

# Warranty Bulletin

# WB23-84

Date	Expiration	Group	No.	Page
04.2023	04.2024			1(6)

First Release

04-04-2023

ROOF EMERGENCY HATCHES NEEDS TO BE REPOSITIONED PROPERLY  
9700 (B13R)


## MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED

<i>NOTICE TO SERVICE CENTERS</i>	
<i>Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevest website.</i>	
<b>Model</b>	<b>VIN</b>
Volvo 9700 US Model Year: 2018 to 2020	From 3CET2V925J5190990 up to 3CET2W425N5207581 incl.
<b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b>	

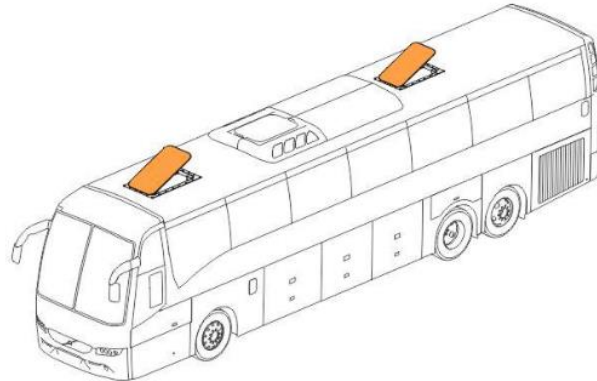
## DESCRIPTION

On the vehicles affected by this bulletin, one or both roof hatches may need to be rotated 180 degrees so the latches are facing the rear of the vehicle.

## PROCEDURE

 <b>DANGER</b>
Park vehicle safely, apply parking brake, stop the engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle. Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

- 1) Locate the 2 roofs safety hatches inside of the buses.



Correct opening positions shown

- 2) Each roof hatch needs to be located properly.

This image indicates the rear of the bus position for the hatch.



- 3) To remove and reposition roof hatch, we need to remove pins at hold down bar.



- 4) Remove hold down snap and remove pins from bar on both sides of hatch.



- 5) Reposition hatch and reinstall pins with snap rings.



6) New position of the hatch. Opening and operating properly after the 180 degrees rotation.



## PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State [Prov.]/ Federal)

## WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and .5 hour(s) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevestcar.com](http://www.prevestcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-84".

## OTHER

VBC Bulletin	S3043
Fail Code	18
Defect Code	09
Syst. Cond	B
Causal Part	22766817

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in the subject to receive our warranty bulletins by e-mail.



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