

PREVOST

ENREGISTRÉ - REGISTERED
ISO 9001 & ISO 14001




WARRANTY BULLETIN

Wb08-18

DATE : DECEMBER 2008	SECTION : 01 - Engine
EXPIRATION: DECEMBER 2010	
SUBJECT : VOLVO D13 ENGINE – WATER PUMP REPLACEMENT (REF. SP262-003)	

APPLICATION

Model	VIN	
H3-41, H3-45 Coaches Model Year : 2008 - 2009	The following vehicles	
	2PCH33496 <u>8</u> C71 <u>0948</u>	2PCH33491 <u>9</u> C71 <u>1359</u>
	2PCH33494 <u>8</u> C71 <u>0995</u>	2PCH3349X <u>9</u> C71 <u>1361</u>
	2PCH33498 <u>8</u> C71 <u>1096</u>	2PCH33493 <u>9</u> C71 <u>1363</u>
	2PCH33493 <u>8</u> C71 <u>1202</u>	2PCH33495 <u>9</u> C71 <u>1364</u>
	2PCH33492 <u>8</u> C71 <u>1207</u>	2PCH33499 <u>9</u> C71 <u>1366</u>
	2PCH33493 <u>8</u> C71 <u>1216</u>	2PCH33490 <u>9</u> C71 <u>1367</u>
	2PCH33492 <u>8</u> C71 <u>1224</u>	2PCH33494 <u>9</u> C71 <u>1369</u>
	2PCH33491 <u>8</u> C71 <u>1232</u>	2PCH33490 <u>9</u> C71 <u>1370</u>
	2PCH33492 <u>8</u> C71 <u>1241</u>	2PCH33498 <u>9</u> C71 <u>1374</u>
	2PCH33497 <u>8</u> C71 <u>1249</u>	2PCH3349X <u>9</u> C71 <u>1375</u>
	2PCH33494 <u>8</u> C71 <u>1256</u>	2PCH33495 <u>9</u> C71 <u>1378</u>
	2PCH33491 <u>8</u> C71 <u>1263</u>	2PCH33497 <u>9</u> C71 <u>1379</u>
	2PCH33492 <u>8</u> C71 <u>1272</u>	2PCH33416 <u>9</u> C71 <u>1383</u>
	2PCH33499 <u>8</u> C71 <u>1303</u>	2PCH33492 <u>9</u> C71 <u>1385</u>
	2PCH3349X <u>9</u> C71 <u>1313</u>	2PCH33413 <u>9</u> C71 <u>1387</u>
	2PCH33490 <u>9</u> C71 <u>1322</u>	2PCH3349X <u>9</u> C71 <u>1389</u>
	2PCH33496 <u>9</u> C71 <u>1325</u>	2PCH33496 <u>9</u> C71 <u>1390</u>
	2PCH3349X <u>9</u> C71 <u>1327</u>	2PCH33498 <u>9</u> C71 <u>1391</u>
	2PCH33493 <u>9</u> C71 <u>1329</u>	2PCH33497 <u>9</u> C71 <u>1396</u>
2PCH33491 <u>9</u> C71 <u>1331</u>	2PCH33495 <u>9</u> C71 <u>1400</u>	
2PCH33495 <u>9</u> C71 <u>1333</u>	2PCH33499 <u>9</u> C71 <u>1402</u>	
2PCH33499 <u>9</u> C71 <u>1335</u>	2PCH33491 <u>9</u> C71 <u>1409</u>	
2PCH33492 <u>9</u> C71 <u>1337</u>	2PCH33493 <u>9</u> C71 <u>1413</u>	

	<p>2PCH33496<u>9C71 1339</u> 2PCH33416<u>9C71 1416</u> 2PCH33494<u>9C71 1341</u> 2PCH33496<u>9C71 1423</u> 2PCH33498<u>9C71 1343</u> 2PCH33495<u>9C71 1428</u> 2PCH33491<u>9C71 1345</u> 2PCH33493<u>9C71 1430</u> 2PCH33495<u>9C71 1347</u> 2PCH33498<u>9C71 1438</u> 2PCH33499<u>9C71 1349</u> 2PCH33496<u>9C71 1440</u> 2PCH33494<u>9C71 1355</u> 2PCH33493<u>9C71 1444</u> 2PCH33496<u>9C71 1356</u> 2PCH33497<u>9C71 1446</u> 2PCH33498<u>9C71 1357</u></p>
<p>X3-45 Coaches</p> <p>Model Year : 2008 - 2009</p>	<p>The following vehicles</p> <p>2PCG33490<u>8C72 9295</u> 2PCG33496<u>9C72 9514</u> 2PCG33491<u>9C72 9520</u> 2PCG33491<u>9C72 9582</u> 2PCG33495<u>9C72 9584</u></p>
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

DESCRIPTION

On the vehicles affected by this bulletin, it is necessary to replace the water pump.

You must make an appointment as soon as possible at one of PrevoSt Service Centers or PrevoSt Certified Service Providers. Please, contact your PrevoSt Regional Service Manager to find out the nearest service center location.

PrevoSt Action Service System (PASS) 1 800 463-7738

Regional Service Managers		
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)
Dave Langlois	Delaware, Maryland, Washington DC, Virginia, West Virginia, North Carolina, Pennsylvania, New Jersey, Ohio, Kentucky	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana, Michigan	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)

Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

PROCEDURE

Service technicians, for the complete procedure, refer to Service Program SP262-003 on IMPACT.

WARRANTY

This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one and a half hour (1.5) of labor upon receipt of the replaced parts and a completed A.F.A. form on which you must specify as per "Warranty Bulletin 08-18".

Parts / Waste disposal:

Return to Prevost with A.F.A. for full reimbursement.
