



PREVOST

SAFETY RECALL


SR24-33

DATE :	September 2024	SECTION :	18 BODY
SUBJECT:	INSPECT THE PASSENGER SEAT BELTS		

First Release

09-26-2024

APPLICATION

NOTICE TO SERVICE CENTERS	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of PrevoSt website.</i>	
Model	VIN
X3-45 coaches Model Year: 2024	 <p>From 2PCG33492RC734001 up to 2PCG33498RC734018 incl. From 2PCG33493RC736937 up to 2PCG33493RC736999 incl.</p>
<p>This Safety Recall does not necessarily apply to all the above-mentioned vehicles. Some vehicles may also have been modified before delivery. The owners of the vehicles affected by this recall will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

DESCRIPTION

On vehicles affected by this recall, inspect the automatic locking retractor of all passenger's seat belts. If the seat belts do not disengage, they must be replaced.

MATERIAL

Order the following parts:

Part No.	Description	Qty
867726	SAFETY BELT WITH ALR/ELR	AR
5001734	HEX NUT NYLON LOCK 7/16 X 20 GR8	AR

NOTE

Material can be obtained through regular channels.

SAFETY PRECAUTIONS

- Eye protection should always be worn when working in a shop.
- Rules for Personal Protection Equipment should always be respected. Wear your PPE including but not limited to the following:



Safety First!



PROCEDURE



DANGER

Park vehicle safely, apply parking brake, stop the engine. Prior to working on the vehicle, set the ignition switch to the OFF position and trip the main circuit breakers equipped with a trip button. On Commuter type vehicles, set the battery master switch (master cut-out) to the OFF position.

Lockout & Tag out (LOTO) must be performed during set-up, maintenance or repair activities. Refer to your local procedure for detailed information regarding the control of hazardous energy.

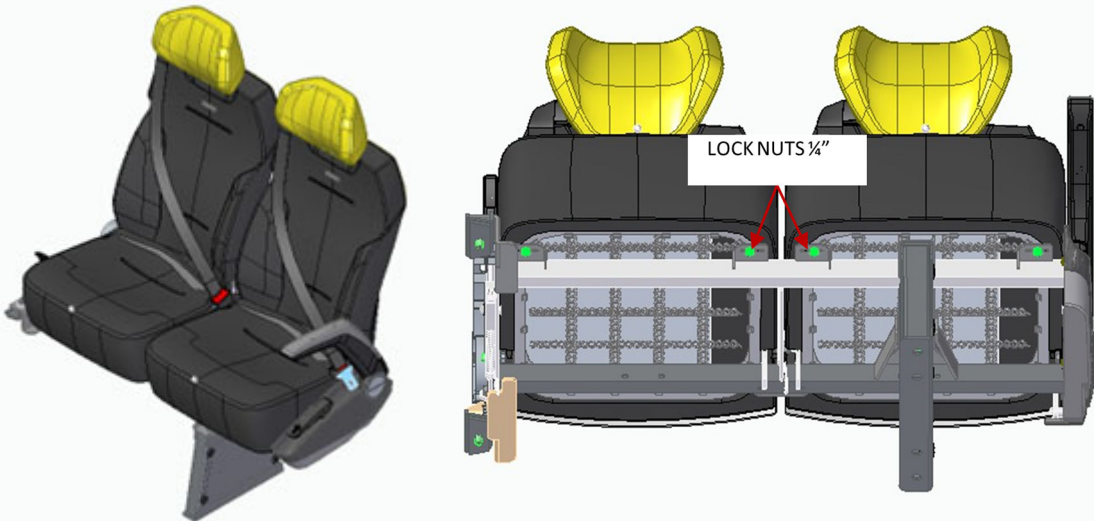
SEAT BELTS INSPECTION

1. Inspect the automatic locking retractor of all passenger's seat belts.
 - If the seat belt does not disengage go to the next step and replace the seat belt.
 - If the seat belt disengages, the procedure is complete.

