

**PREVOST**

**WARRANTY BULLETIN**

**WB21-09**

DATE:	September 2021	SECTION:	23 ACCESSORIES
EXPIRATION:	September 2023		
SUBJECT:	<b>INTERFERENCE BETWEEN THE WIPER ARM AND THE WIPER BLADE</b>		

First Release

09-23-2021

**APPLICATION**

<b>NOTICE TO SERVICE CENTERS</b> <i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevost website.</i>	
Model	VIN 
X3-45 coaches Model Year: 2020 - 2022	From <b><u>2PCG33492LC736497</u></b> up to <b><u>2PCG33492NC736695</u></b> incl.
X3-45 coaches Model Year: 2020 - 2021	From <b><u>4RKG33496L9737664</u></b> up to <b><u>4RKG33493M9737767</u></b> incl.
X3-45 Commuter Model Year: 2020	<b><u>4RKJ33496L9737721</u></b>
X3-45 VIP commercial use Model Year: 2020 - 2022	From <b><u>2PCCS3491LC736492</u></b> up to <b><u>2PCCS349XNC736722</u></b> incl.
X3-45 VIP motorhomes Model Year: 2020 - 2022	From <b><u>2PCBS3497LC736508</u></b> up to <b><u>2PCBS3497NC736723</u></b> incl.
<b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b>	

**DESCRIPTION**

On the vehicles affected by this bulletin, follow this procedure to correct a possible interference between the wiper arm and the wiper blade.

## PROCEDURE



### DANGER

Park vehicle safely, apply parking brake, stop engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lock out & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

1. On both wiper arm assemblies, disconnect the windshield washer fluid hoses from the nozzles.

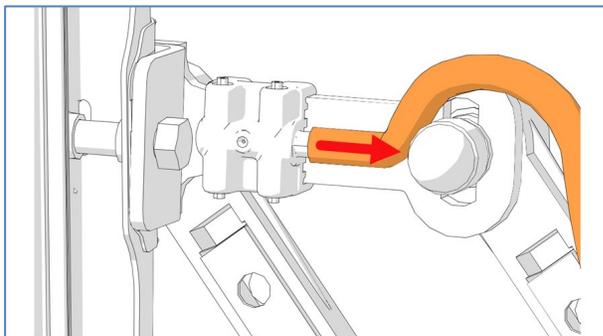


Figure 1

2. On both wiper arm assemblies, detach the hose holders. Take care not to damage the wiper arm paint.



Figure 2

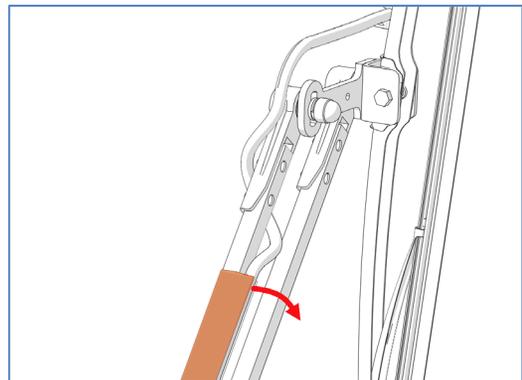


Figure 3

3. Reinstall the hose holder so that the hose groove is located as follows:
  - On the street side wiper arm assembly, the hose groove is located on the street side of the arm.
  - On the curb side wiper arm assembly, the hose groove is located on the curb side of the arm.

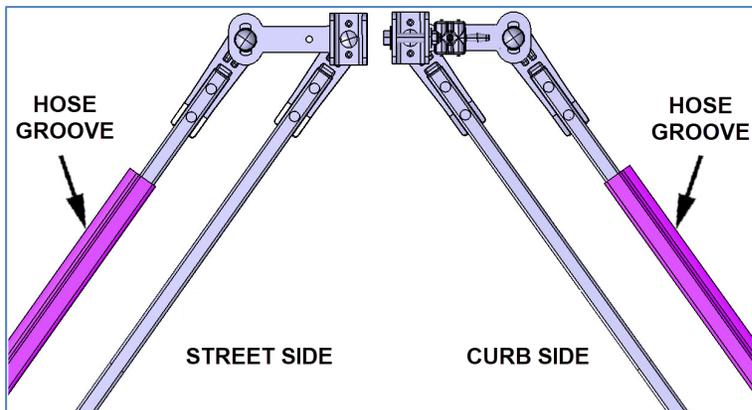


Figure 4 : AS SEEN FROM INSIDE



Figure 5

4. On the street side wiper arm assembly, route the windshield washer as shown and connect to the nozzle (Figure 6).

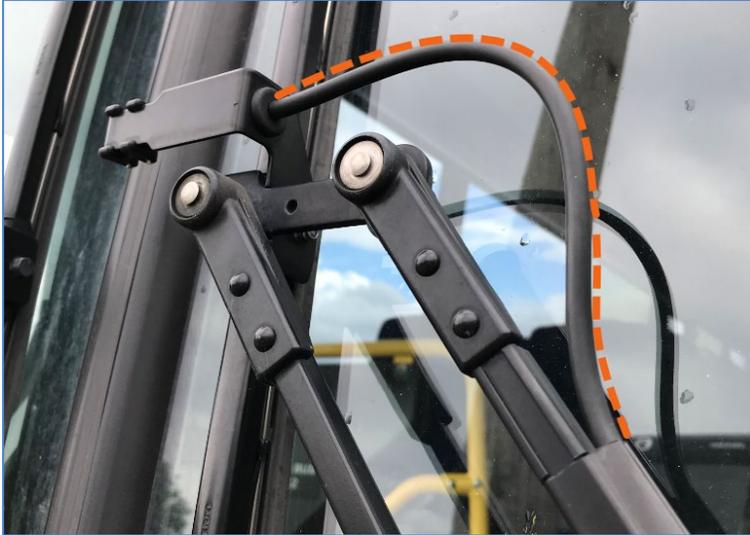


Figure 6 : STREET SIDE WIPER ARM

5. On the curb side wiper arm assembly, route the windshield washer as shown and connect to the nozzle (Figure 7).



Figure 7 : CURB SIDE WIPER ARM

6. Test the windshield washer system to make sure it does not leak.

## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you 1/4 hour (0.25) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevostcar.com](http://www.prevostcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB21-09".

## OTHER

VBC Bulletin	N/A
Fail Code	23.05
Defect Code	09
Syst. Cond	B
Causal Part	800216

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