

PREVOST

WARRANTY BULLETIN

WB25-05

DATE :	April 2025	SECTION :	01 ENGINE
EXPIRATION:	December 2028		
SUBJECT :	REPROGRAM ENGINE ECM & ACM		

First Release

04-24-2025

APPLICATION

NOTICE TO SERVICE CENTERS <i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN 
H3-41, H3-45 coaches Model Year: 2017 - 2019	From 2PCH33497 <u>HC713616</u> up to 2PCH33490 <u>KC710466</u> incl.
H3-45 VIP motorhomes Model Year: 2017 - 2019	From 2PCVS3493 <u>HC713747</u> up to 2PCVS349X <u>KC720573</u> incl.
X3-45 coaches Model Year: 2017 - 2019	From 2PCG3349X <u>HC736092</u> up to 2PCG33494 <u>KC736399</u> incl. From 4RKG33497H <u>9737325</u> up to 4RKG33497K <u>9737557</u> incl.
X3-45 Commuter Model Year: 2018 - 2019	From 4RKJ33492J <u>9737485</u> up to 4RKJ3349XK <u>9737543</u> incl.
X3-45 VIP commercial use Model Year: 2017 - 2019	From 2PCCS3493 <u>HC736145</u> up to 2PCCS3499K <u>C736433</u> incl.
X3-45 VIP motorhomes Model Year: 2017 - 2019	From 2PCBS3492 <u>HC736181</u> up to 2PCBS3498K <u>C736421</u> incl.
Volvo 9700 US/CAN Model Year : 2016 - 2019	3CET2V921G5179655 From 3CET2V929H5 <u>184393</u> up to 3CET2V92XK <u>5192834</u> incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

DESCRIPTION

On the vehicles affected by this bulletin reprogram ECM & ACM modules and install the confirmation decal.

CORRECTIVE MEASURES

US Customer:

To ensure conformity with Environmental Protection Agency (EPA) and the California Air Resources Board (CARB) regulations, the certificate of emission and campaign completion label must fill and install by a Prevest representative or Prevest Certified Service Provider. Contact your nearest Prevest Service Center, Prevest Service Provider or Prevest Service/Sales Managers to schedule an appointment and have this modification performed at your earliest convenience.

A list of all Prevest Service Centers and Service Providers is available on:

<https://prevostcar.com/contact/parts-service-center>

Canada Customer:

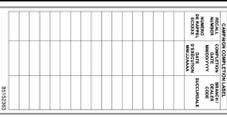
To ensure conformity with the Canadian Environmental Protection Act, 1999, the certificate of emission and campaign completion label must fill and install by a Prevest representative or Prevest Certified Service Provider. Contact your nearest Prevest Service Center, Prevest Service Provider or Prevest Service/Sales Managers to schedule an appointment and have this modification performed at your earliest convenience.

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<https://prevostcar.com/contact/parts-service-center>

MATERIAL

Order kit **WB25-05** which contains the following parts:

Part No	Description	Qty
7771942	CERTIFICATE OF EMISSIONS RECALL COMPLETION 	1
85152363	EMISSIONS RECALL – CAMPAIGN COMPLETION LABEL 	1

NOTE
 Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



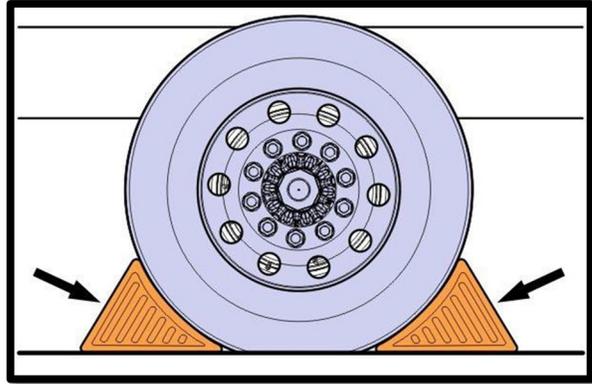
DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On the Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

