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First Release

11-01-2018

## MID140 SOFTWARE UPDATE- EBS SYSTEM 9700 (B13R)

### MODEL YEAR(S) AND VEHICLE SERIAL NUMBERS (VIN) INVOLVED


NOTICE TO SERVICE CENTERS	
Verify vehicle eligibility by checking warranty bulletin status with <b>SAP</b> or via <b>ONLINE WARRANTY SYSTEM</b> available on Service / Warranty tab of Prevest website.	
Model	VIN
Volvo 9700 us/can Model Year : 2019	From 3CET2V920 <u>K5192292</u> up to 3CET2V923 <u>K5192299</u> incl. And From 3CET2V92X <u>K5192431</u> up to 3CET2V924 <u>K5192439</u> incl.
This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.	

### DESCRIPTION

On the vehicles affected by this bulletin, the instrument cluster software must be updated. This mandatory cluster software update will activate the ESP Pop-up, the ESP telltale and the Check lamp to notify the driver when an EBS system malfunction is detected.

Please make an appointment at the nearest Prevest Service Center or Service Provider to have bulletin WB18-82 performed free of charge or reprogram MID140 with the latest update available using **Premium Tech Tool**.

### PROCEDURE

 <b>DANGER</b>
Park vehicle safely, apply parking brake, stop engine. In the battery box, set the battery cut-off switch to the OFF position prior to working on the vehicle.

1. Using Premium Tech Tool, reprogram the instrument cluster (MID140) with the latest update available.
2. Confirm completion of the instruments cluster programming with the *Program > Update Software* screen.

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Product	Product History	Diagnose	Test	Calibrate	Program	Impact	Maidcom	VBC Remote
<b>Programming Steps</b> ✓ Reading out transferable parameters from selected Electronic Control Units ✓ Retrieving software part numbers ✓ Downloading software from central systems ✓ Programming Electronic Control Units ✓ Programming completed					<b>1700-08-03-39 Program Electronic Control Unit - Update software</b> The following Electronic Control Units have been programmed			

## WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you 3/4 hour(s) (0.75) of labor upon receipt of a warranty claim. Please submit claim via our Online Warranty System, available at [www.prevostcar.com](http://www.prevostcar.com) (under Service \ Warranty section). Use Claim Type: "Bulletin/Recall" and select "Warranty Bulletin WB18-82".

## OTHER

VBC Bulletin	S5800
Fail Code	23.04
Defect Code	49
Syst. Cond	B
Causal Part	N/A

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E-mail us at [technicalpublications\\_prev@volvo.com](mailto:technicalpublications_prev@volvo.com) and type "ADD" in the subject to receive our warranty bulletins by e-mail.



Prevost engages in a continuous program of testing and evaluating to provide the best possible product. Volvo Bus, however, is not committed to, or liable for updating existing products.