

PREVOST

WARRANTY BULLETIN

WB23-10B

DATE :	April 2023	SECTION :	23 ACCESSORIES
EXPIRATION:	April 2025		
SUBJECT :	CHANGE THE WCL BACK PLATE		

Revision: B

Part disposal info modified: plate must be returned

04-27-2023

APPLICATION

NOTICE TO SERVICE CENTERS

Verify vehicle eligibility by checking warranty bulletin status with **SAP** or via **ONLINE WARRANTY SYSTEM** available on Service / Warranty tab of Prevost website.

Model	VIN	
		VEHICLES :
Model Year: 2023		2PCH33490PC721358, 2PCH33499PC721361, 2PCH33490PC721362, 2PCH3349XPC721370, 2PCH33491PC721385, 2PCH33493PC721386, 2PCH33495PC721387, 2PCH33499PC721389, 2PCH33495PC721390, 2PCH33490PC721393, 2PCH33492PC721394, 2PCH33498PC721397, 2PCH3349XPC721398, 2PCH3349XPC721398, 2PCH3349XPC721398, 2PCH3349XPC721398, 2PCH33496PC721401, 2PCH33493PC721405, 2PCH33495PC721406, 2PCH33494PC721414, 2PCH3349XPC721417, 2PCH33491PC721421, 2PCH33493PC721422, 2PCH33499PC721425, 2PCH33490PC721426, 2PCH33496PC721429, 2PCH33496PC721432, 2PCH33498PC721433, 2PCH3349XPC721434, 2PCH33495PC721437, 2PCH33497PC721441, 2PCH33499PC721442.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.		

VOIDED SERIAL 2426

replaced

DESCRIPTION

On the vehicles affected by this bulletin, verify the WCL back plate, if it is not the correct one, order 863104 and replace it.

MATERIAL

Order the following KIT: WB23-10 which contain:

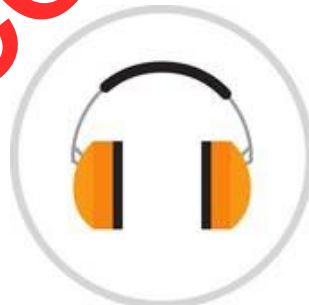
Part No.	Description	Qty
863104	KIT, PLATE, BRIDGEPLATE	1

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



**Safety
First!**

PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

YELLOW WCL PLATE

1. Open the WCL cartridge. If the yellow plate has two steps and is 280mm (11in) (Figure 1), remove it and replace it by the straight plate 863104.

Remove the 6 screws.



FIGURE 1

2. Replace it by the straight 248mm (9.75in) plate 863104. Secure it with the 6 screws (Figure 2).

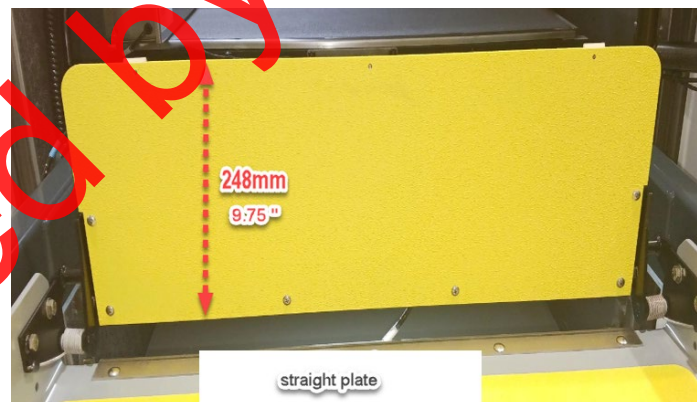


FIGURE 2

3. Close the WCL cartridge.

PARTS / WASTE DISPOSAL

All replaced parts must be returned to Prevest according to the Return Shipping Instructions available on <https://www.prevestcar.com/content/warranty-documents> for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

WARRANTY

This modification is covered by Prevest's normal warranty. We will reimburse you the parts and 30 Minutes (.5 hour) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevestcar.com (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB23-10B".

OTHER

VBC Bulletin	N/A
Fail Code	25.00
Defect Code	09
Syst. Cond	B
Causal Part	863104

Access all our Service Bulletins on <http://techpub.prevestcar.com/en/> or scan the QR-Code with your smart phone.



Are you a Vehicle owner? Email us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.

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