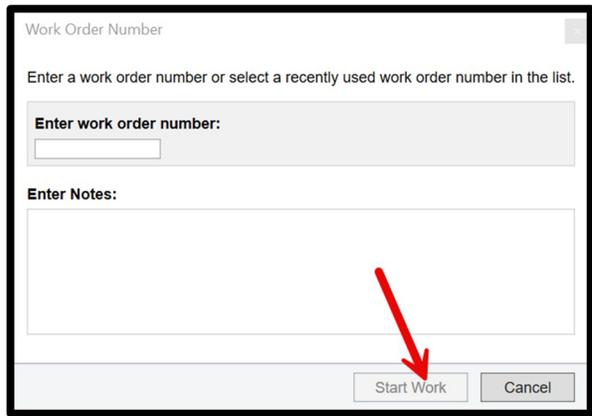
Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

SOFTWARE UPDATE

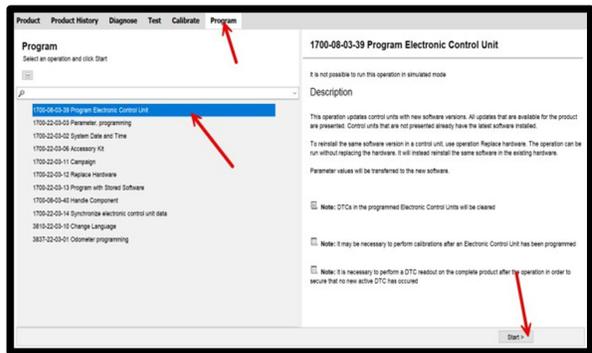
1. Secure the vehicle for service.
2. Apply the parking brake.
3. Place the transmission in neutral.
4. Install wheel chocks.



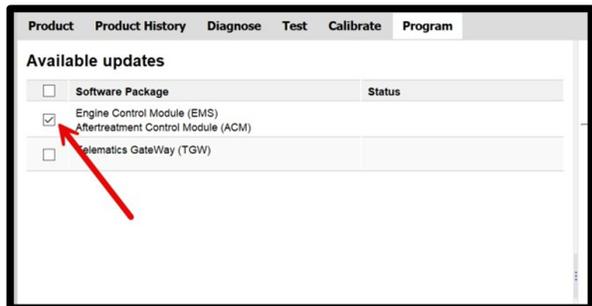
5. Turn on the ignition switch.
6. Log into PTT and connect to the truck.
7. Once the vehicle has been identified, enter the Work Order Number, then click Start Work.



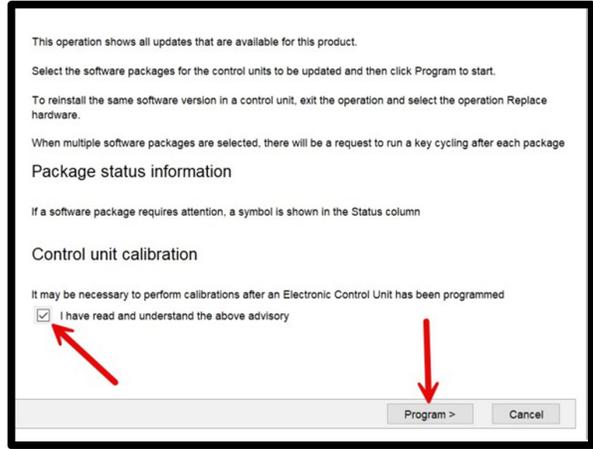
8. From the Main Menu select the Program tab, then select Program Electronic Control Unit 1700-08-03-39, then click Start.