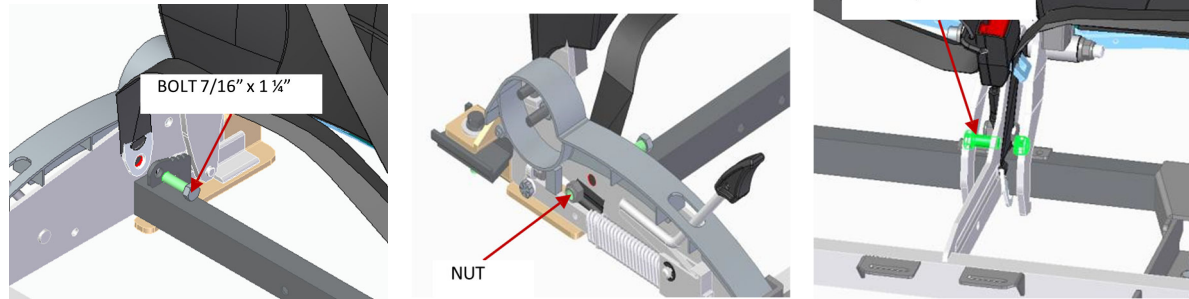


SEAT BELTS REPLACEMENT

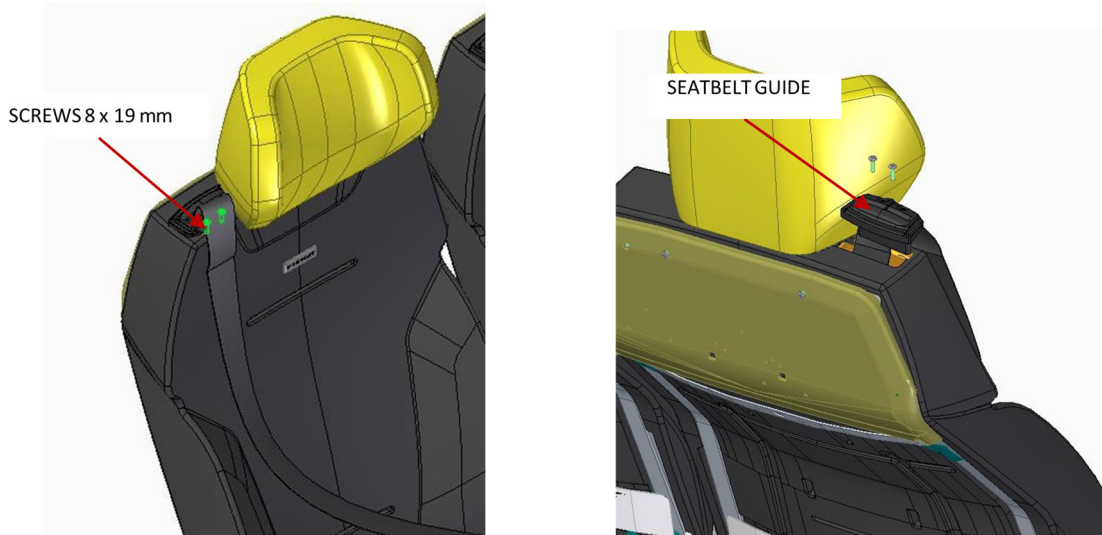
1. Remove the locknuts (2x per cushion) and remove the seat cushion.



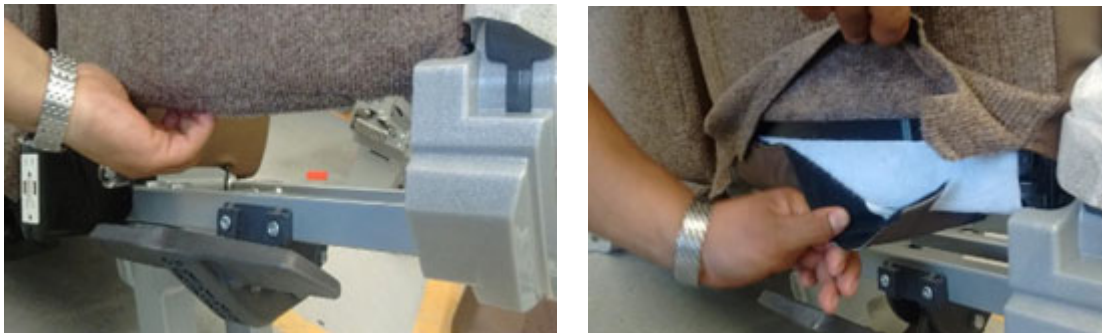
2. Remove the bolts (1x per belt) and the nuts (1x per belt) and remove the seat belt bracket from the lateral or central plate.



