

**PREVOST**

ENREGISTRÉ - REGISTERED  
**ISO 9001 & ISO 14001**




**WARRANTY  
 BULLETIN**

Wb09-02

<b>DATE : MARCH 2009</b>	<b>SECTION : 04 - Exhaust</b>
<b>EXPIRATION: MARCH 2011</b>	
<b>SUBJECT : MTH SHELLS EXHAUST SYSTEM UPDATE</b>	

**APPLICATION**

<b>Model</b>	<b>VIN</b>	
VIP-45 MTH Shells Model Year : 2007 - 2008	From 2PCV3349471710671 up to 2PCV334918C711346 incl.	
XLII MTH Shells Model Year : 2008 - 2009	From 2PCY3349281729122 up to 2PCY334999C729575 incl.	
<p><b>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</b></p>		

**DESCRIPTION**

On the vehicles affected by this bulletin, the exhaust system must be updated in order to modify exhaust fumes path, increase diffuser performance and reflect latest improvement.

You must contact **Prevost Action Service System (PASS) 1 800 463-7738** in order to make an appointment as soon as possible at one of PrevoSt Service Centers or PrevoSt Certified Service Providers.

You may also contact your PrevoSt Regional Service Manager to find out the nearest service center location.

<b>Regional Service Managers</b>		
Sylvain St-Amant	Ontario, Quebec	1 888 634-5171
Jean Ruel	Quebec, New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island, Maine	1 800 380-7738
Brian Godfroid	Washington State, British Columbia, Alberta, Saskatchewan, Manitoba	1 866 770-8892
Tommy Nolet	New York State, Connecticut, Massachusetts, Vermont, New Hampshire, Rhode Island	1 800 65-PREVO (77386)

Dave Langlois	Delaware, Maryland, Washington DC. Virginia, West Virginia, North Carolina, Pennsylvania, New Jersey, Ohio, Kentucky	1 866-95-PREVO (77386)
Kevin Laughlin	Missouri, Illinois, Minnesota, Wisconsin, Iowa, Tennessee, Kansas, Indiana, Michigan	1 800 38-PREVO (77386)
James Malcomb	Mississippi, Oklahoma, Texas, Louisiana, Arkansas, Alaska	1 800 83-PREVO (77386)
Tom Munds	Utah, Arizona, Colorado, New Mexico, Nebraska, Idaho, Montana, North Dakota, South Dakota, Wyoming	1 877 55-PREVO (77386)
Fernando Martinez	California, Nevada, Oregon	1 800 95-PREVO (77386)
Bryan Joy	Florida, Georgia, Alabama, South-Carolina	1 866 61-PREVO (77386)
Bill Jensen	Hawaii, Motor Home and shell division	1 800 99-PREVO (77386)

## PROCEDURE

Service technicians, for the complete procedure, refer to bulletin "SCI09-02".

## WARRANTY

### SECTION 1: VIP-45 MTH SHELLS

PART A: This modification is covered by Prevo's normal warranty. We will reimburse you the parts and one and a half hour (1.5) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 1, Part A".

#### Parts / Waste disposal:

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

PART B: This modification is covered by Prevo's normal warranty. We will reimburse you the parts and one and a quarter hour (1.25) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 1 Part B".

#### Parts / Waste disposal:

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

PART C: This modification is covered by Prevo's normal warranty. We will reimburse you the parts and one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 1, Part C".

#### Parts / Waste disposal:

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

PART D: This modification is covered by Prevo's normal warranty. We will reimburse you the parts and half an hour (0.5) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 1, Part D".

#### Parts / Waste disposal:

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

## SECTION 2: XLII MTH SHELLS

PART A: This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one and a half hour (1.5) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 2, Part A".

**Parts / Waste disposal:**

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

PART B: This modification is covered by Prevost's normal warranty. We will reimburse you the parts and one hour (1.0) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 2, Part B".

**Parts / Waste disposal:**

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)

PART C: This modification is covered by Prevost's normal warranty. We will reimburse you the parts and three quarters of an hour (0.75) of labor upon receipt of a completed A.F.A. form on which you must specify as per "Warranty Bulletin 09-02, Section 2, Part C".

**Parts / Waste disposal:**

- Discard waste according to applicable environmental regulations (Municipal/State[Prov.]/ Federal)