

SAFETY RECALL

SR21-81A

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Revision: A

03-09-2021

ALLISON TRANSMISSION C1 HUB FAILURE – TRANSMISSION CONTROL MODULE
REPROGRAMMING AND C1 HUB REPLACEMENT
9700 (B13R)

MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking recall status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of PrevoSt website.</i>	
Model	VIN
Volvo 9700 US/CAN Model Year: 2015 – 2020 equipped with Allison transmission	Vehicle 3CET2S222D5159595 (2013) and specific vehicles within the following range: 3CET2V229F5170551 up to 3CET2V929L5198321 incl.
This recall does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this recall, an update of the TCM (transmission control module) is required and the replacement of the C1 hub is required.

The work will be performed by authorized Allison Transmission Distributors & Dealers by March 19, 2021.

Allison Transmission repair procedure: 2021FA02

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OTHER

VBC Bulletin	N/A
Fail Code	07.00-1
Defect Code	09
Syst.Cond.	R
Causal Part	572138

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