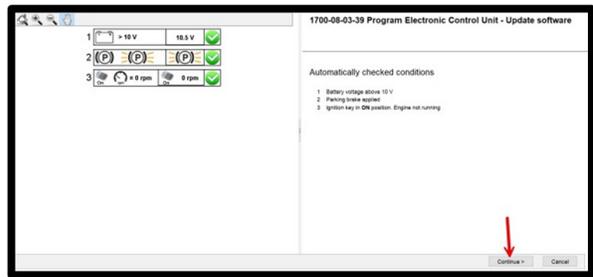
9. Select Engine Control Module (ECM) and Aftertreatment Control Module (ACM)



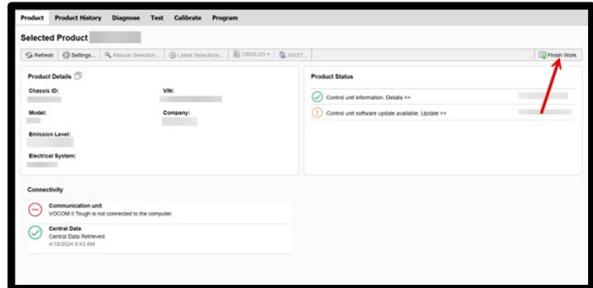
10. Check the Advisory Box, then click Program.



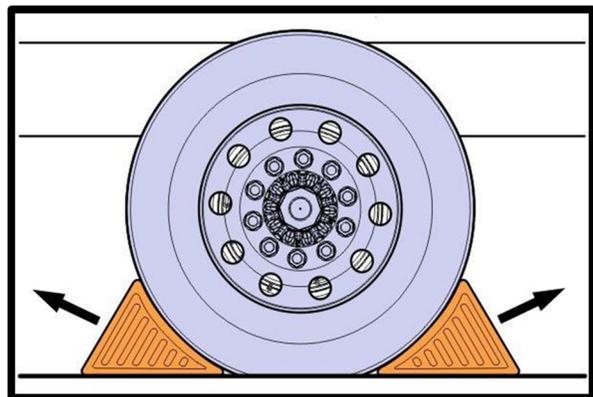
11. Certain conditions must be met to continue with the programming. Once all conditions are met, click Continue to start programming



12. Once programming has completed, clear any diagnostic trouble codes (DTC) and Finish Work



13. Remove wheel chocks



3. A Certificate of Emissions Recall Completion is also provided in the kit. Fill in the appropriate information and give the certificate to the customer/owner of the vehicle. An image of the certificate is included at the end of this document should the provided certificate be damaged. **Preferably, use the one included in the kit.**

PARTS / WASTE DISPOSAL

DO NOT RETURN THE REPLACED PARTS. Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour(s) (1.0) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under Service \ Warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB25-05".

OTHER

VBC Bulletin	N/A
Fail Code	01.00-2
Defect Code	09
Syst. Cond	B
Causal Part	3092091

Access all our Service Bulletins on
<http://techpub.prevostcar.com/en/>
or scan the QR-Code with your smart phone.



Are you a Vehicle owner? E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive warranty bulletins applicable to your vehicle(s) by e-mail.

CERTIFICATE OF EMISSIONS RECALL COMPLETION (should be kept in vehicle).

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Vehicle Emissions Recall – Proof of Correction/ Rappel d’émissions des véhicules – Preuve d’exécution																								
License Number/Numéro d'immatriculation	Make/Marque	Year Model/Année Modèle	Model/Modèle	Vehicle Identification Number/Numéro d'identification du véhicule <table border="1" style="width: 100%; height: 20px; border-collapse: collapse;"> <tr> <td style="width: 5%;"></td><td style="width: 5%;"></td> </tr> </table>																				
Manufacturer/Fabriquant:		Recall Number/Numéro de rappel:																						
The above described vehicle has been repaired, modified to address the Emissions Related Recall that is listed above / Ce véhicule a été réparé ou modifié dans le but de répondre au rappel inscrit ci-dessus concernant le contrôle des émissions.																								
Branch/Prevost representative Succursale/Représentant Prévost		Repair carried out at (<i>address, city, state/province</i>) Réparé à (<i>adresse, ville, province</i>)																						
<hr/> Authorized Signature/Signature du représentant autorisé X _____																								
Return this certificate to DMV only when required - otherwise keep in the vehicle / Conservez ce certificat dans le véhicule																								
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