recall, an update of the TCM (transmission control module) is required.

The work will be performed by authorized Allison Transmission Distributors & Dealers by March 19, 2021.

Allison Transmission repair procedure: 2021FA01

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OTHER

VBC Bulletin	N/A
Fail Code	07.00-1
Defect Code	49
Syst.Cond.	R
Causal Part	572138

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