3. Remove the screws (2x per guide) to remove the plastic guide.



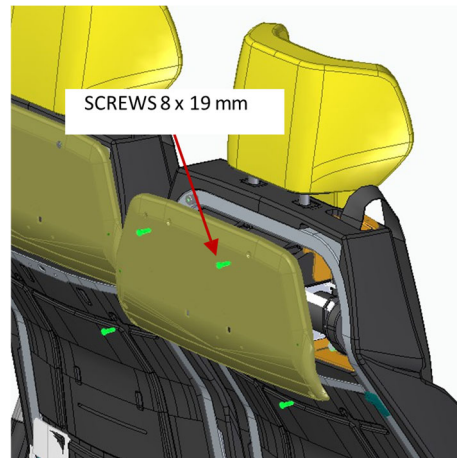
4. At the bottom of the backrest cover, detach the velcro.



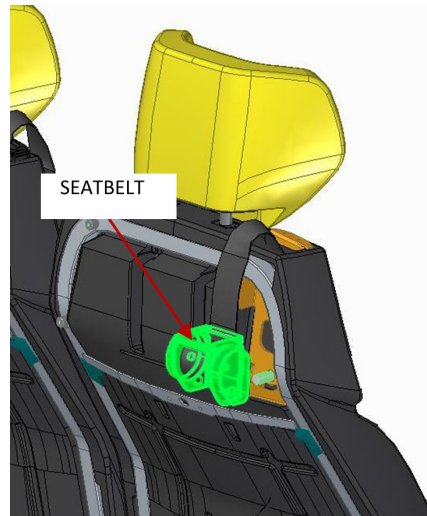
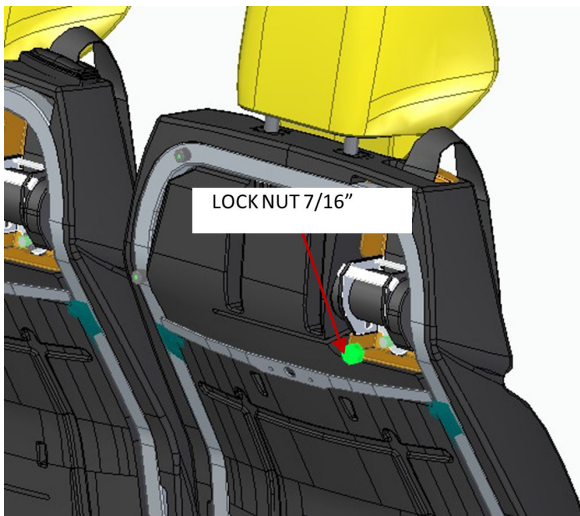
5. Remove the backrest cover.



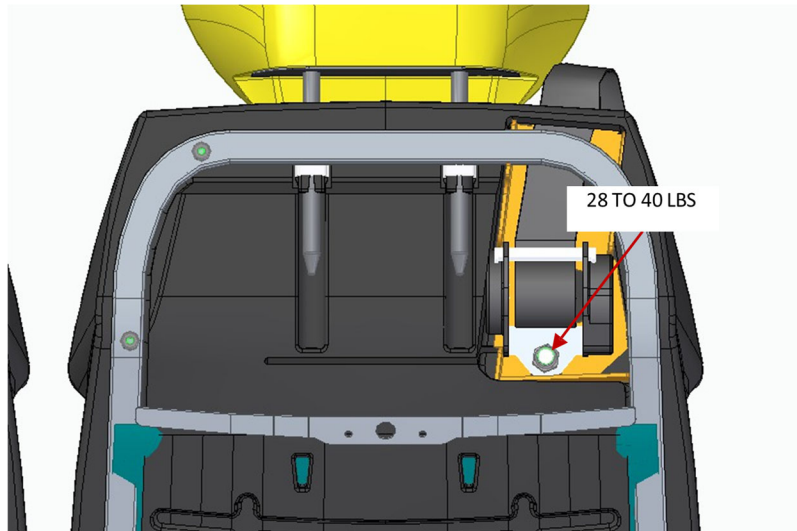
6. Remove the screws (4x per absorber) to remove the impact absorber.



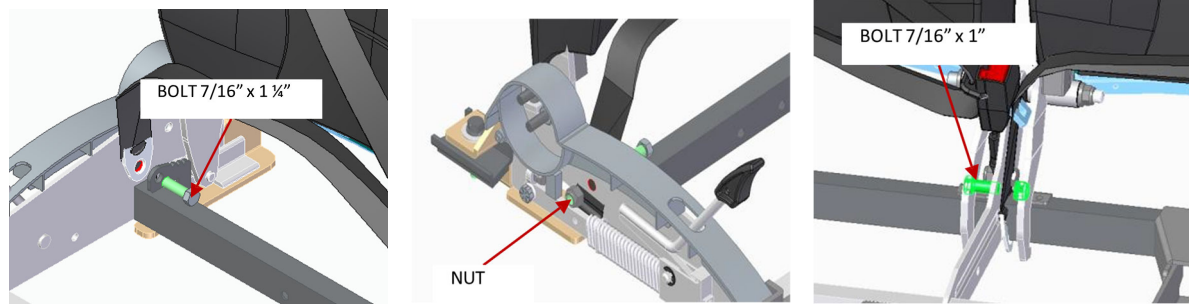
7. Remove the locknut and remove the seat belt.



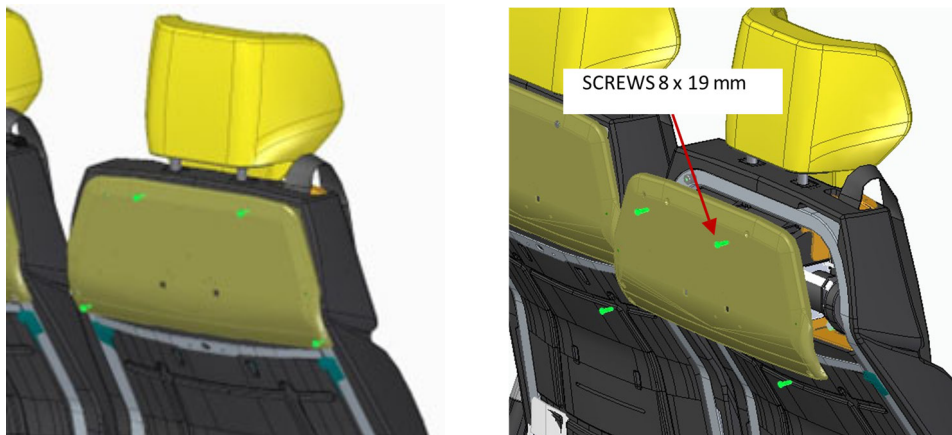
8. Install the new seat belt 867726 with the new locknut 5001734.
9. Tighten with torque **28 to 40 lb-ft.**



10. Install the seat belt bracket on the lateral and central plate with the bolts (1x per belt bracket) and the nuts (1x per belt bracket).
11. Tighten with torque **28 to 40 lb-ft.**



12. Reinstall the impact absorber with the screws (4x per absorber).



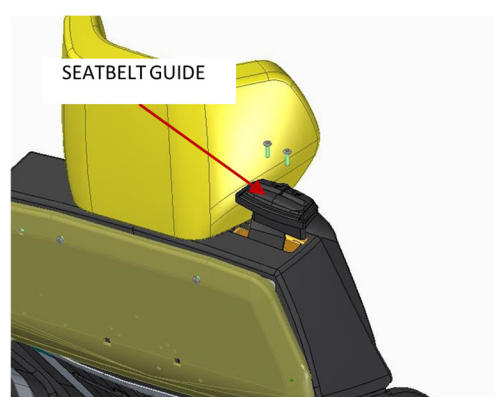
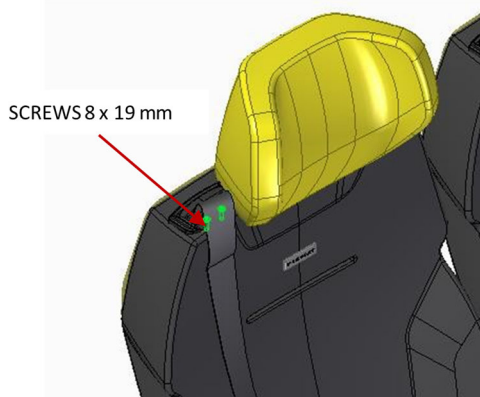
13. Reinstall backrest cover.



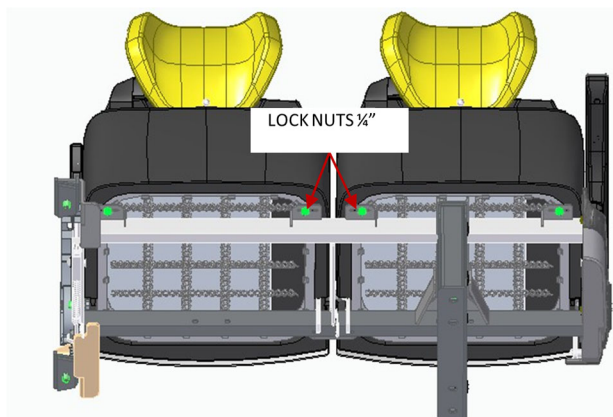
14. At the bottom of the backrest cover, attach the velcro.



15. Reinstall the plastic guides with the screws (2x per guide).



16. Reinstall the seat cushions with the locknuts (2x per cushion).



PARTS DISPOSITION

All replaced parts must be returned to Prevost according to the Return Shipping Instructions available on www.prevostcar.com (under service / warranty section) for full reimbursement. A copy of the warranty claim form must be enclosed with the shipment.

Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and two and a half hours (2.5) of labor upon receipt of a completed A.F.A. Please submit claim via our Online Warranty System, available at www.prevostcar.com (under service \ warranty section).

- Use Claim Type: "Bulletin/Recall" and select "Safety Recall SR24-33".

Should you only wish to close the safety recall (without reimbursement), fill-in the "Safety Recall Certification Sheet" provided with this bulletin and return it to our warranty department by Email at prevost.warranty@volvo.com or by fax at 418-831-9301.

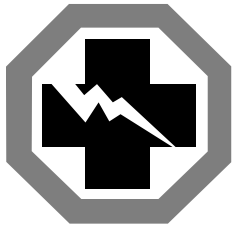
OTHER

VBC Bulletin	N/A
Fail Code	18.03-3
Defect Code	09
Syst.Cond	R
Causal Part	867726

Access all our Service Bulletins on <http://techpub.prevostcar.com/en/> or scan the QR-Code with your smart phone.

E-mail us at technicalpublications_prev@volvo.com and type "ADD" in the subject to receive our warranty bulletins by e-mail.





Safety Recall Certification Sheet (Ref: SR24-33)

VEHICLE SERIAL NUMBER:

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions regarding Safety Recall SR24-33 have been performed.			
Name: _____		Name: _____	
Addr: _____		Addr: _____	
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature: _____		Signature: _____	
Date: _____		Date: _____	

If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.

NEW OWNER: _____
BUSINESS: _____
ADDRESS (including County): _____

TELEPHONE: _____ **FAX:** _____

Please return this completed document with your A.F.A. form